



# 2N<sup>®</sup> Helios IP Verso

Modular IP Intercom



## Installation Manual

Version 1.1

[www.2n.cz](http://www.2n.cz)

The 2N TELEKOMUNIKACE a.s. is a Czech manufacturer and supplier of telecommunications equipment.



The product family developed by 2N TELEKOMUNIKACE a.s. includes GSM gateways, private branch exchanges (PBX), and door and lift communicators. 2N TELEKOMUNIKACE a.s. has been ranked among the Czech top companies for years and represented a symbol of stability and prosperity on the telecommunications market for almost two decades. At present, we export our products into over 120 countries worldwide and have exclusive distributors on all continents.



2N<sup>®</sup> is a registered trademark of 2N TELEKOMUNIKACE a.s. Any product and/or other names mentioned herein are registered trademarks and/or trademarks or brands protected by law.



2N TELEKOMUNIKACE a.s. administers the FAQ database to help you quickly find information and to answer your questions about 2N products and services. On [www.faq.2n.cz](http://www.faq.2n.cz) you can find information regarding products adjustment and instructions for optimum use and procedures „What to do if...“.



2N TELEKOMUNIKACE a.s. hereby declares that the 2N<sup>®</sup> Helios IP Verso product complies with all basic requirements and other relevant provisions of the 1999/5/EC directive. For the full wording of the Declaration of Conformity see the CD-ROM enclosed or our website at [www.2n.cz](http://www.2n.cz).



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



The 2N TELEKOMUNIKACE a.s. is the holder of the ISO 9001:2009 certificate. All development, production and distribution processes of the company are managed by this standard and guarantee a high quality, technical level and professional aspect of all our products.



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# 1. Product Overview

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Here is what you can find in this section:

- [1.1 Components and Associated Products](#)
- [1.2 Terms and Symbols](#)

## Basic Features

**2N® Helios IP Verso** is an elegant and reliable intercom equipped with lots of useful functions. Thanks to SIP support and compatibility with major brands of PBX manufacturers, it can benefit from using VoIP networks. **2N® Helios IP Verso** can be used as a door or special purpose intercom for office buildings, residential areas and other applications.

**2N® Helios IP Verso** is a modular system: the user determines its configuration according to the needs of the particular installation. Unlike other intercoms, **2N® Helios IP Verso** is not delivered as a compact unit. After choosing the installation mode and particular modules, the user gets separate parts to be assembled using the plug&play connections. This approach allows for unique individual combinations and also leaves space for adding of additional modules later on.

**Wide angle HD camera** – allows the tenant to see the calling person on his or her videophone or PC screen in high resolution. The camera itself is hidden behind a darkened glass, so it is not visible. The intercom is equipped with night vision, which automatically selects the night/day mode according to light.

**Quick dial buttons** – there are 146 quick dial buttons in total in multiple button modules. For each button, up to three separate phone numbers plus substitute users can be defined, which ensures that the called user is reached whenever needed. The buttons are backlit with a clear mechanical response. The nametag surface is scratch resistant.

**Keypad** – is a keypad module that allows the user to use the intercom as a code lock and dial a phone number or phonebook position of the called user.

**RFID card reader** – the card reader module brings the access control functionality according to the RFID card or keyfob. With the advanced features, other functions can

be RFID card controlled too.

**Electric lock control** – As part of the access system, the electrical lock can be controlled by a code entered on the keypad or the called phone, with the RFID card, via a PC application, etc. When necessary, more electrical outputs can be added. Numerous parameters allow for a wide spectrum of applications.

**Robustness** – **2N® Helios IP Verso** is designed as a vandal resistant intercom, which withstands mechanical or weather conditions with no need to purchase extra accessories.

**Audio quality** – using the automatic echo cancelling system, full duplex communication is available at any time.

**The installation of 2N® Helios IP Verso** is very easy, all you have to do is assemble the required parts and modules and attach the network cable. The modules are plug&play, so there is no need to configure them manually. The intercom can be supplied from a 12 V DC power source, or using a PoE switch.



Use your PC with any internet browser to **configure 2N® Helios IP Verso**. Apply the **2N® Helios IP Manager** to configure extensive installations of multiple intercoms.

## Advantages of Use

- Elegant design
- Weather resistant
- Various modes of installation (flush, surface, plasterboard)
- Sensitive microphone and loud speaker
- Both-way audio communication – acoustic echo cancellation
- Integrated colour HD camera with wide-angle lense and hidden night vision
- Selectable number of quick dial buttons with nametags and backlight
- Optional numeric keypad with backlight
- Option to have multiple modules of the same kind – for example, card reader for both entering and leaving the building
- Integrated switches of electric locks with wide setting options
- Optional integrated RFID card reader module
- PoE or 12 V DC power supply
- Configuration using web interface or dedicated PC application
- VoIP standard SIP 2.0 support
- 999 Phone Book positions
- 20 user time profiles
- Video codecs (H.263+, H.263, H.264, MPEG-4, MJPEG)
- Audio codecs (G.711, G.729)
- HTTP server for configuration
- SNTP client for time synchronisation
- RTSP server for audio and video streaming, ONVIF compatible
- SMTP client for email sending, Picture to Email feature
- TFTP/HTTP client for automated firmware and configuration upgrade and update

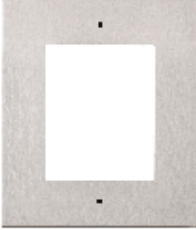


# 1.1 Components and Associated Products




## Basic Units

	
<p><b>9155101</b> Basic unit</p>	<p><b>9155101C</b> Basic unit with camera</p>

- ✔ There must be just one (with/without a camera) basic unit in every installation. The basic unit installation requires two frame/box positions; the other position, however, is left for additional module installation.

## Frames





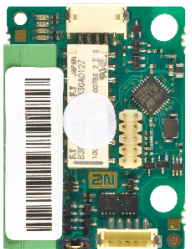

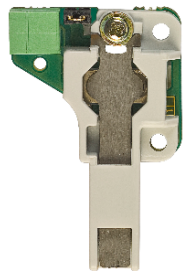

		
<p><b>9155011</b> Flush mounting frame, 1 module</p>	<p><b>9155012</b> Flush mounting frame, 2 modules</p>	<p><b>9155013</b> Flush mounting frame, 3 modules</p>

		
<p style="text-align: center;"><b>9155021</b> Surface mounting frame, 1 module</p>	<p style="text-align: center;"><b>9155022</b> Surface mounting box, 2 modules</p>	<p style="text-align: center;"><b>9155023</b> Surface mounting box, 3 modules</p>




- ✔
  - The 1-module frame is used when another module is added to the existing installation or when the module is mounted to an extended interconnecting cable for an outgoing reader, for example.

- ✔
  - Be sure to order the covering frame for the flush or plasterboard mounting box together with the flush mounting box
    - 1-module frame (Part No. **9155011**) – 1-module flush mounting box (Part No. **9155014**)
    - 2-module frame (Part No. **9155012**) – 2-module flush mounting box (Part No. **9155015**)
    - 3-module frame (Part No. **9155013**) – 3-module flush mounting box (Part No. **9155016**)

## Extending Modules

			
<b>9155030</b> Infopanel	<b>9155031</b> Keypad	<b>9155032</b> RFID Card Reader, 125 kHz	<b>9155033</b> RFID Card Reader, 13 MHz
			
<b>9155034</b> I/O Module	<b>9155035</b> 5-Button Module	<b>9155036</b> Electronic Buttons	<b>9155037</b> Wiegand Module
			
<b>9155038</b> Tamper Switch	<b>9155039</b> Blank module	<b>9155050</b> 1 m interconnecting cable	

## Mounting Accessories

		
<b>9155014</b> Flush mounting box, 1 module	<b>9155015</b> Flush mounting box, 2 modules	<b>9155016</b> Flush mounting box, 3 modules

Part No.	Name	Description
9155101	2N <sup>®</sup> Helios IP Verso – Basic unit	There must be just one (with/without a camera) basic unit in every installation. The basic unit installation requires two frame/box positions; the other position, however, is left for additional module installation.
9155101C	2N <sup>®</sup> Helios IP Verso – Basic unit with camera	
9155011	2N <sup>®</sup> Helios IP Verso – Flush mounting frame, 1 module	A 1-module covering frame for the flush/plasterboard mounting box. The 1-module frame is used when another module is added to the existing installation or when 1 module is mounted to an extended interconnecting cable for an outgoing reader, for example. Be sure to order the flush mounting frame together with the 1-module flush mounting box.
9155012	2N <sup>®</sup> Helios IP Verso – Flush mounting frame, 2 modules	A 2-module covering frame for the flush/plasterboard mounting box. Be sure to order the flush mounting frame together with the 2-module flush mounting box.

9155013	2N® Helios IP Verso – Flush mounting frame, 3 modules	A 3-module covering frame for the flush/plasterboard mounting box. Be sure to order the flush mounting frame together with the 3-module flush mounting box.
9155014	2N® Helios IP Verso – Flush mounting box, 1 module	The box is designed for flush or plasterboard mounting of 1-module sets and delivered including accessories for multiple box assemblies.
9155015	2N® Helios IP Verso – Flush mounting box, 2 modules	The box is designed for flush or plasterboard mounting of 2-module sets and delivered including accessories for multiple box assemblies.
9155016	2N® Helios IP Verso – Flush mounting box, 3 modules	The box is designed for flush or plasterboard mounting of 3-module sets and delivered including accessories for multiple box assemblies.
9155021	2N® Helios IP Verso – Surface mounting frame, 1 module	A 1-module covering frame for the surface mounting box. The 1-module frame is used when another module is added to the existing installation or when 1 module is mounted to an extended interconnecting cable for an outgoing reader, for example.
9155022	2N® Helios IP Verso – Surface mounting frame, 2 modules	A 2-module covering frame for the surface mounting box.
9155023	2N® Helios IP Verso – Surface mounting frame, 3 modules	A 3-module covering frame for the surface mounting box.
9155030	2N® Helios IP Verso – Infopanel	The Infopanel module helps you place such information into the intercom installation as house number, opening hours and similar data. The Infopanel backlight is software controlled.



9155031	2N <sup>®</sup> Helios IP Verso – Keypad	The numeric keypad module helps you dial users via their phonebook positions or phone numbers, control the lock and use other code-accessible functions. The keypad digits and symbols are backlit.
9155032	2N <sup>®</sup> Helios IP Verso – RFID Card Reader, 125 kHz	The card reader module provides you with access control via contactless cards or keyfobs. The module supports the 125 kHz EM-41xx or HID Proximity cards.
9155033	2N <sup>®</sup> Helios IP Verso – RFID Card Reader, 13 MHz	The card reader module provides you with access control via contactless cards or keyfobs. The module supports the following 13.56 MHz cards or other carriers: <ul style="list-style-type: none"> <li>▪ <b>ISO14443A</b> Mifare Classic 1k &amp; 4k, DESFire EV1, Mini, Plus S&amp;X, SmartMX, Ultralight, Ultralight C, SLE44R35, my-d move (SLE66Rxx), PayPass, Legic Advant</li> <li>▪ <b>ISO1443B</b> Calypso, CEPAS, Moneo, SRI512, SRT512, SRI4K, SRIX4K, PicoPass, HID iCLASS,</li> <li>▪ <b>ISO18092</b>, Sony FeliCa</li> </ul>
9155034	2N <sup>®</sup> Helios IP Verso – I/O module	The module provides logical inputs and outputs for sensor integration or door control. The module is installed under another module, i.e. needs no separate position.
9155035	2N <sup>®</sup> Helios IP Verso – buttons	A module with 5 mechanical quick dial buttons. The buttons are backlit and can include nametags.
9155036	2N <sup>®</sup> Helios IP Verso – electronic buttons	A module with 5 electronic buttons for quick dialling from the phonebook. Use the arrow buttons to browse through every 5 phonebook positions and press the button next to the name in the current set of five positions to dial.
9155037	2N <sup>®</sup> Helios IP Verso – Wiegand module	The module helps you interconnect your system with other systems via the Wiegand interface. The module is installed under another module, i.e. needs no separate position.
9155038	2N <sup>®</sup> Helios IP Verso – Tamper Switch	The module secures your system against tampering by detecting intercom opening or top frame removing. The module is installed on a special place and needs no separate position.

