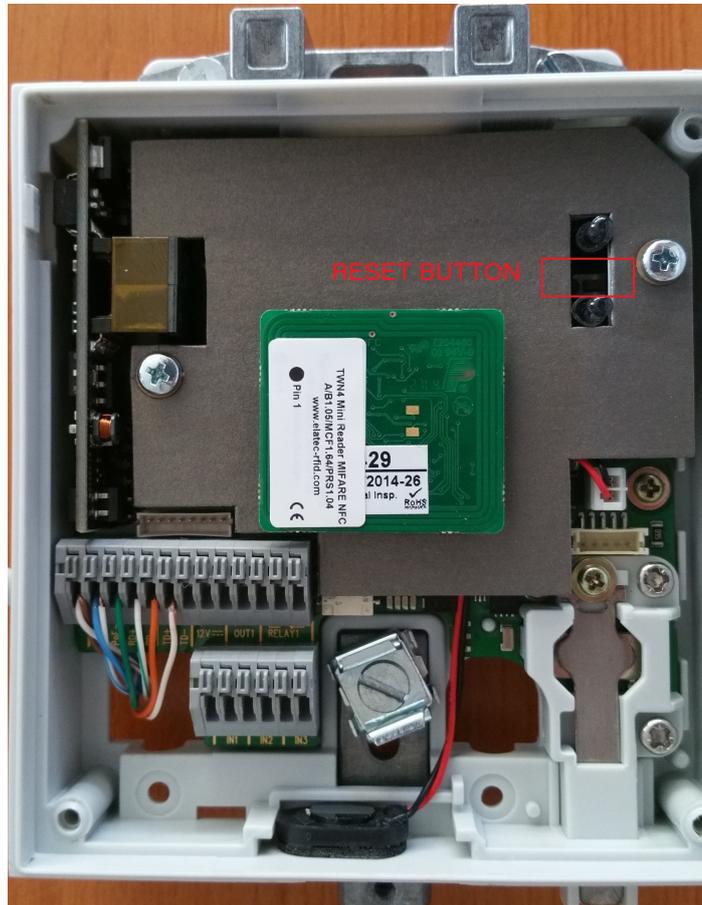


IP address - How to get IP address of 2N® Access Unit?

- Use 2N® Helios IP Network Scanner which can be downloaded from the web page of 2N® Access Unit. You can use the link below (go to section "Software"):

<http://www.2n.cz/en/products/access-control/access-unit/downloads/#product-content>

- If 2N® Helios IP Network Scanner can not find desired 2N® Access Unit then:
 - a. the device can have static IP address from different IP address pool than your network
 - b. the device can be placed behind the router or firewall
 - c. there can be some troubles with you router (check IP address pool, firewall, dhcp server, etc)
- 2N® Access Unit is equipped with a RESET button. Follow the instructions below to identify the current IP address:
 - a. Open device and locate RESET button



- b. Press the button shortly (< 1 s) to restart the system without changing configuration.
- c. Press and hold the RESET button.
- d. Wait until the red and green LEDs on the device come on simultaneously (approx. 20 s).



- e. Release the RESET button.
- f. The device announces the current IP address via the speaker automatically.
- g. If the address is 0.0.0.0, it means that the device has not obtained the IP address from the DHCP server.

More product information:
Access Control (Official Website 2N)