**2N<sup>®</sup> Helios IP Verso** is designed for outdoor applications and requires no additional roof.

Choose the proper frame and, if necessary, mounting box type depending on your particular **2N<sup>®</sup> Helios IP Verso** installation needs.




## VoIP Phones

	
<p align="center"><b>91378351</b> Grandstream GXV3140 VoIP videophone</p>	<p align="center"><b>91378354</b> Grandstream GXV3175 VoIP videophone</p>





## Electric Locks

		
<p align="center"><b>932070E</b> BEFO 1211 12V / 600 mA</p>	<p align="center"><b>932080E</b> BEFO 1221 with momentary pin</p>	<p align="center"><b>932090E</b> BEFO 1211MB with mechanical blocking</p>

## Power Supply

		
<p align="center"><b>91378100</b> PoE injector</p>	<p align="center"><b>91341481E</b> 12 V / 2 A adapter A stabilised power supply must be used where PoE supply is not applied.</p>	<p align="center"><b>932928E</b> 12 V transformer</p>

## Additional Modules

		
<p><b>9159010</b> Security relay</p>	<p><b>9137420E</b> External 125 kHz RFID card reader for PC connection via USB</p>	<p><b>9137410E</b> External IP relay</p>
		
<p><b>9134165E</b> RFID card, 125 kHz</p>	<p><b>9134166E</b> RFID key fob, 125 kHz</p>	

## 1.2 Terms and Symbols

The following symbols and pictograms are used in the manual:

 **Safety**

- **Always** abide by this information to prevent persons from injury.

 **Warning**

- **Always** abide by this information to prevent damage to the device.

 **Caution**

- **Important information** for system functionality.

 **Tip**

- **Useful information** for quick and efficient functionality.

 **Note**

- Routines or advice for efficient use of the device.

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## 2. Description and Installation

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Here is what you can find in this section:

- [2.1 Mechanical Installation](#)
- [2.2 Electric Installation](#)
- [2.3 Extending Module Connection](#)
- [2.4 Completion](#)

### Product Completeness Check

Before you start please check whether the contents of the package of your new **2N<sup>®</sup> Helios IP Verso** complies with the following list.

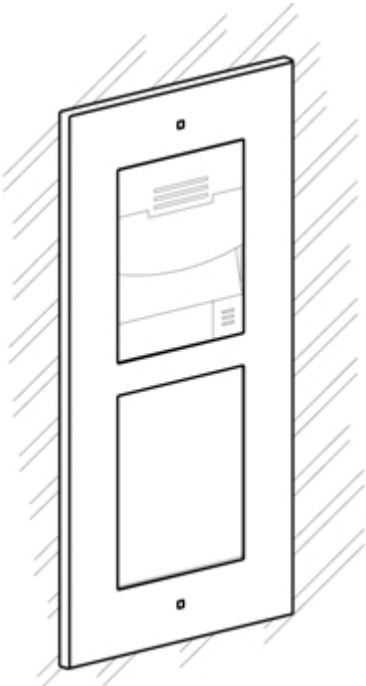
- 1× **2N<sup>®</sup> Helios IP Verso**

## 2.1 Mechanical Installation

### Mounting Types Overview

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Refer to the table below for a list of mounting types and necessary components. You can assemble multiple units in all mounting types.

<p><b>Flush mounting – classic bricks</b> (incl. hollow bricks, thermally insulated walls, etc.)</p> <p><b>What you need for mounting:</b> a properly cut hole as instructed in the box package Plaster, mounting glue, mounting foam or mortar as necessary</p> <p><b>2N® Helios IP Verso</b> , flush mounting boxes and frames</p> <p>1× module: box Part No. <b>9155014</b>, frame Part No. <b>9155011</b></p> <p>2× modules: box Part No. <b>9155015</b>, frame Part No. <b>9155012</b></p> <p>3× modules: box Part No. <b>9155016</b>, frame Part No. <b>9155013</b></p>	
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**Flush mounting – plasterboard****What you need for mounting:**

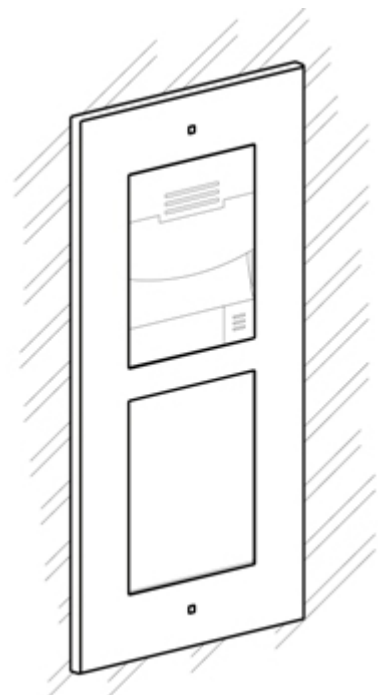
a properly cut hole as instructed in the box package

**2N® Helios IP Verso** , flush mounting boxes and frames

1× module: box Part No. **9155014**, frame Part No. **9155011**

2× modules: box Part No. **9155015**, frame Part No. **9155012**

3× modules: box Part No. **9155016**, frame Part No. **9155013**



**Surface mounting** (concrete and steel structures, entry barrier columns, etc.)

**What you need for mounting:**

**2N® Helios IP Verso** plus the respective frames

1× module: frame Part No. **9155021**

2× modules: frame Part No. **9155022**

3× modules: frame Part No. **9155023**



**⚠ Caution**

- The warranty does not apply to the product defects and failures arisen as a result of improper mounting (in contradiction herewith). The manufacturer is neither liable for damage caused by theft within an area that is accessible after the attached electric lock is switched. The product is not designed as a burglar protection device except when used in combination with a standard lock, which has the security function.
- When the proper mounting instructions are not met, water might get in and destroy the electronics. It is because the communicator circuits are under continuous voltage and water infiltration causes an electro-chemical reaction. The manufacturer's warranty shall be void for products damaged in this way!

## General Mounting Principles

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**✔ Tip**

- Select flush mounting where possible to make your product elegant looking, more vandal resistant and more secure.
- You are advised to buy the flush mounting boxes in advance and commission your building company to do the masonry for you. This approach helps you put your intercom exactly in the vertical position.

**⚠ Caution**

- Make sure that the diameter of the dowel holes is accurate to avoid falling out of the dowels! Use the mounting glue to secure the dowels if necessary.
- Make sure that the depth of the dowel holes is accurate!
- Do not use low-quality dowels to avoid their pulling out of the wall!
- Having removed the front panel, make sure that no dirt gets inside the product (especially onto the sealing surface).
- Never turn **2N® Helios IP Verso** to align the box assembly after mounting. Make sure that the flush mounting boxes have been installed accurately.
- Check the plasterboard wall and room interior pressure values. If the difference between the values is too great (as a result, e.g., of overpressure ventilation), separate the intercom using, for example, the mounting box enclosed and seal the cable passage to avoid speaker damage.
- Surface mounting may cause problems on places exposed to potential vandalism (such as public garages, etc.). In this case, use steel anchoring elements instead of the dowels and screws included in the delivery.
- The place for surface mounting must be flat with maximum inequality of 1 mm.



**! Safety**

- Eliminate the risk of personal injury! Surface mounting is not recommended for narrow passages or places where people's attention is distracted by something else. The manufacturer shall not be liable for injuries in such cases!

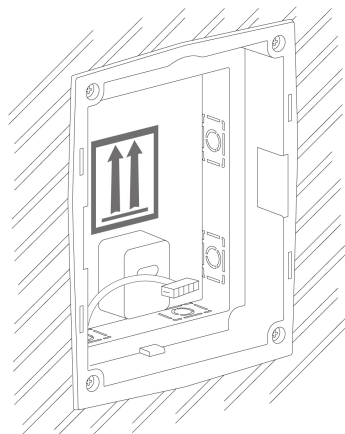
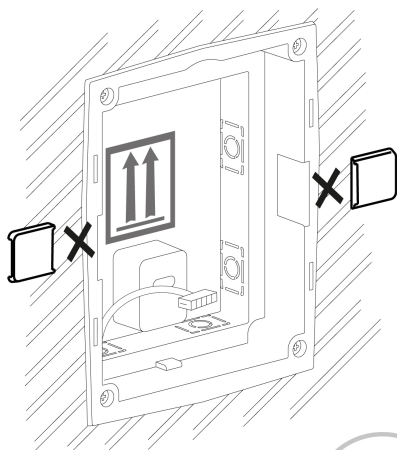
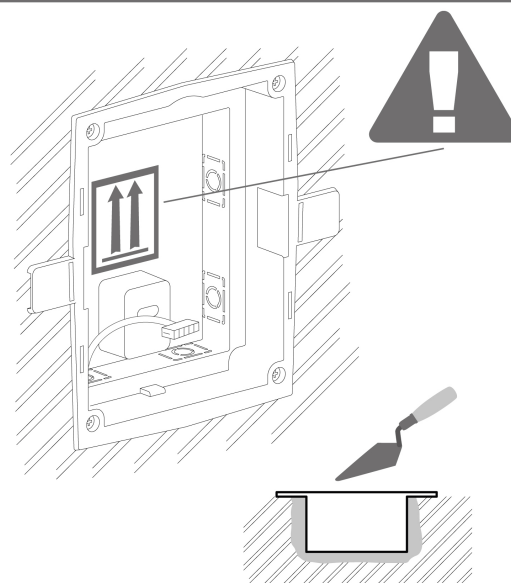
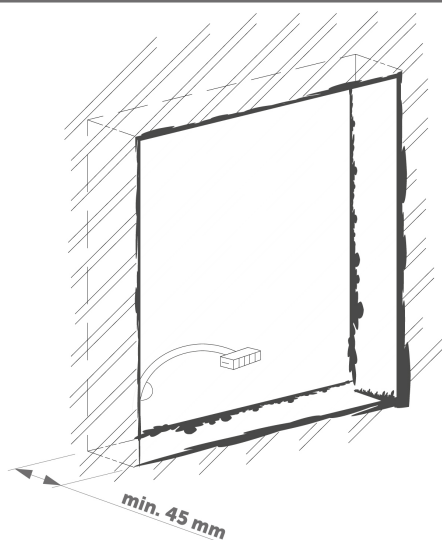
## Module Installation

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- [2.1.1 One Module Box](#)
- [2.1.2 Two Modules Box](#)
- [2.1.3 More Two Modules Boxes](#)
- [2.1.4 Three Modules Box](#)
- [2.1.5 More Three Modules Boxes](#)
- [2.1.6 Tamper and I/O Module](#)

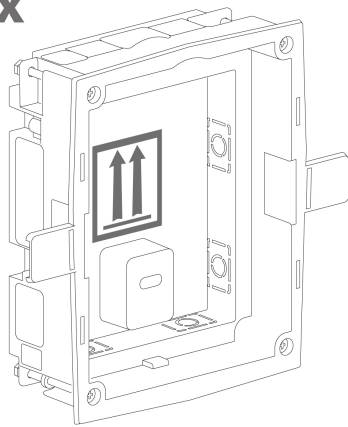
## 2.1.1 One Module Box

### Flush mounting box mounting – classics bricks

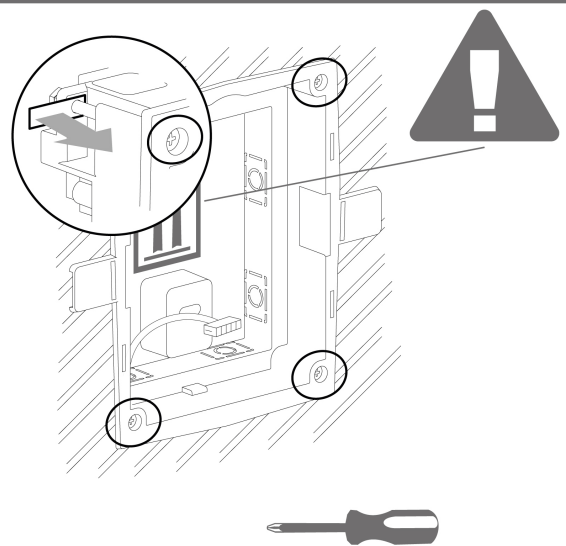
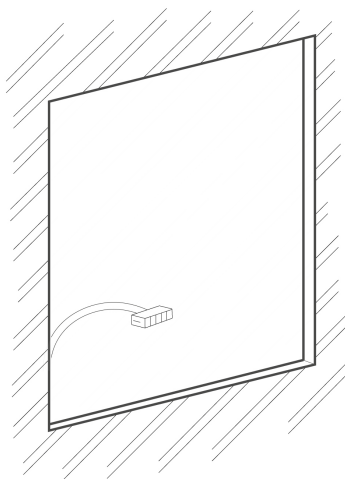
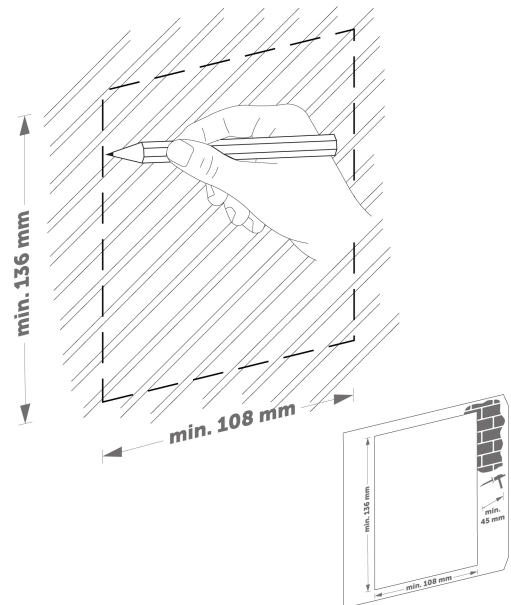


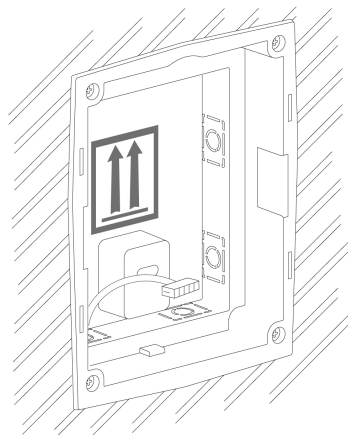
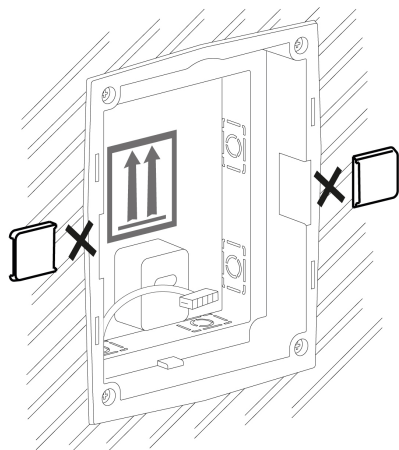
## Flush mounting box mounting – plasterboard

1x

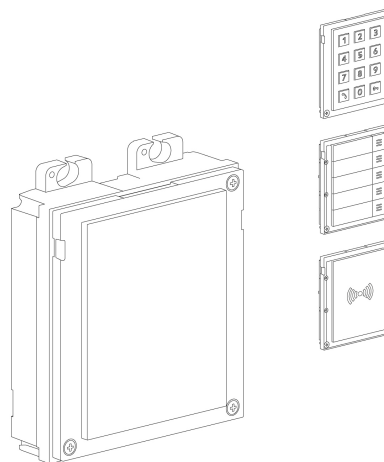
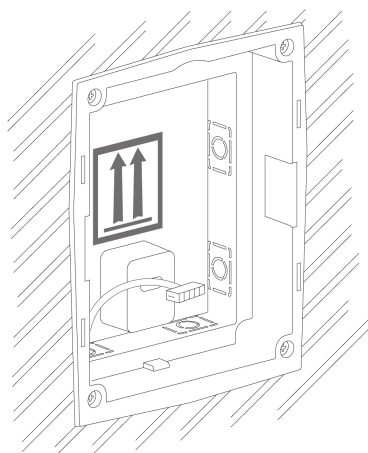


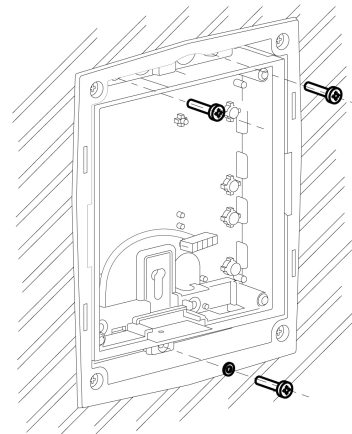
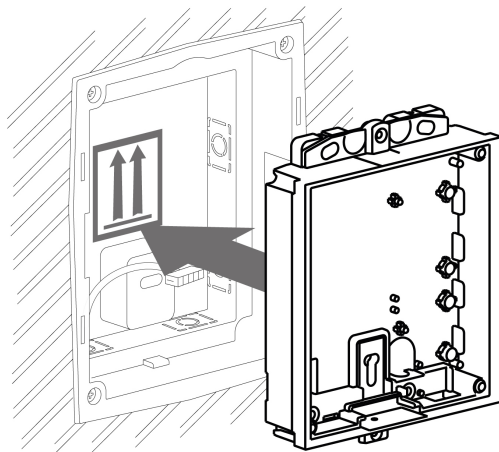
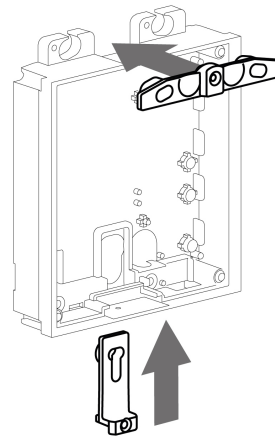
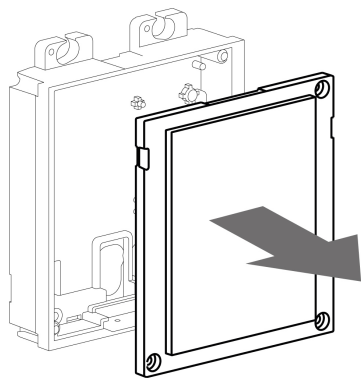
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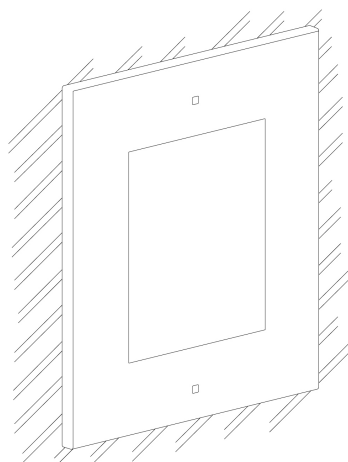
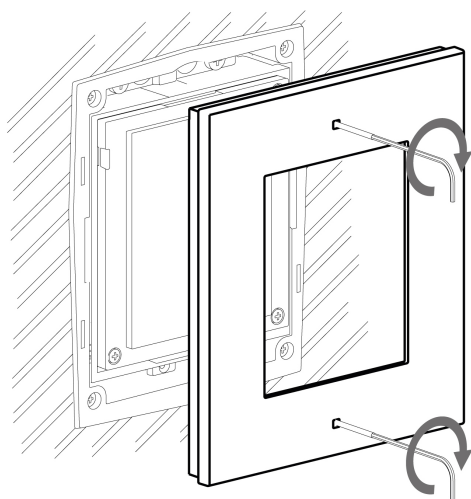
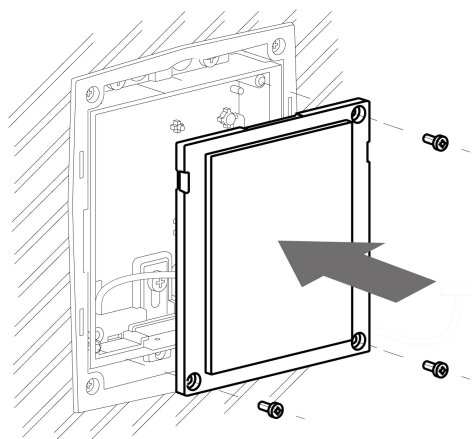
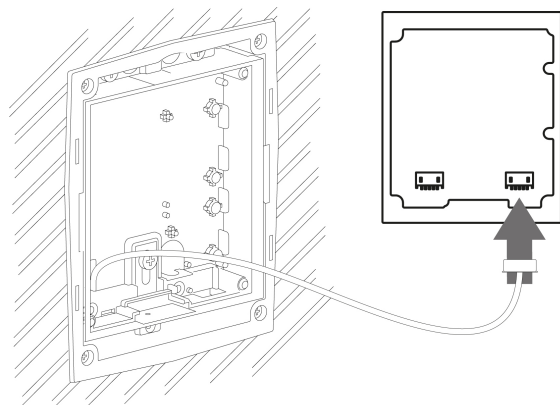




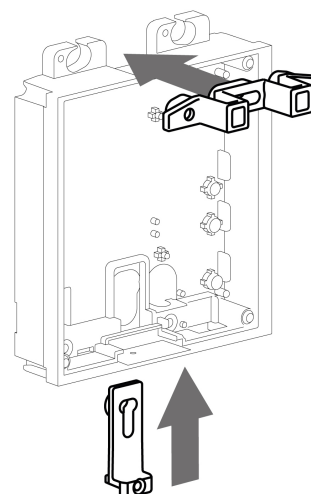
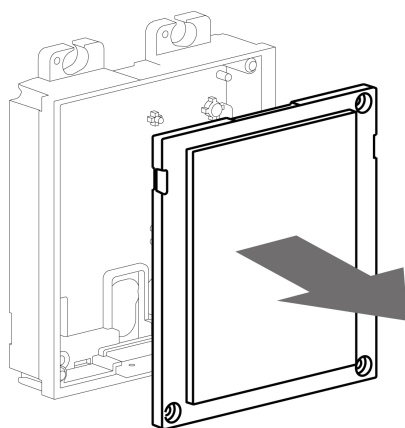
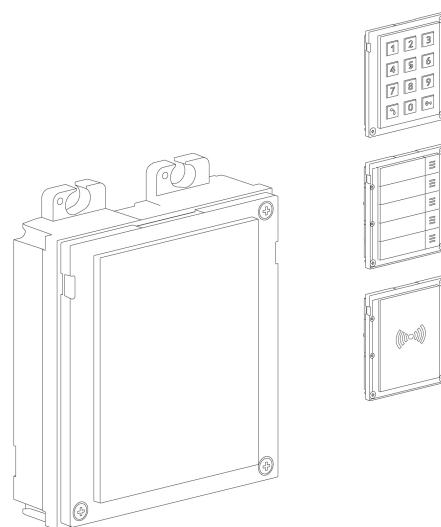
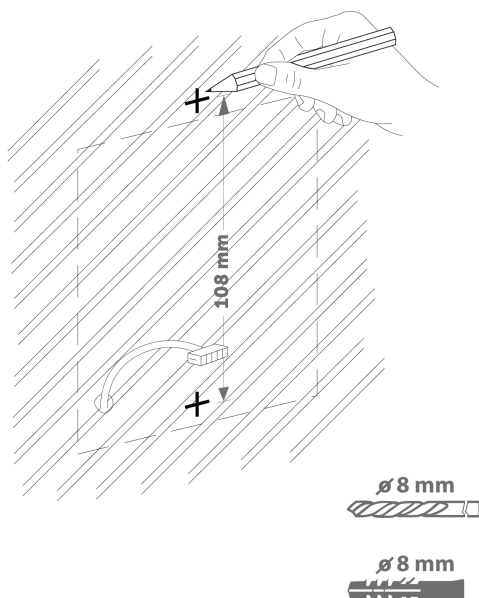
## Flush module mounting

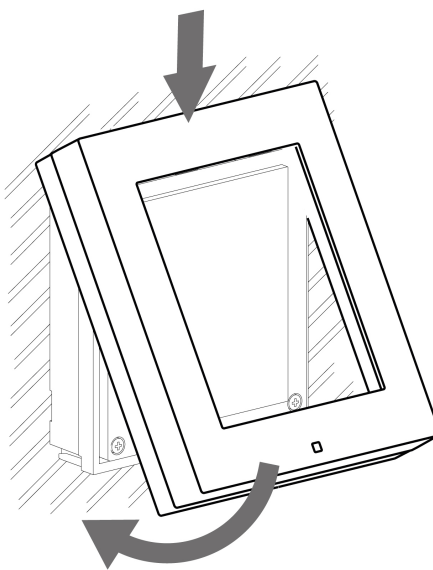
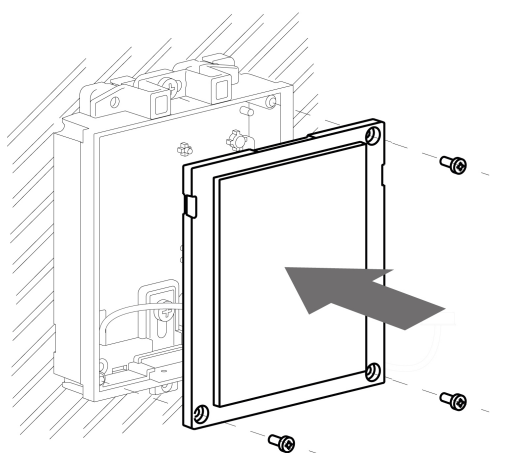
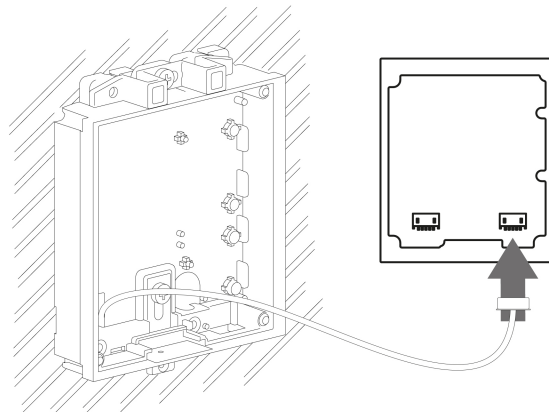
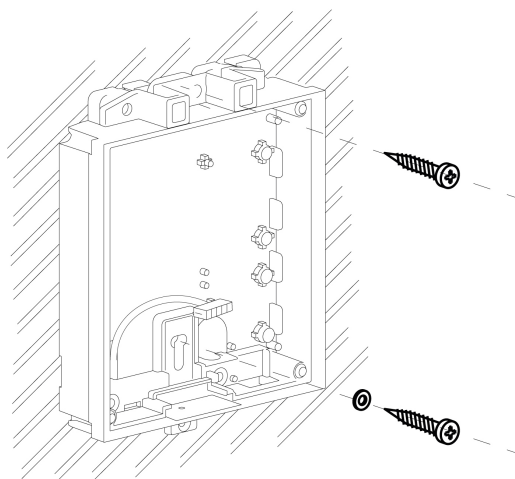




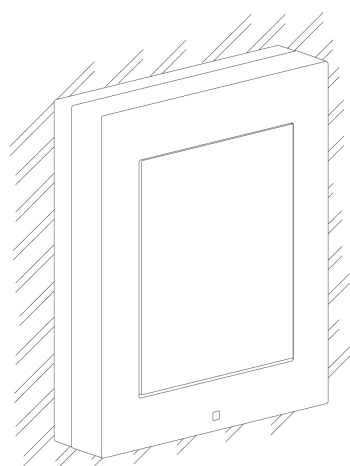
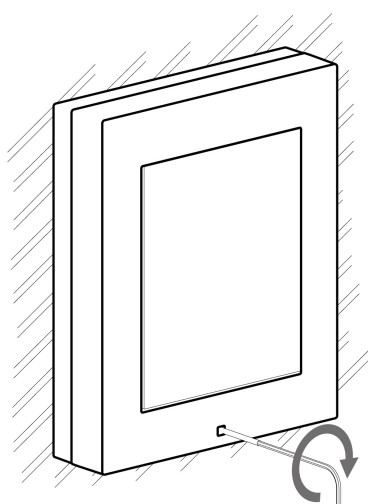


## Surface module mounting



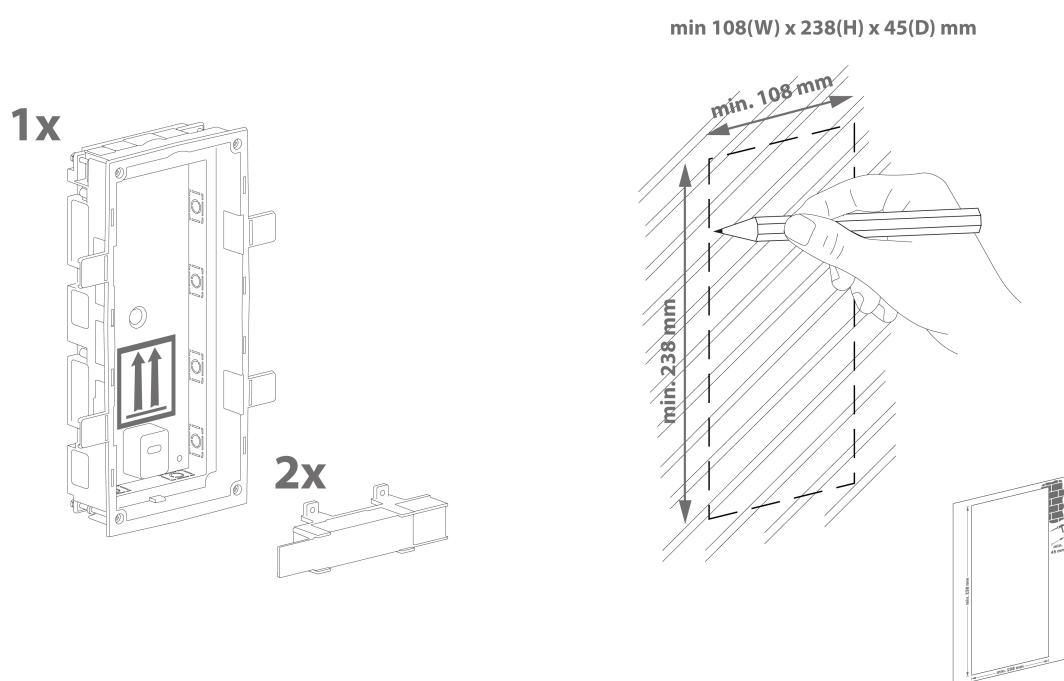


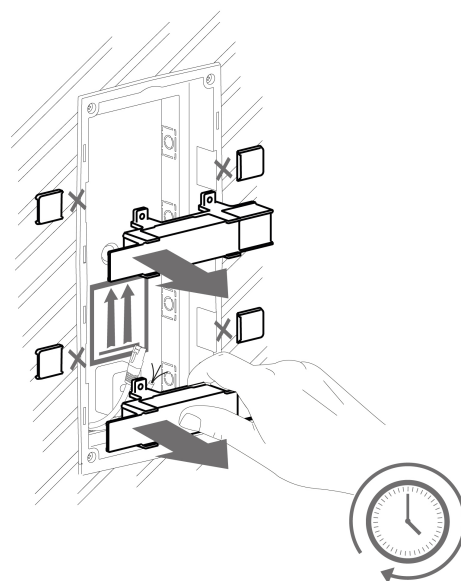
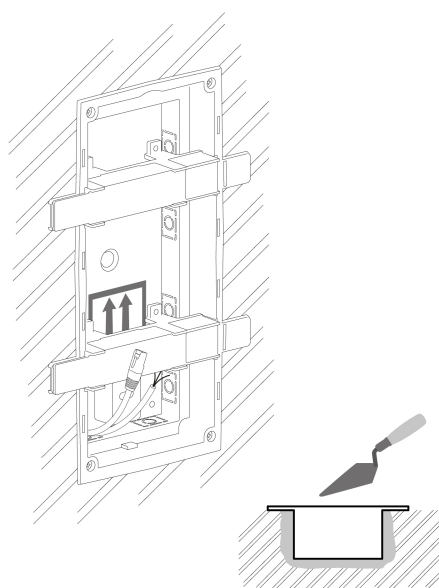
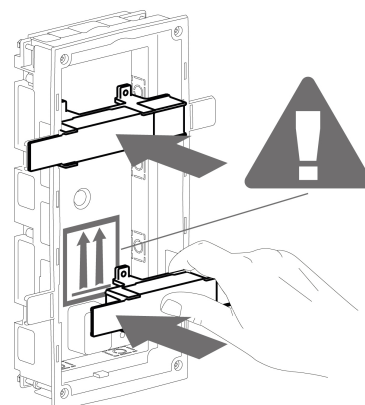
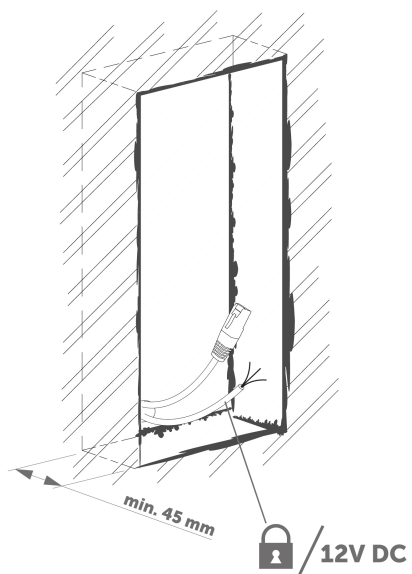


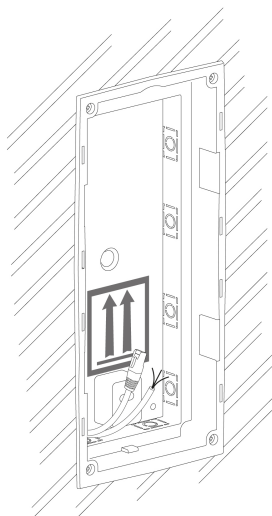


## 2.1.2 Two Modules Box

### Flush mounting box mounting – classics bricks

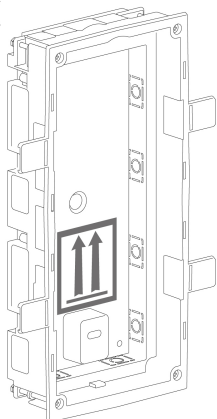




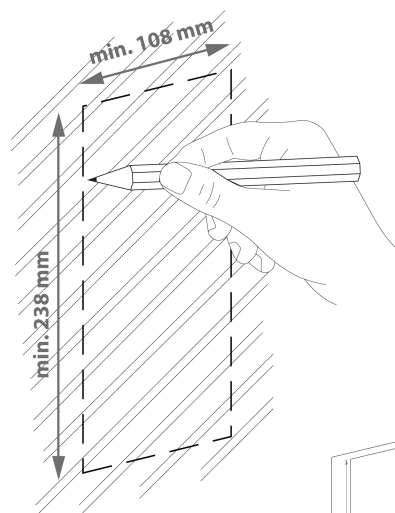


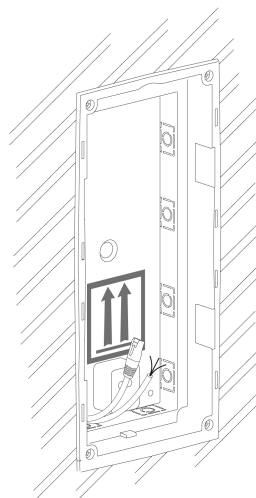
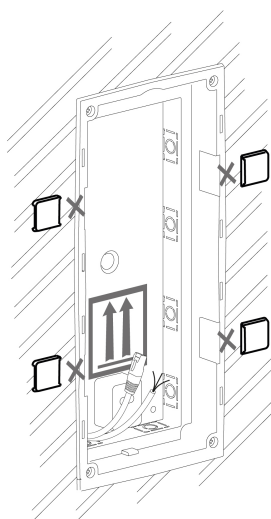
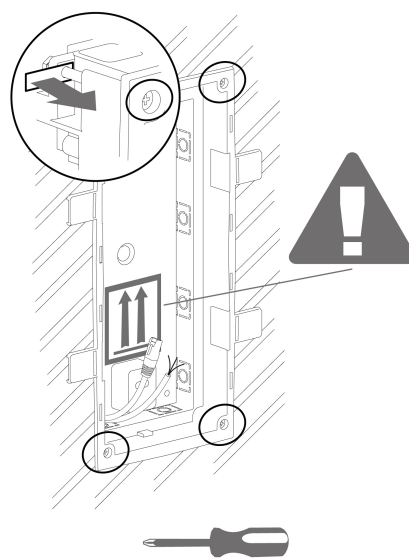
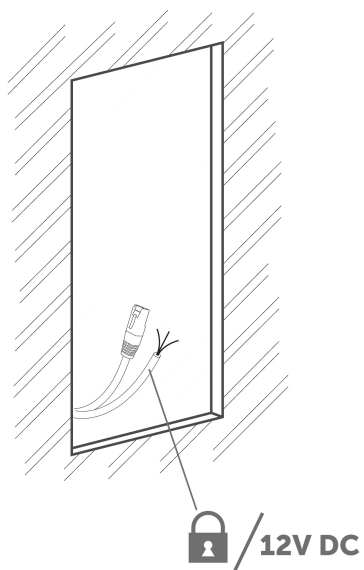
## Flush mounting box mounting – plasterboard

1x

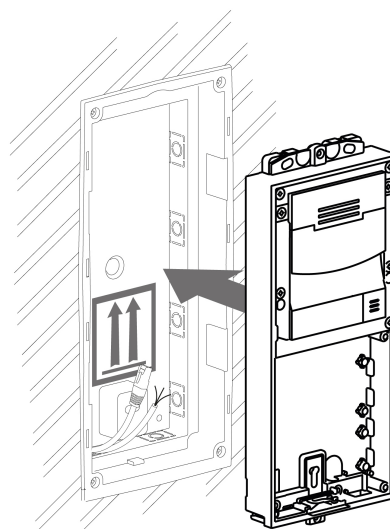
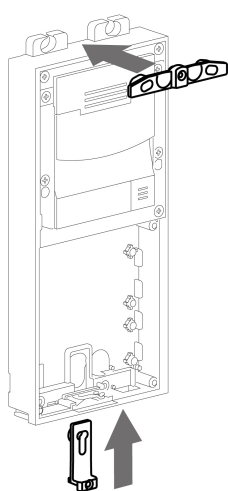
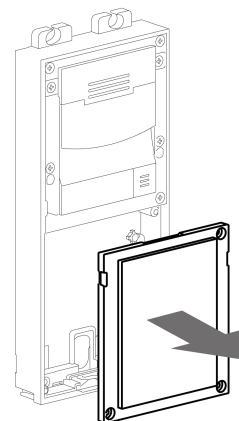
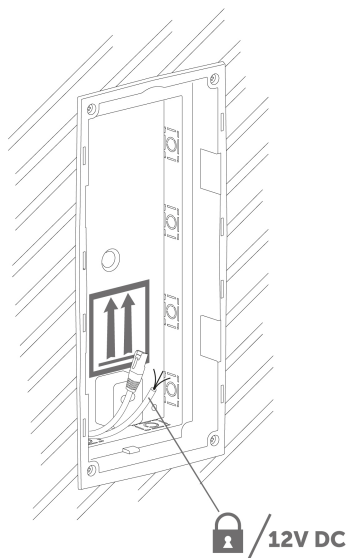


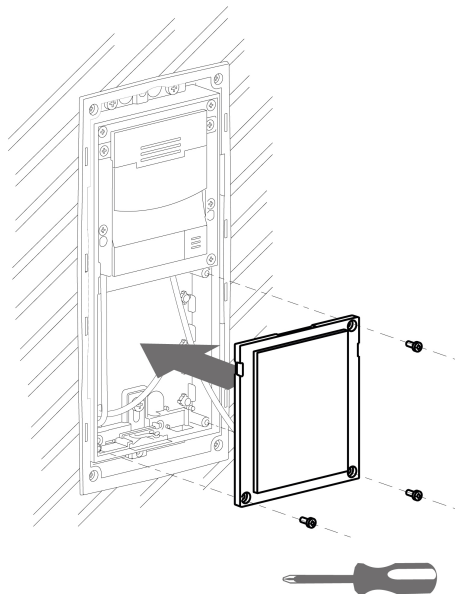
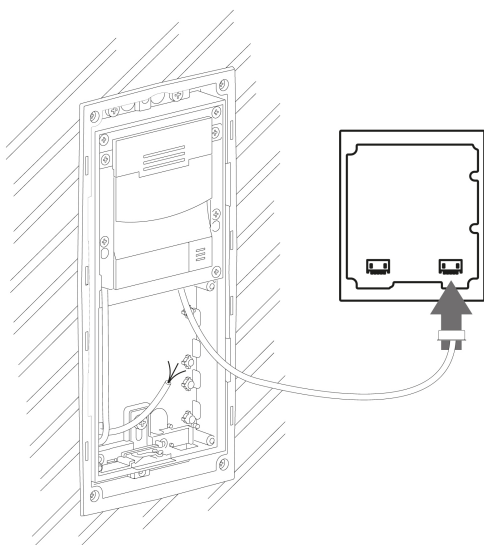
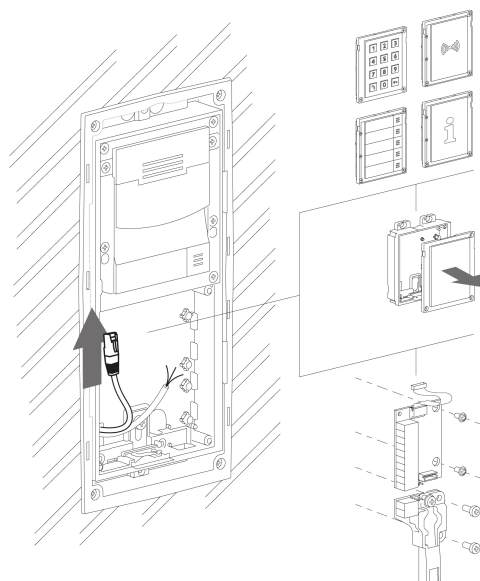
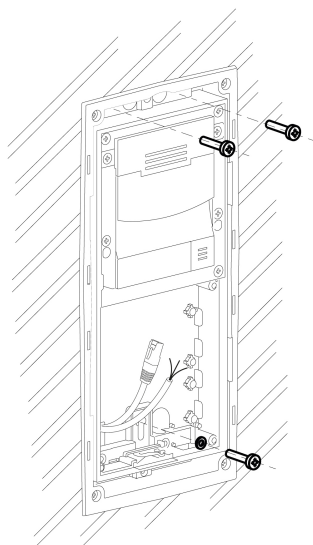
min 108(W) x 238(H) mm

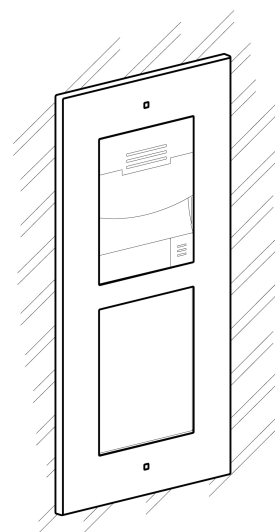
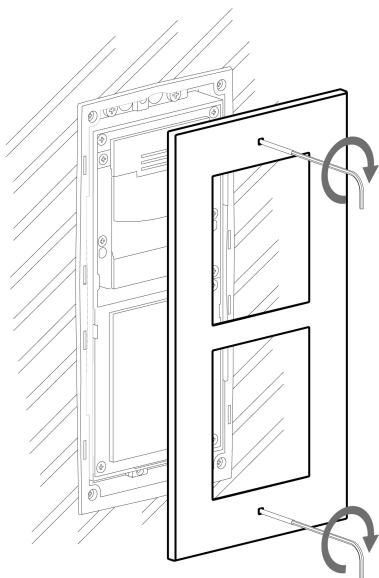




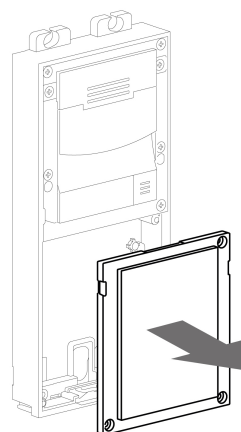
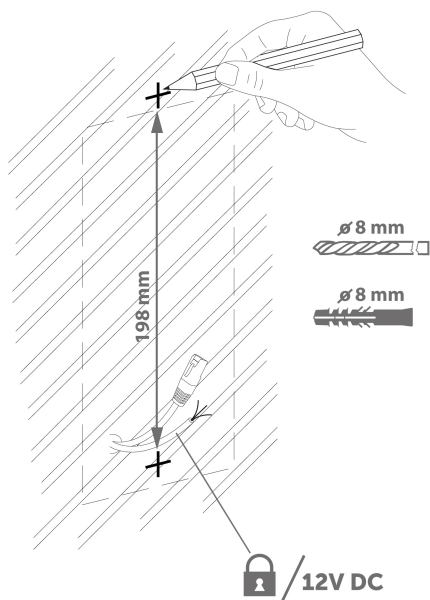
## Flush module mounting



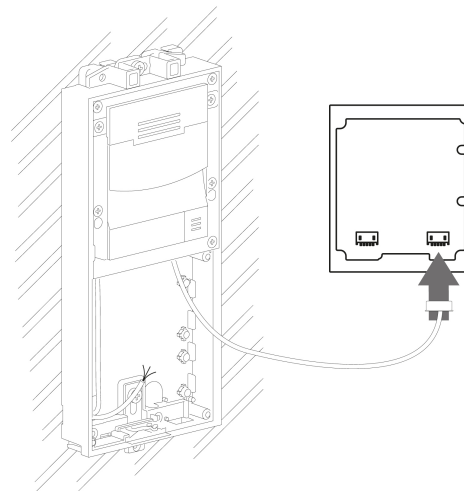
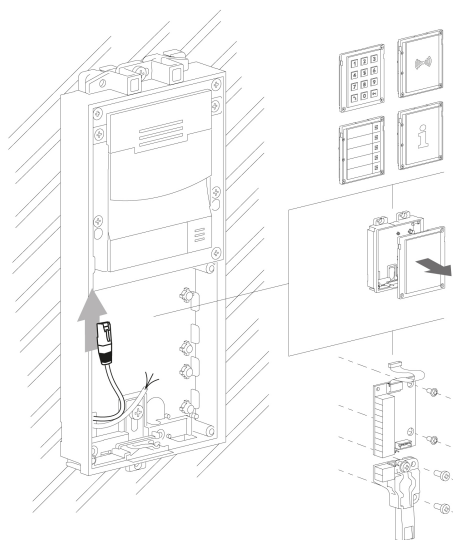
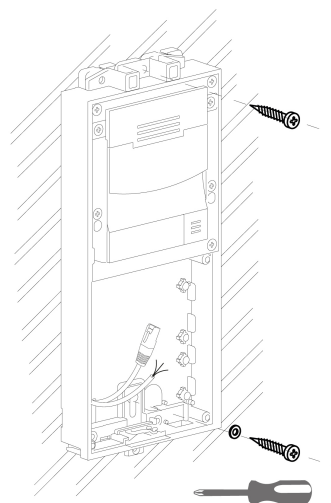
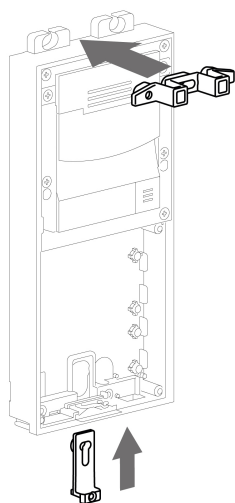


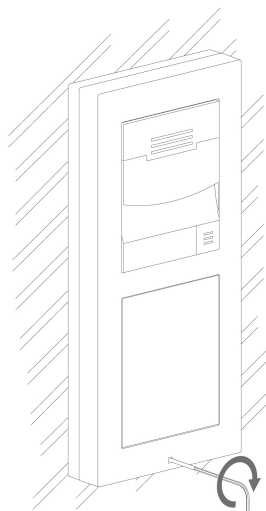
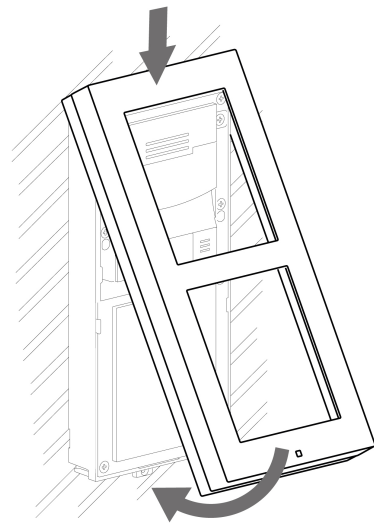
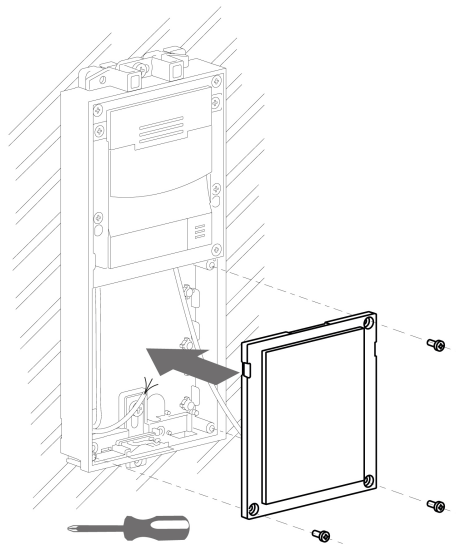


## Surface module mounting



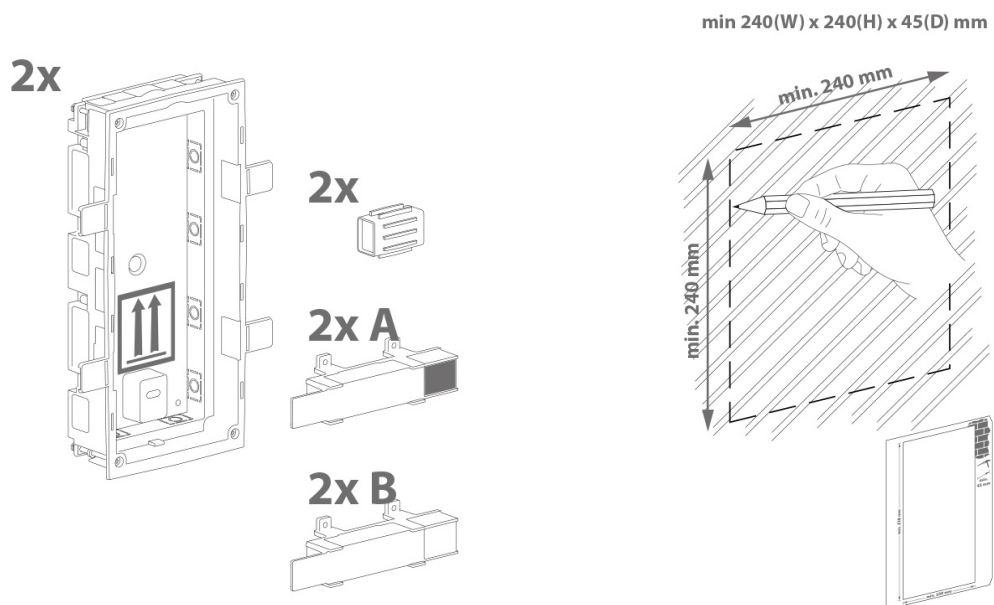


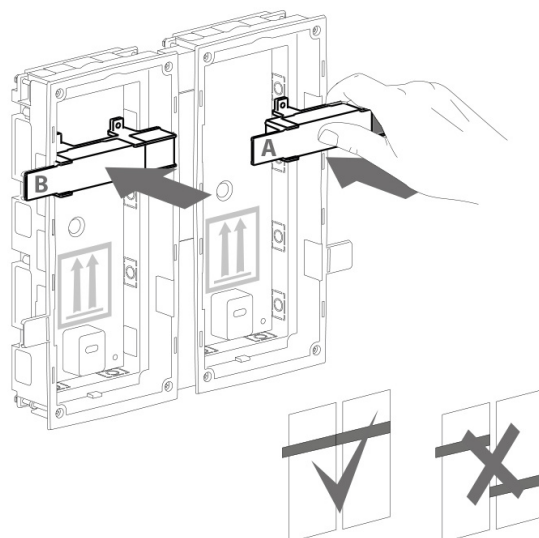
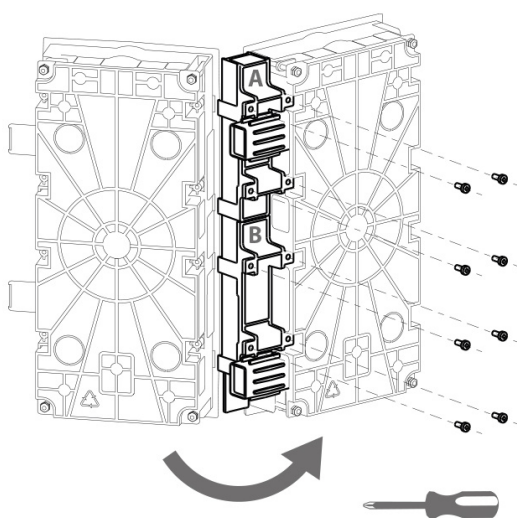
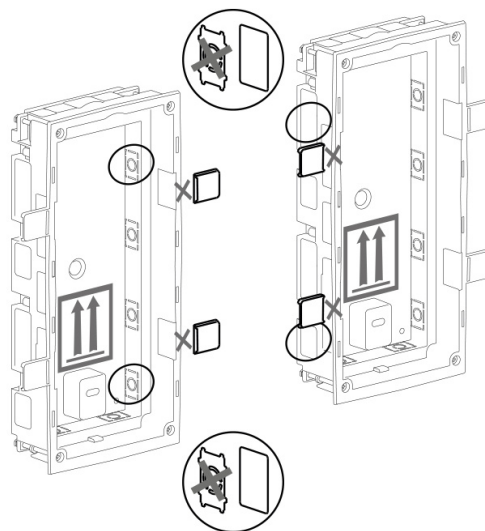
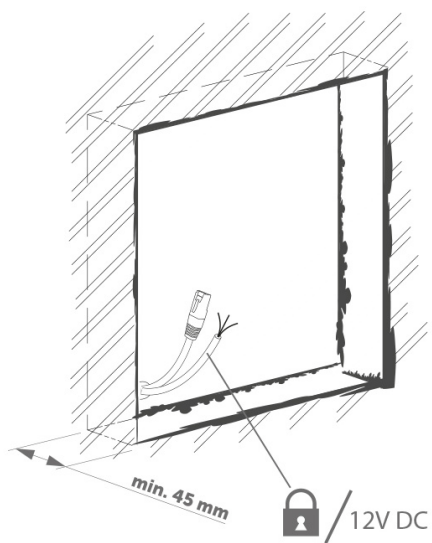


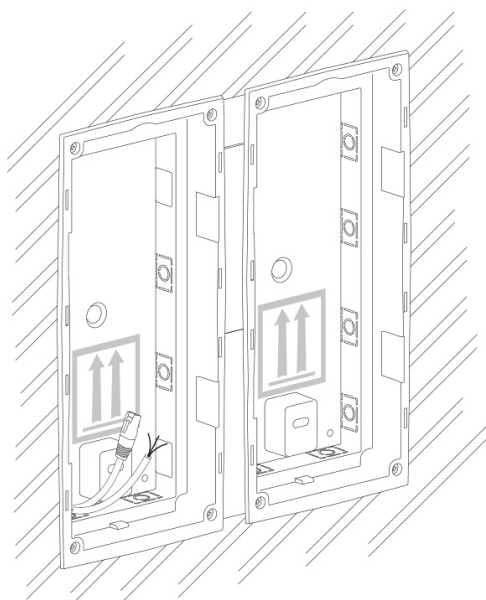
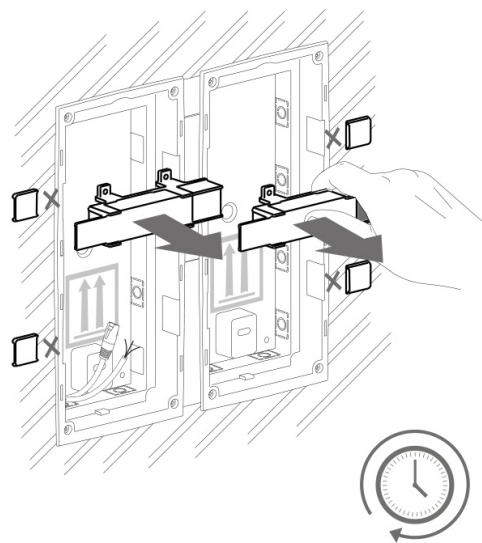
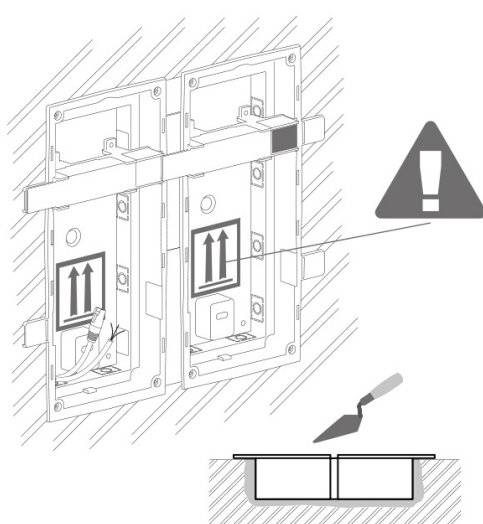


## 2.1.3 More Two Modules Boxes

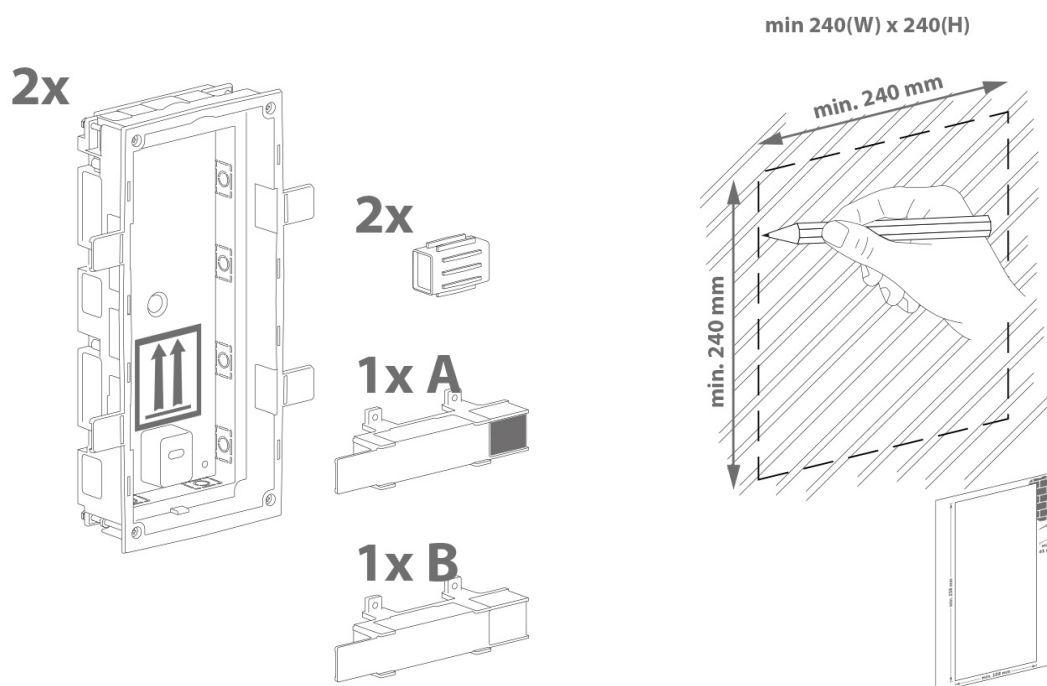
### Flush mounting box mounting – classics bricks

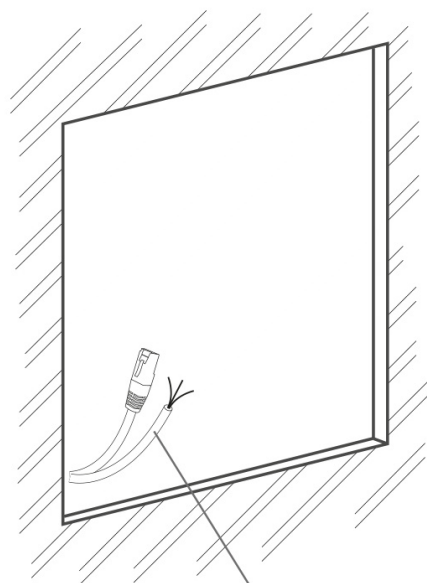




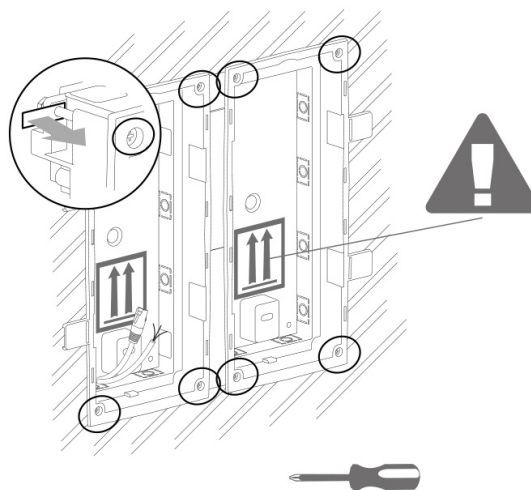
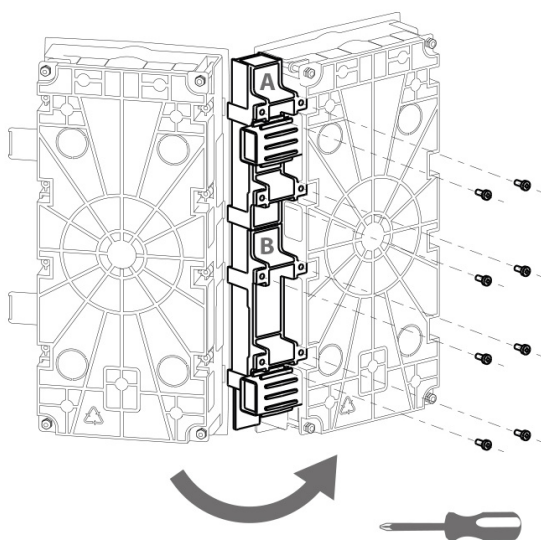
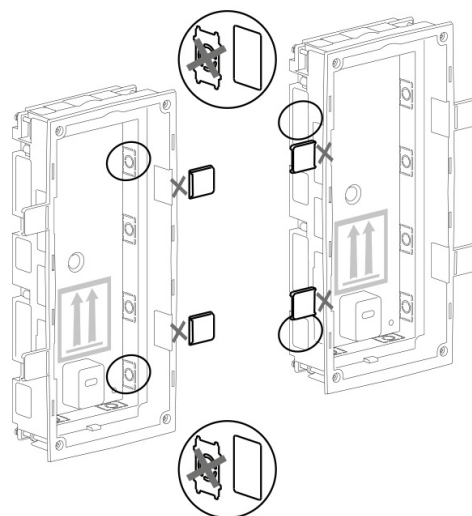


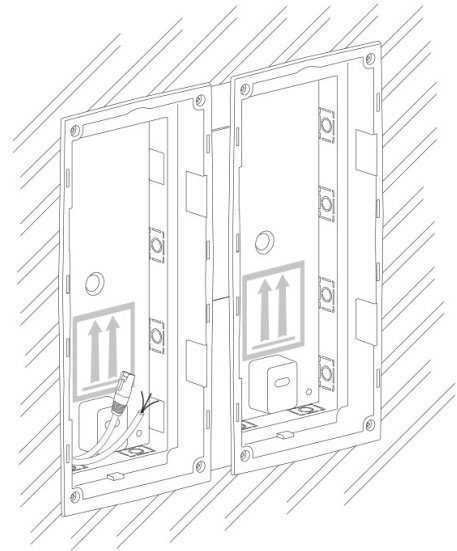
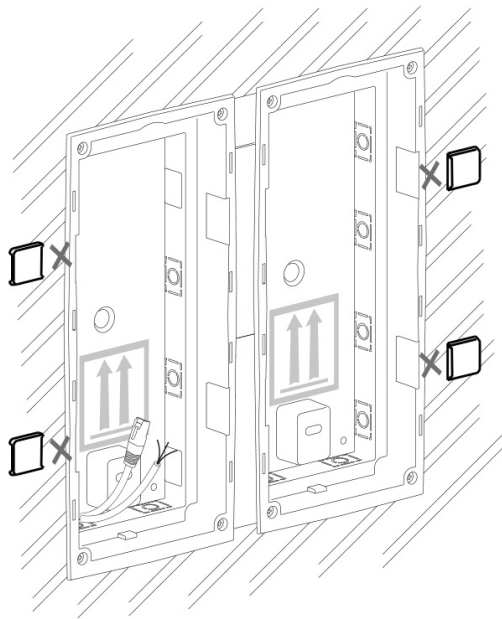
## Flush mounting box mounting – plasterboard





🔒 / 12V DC

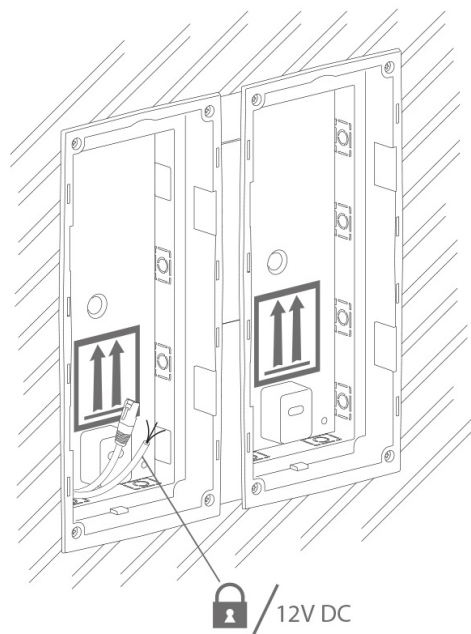
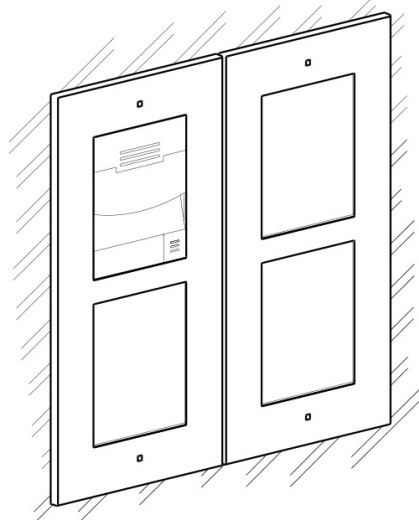


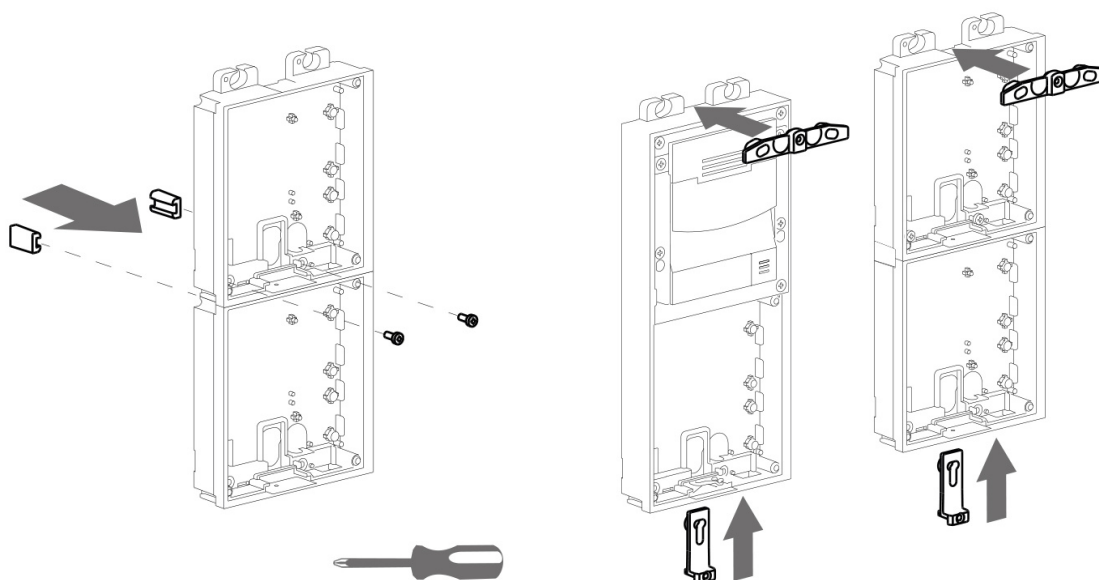
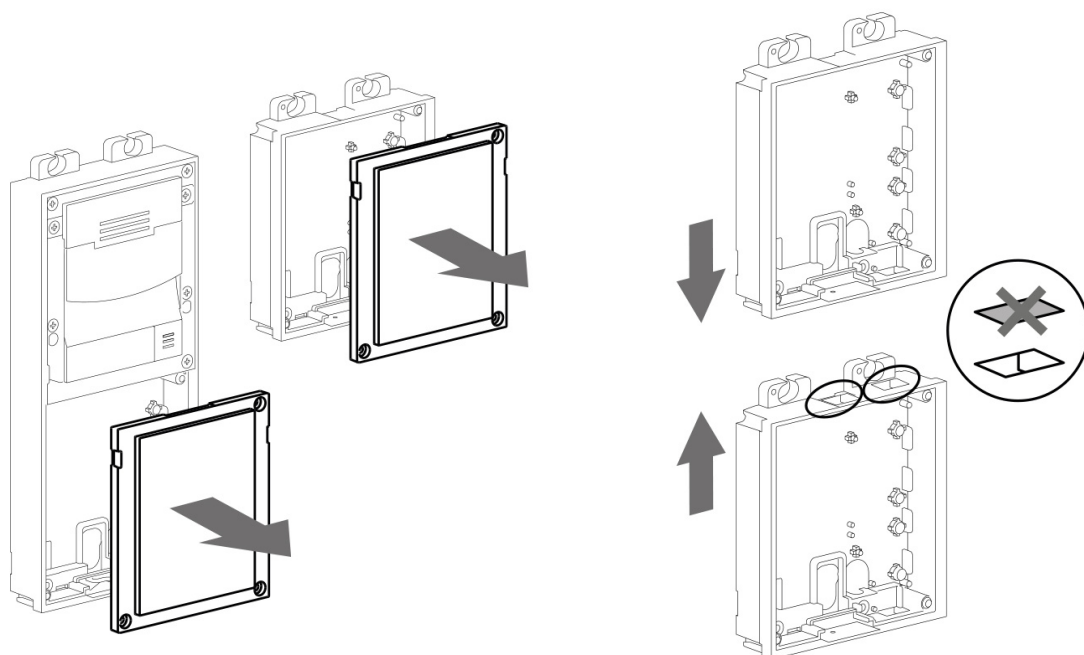


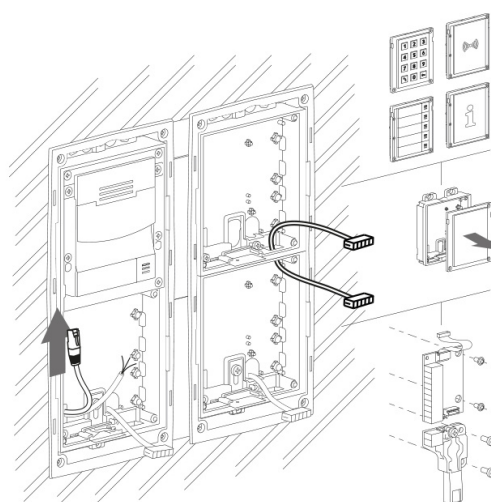
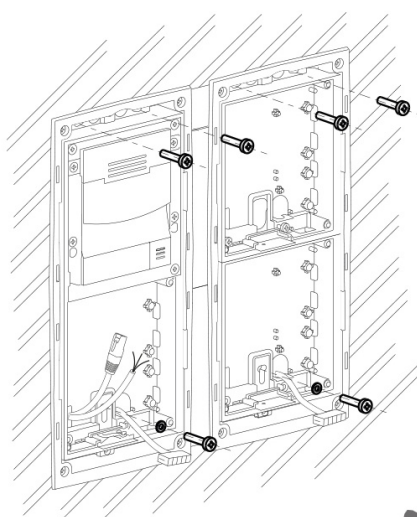
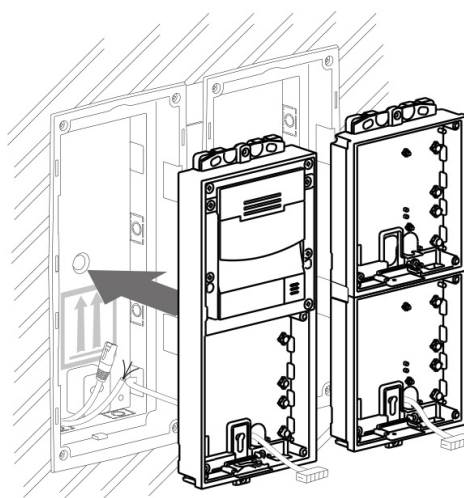
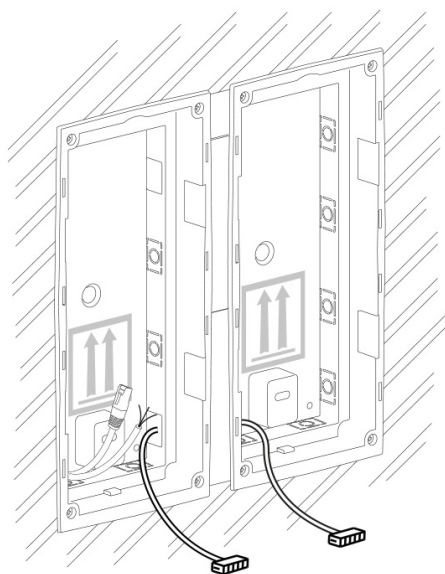


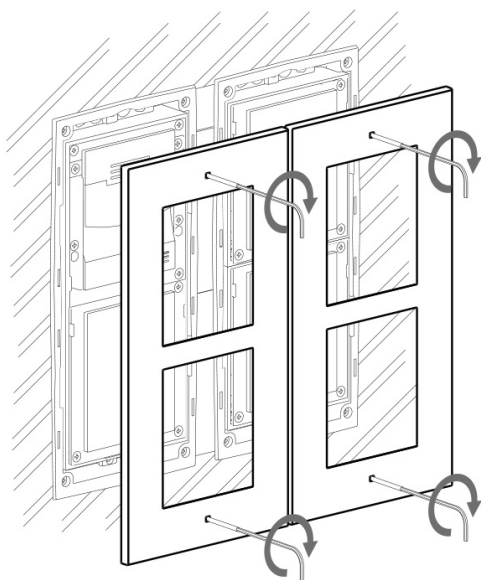
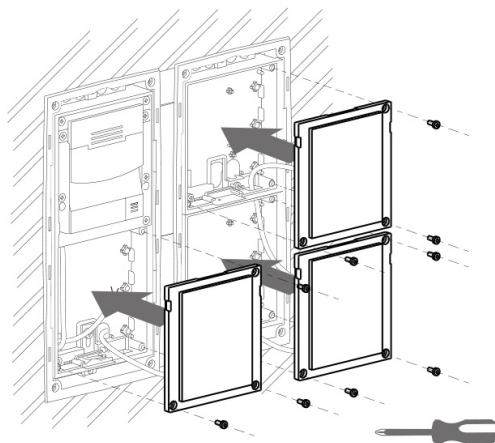
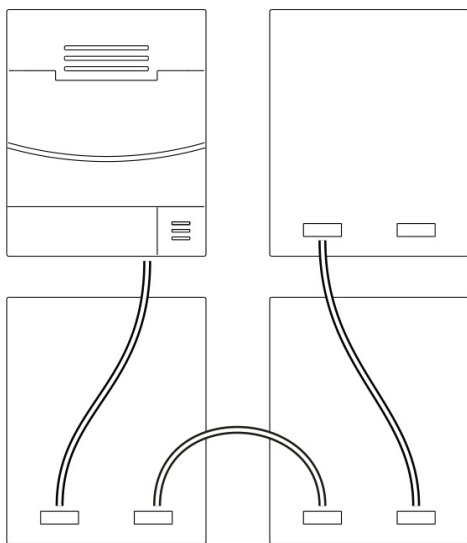
## Flush module mounting

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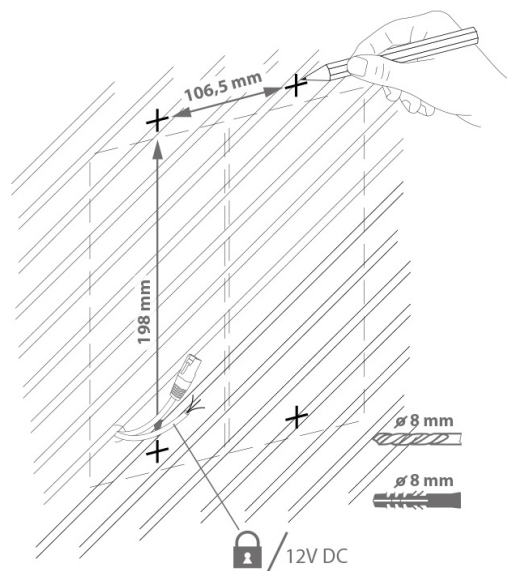
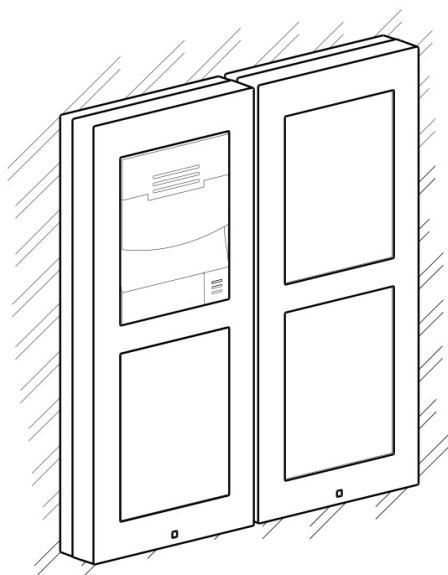


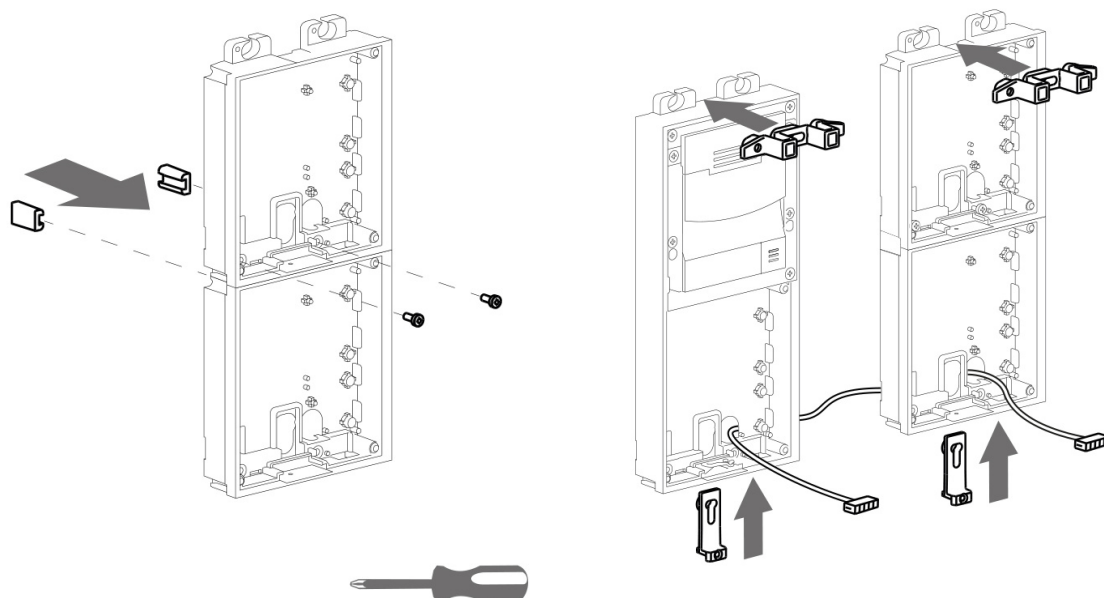
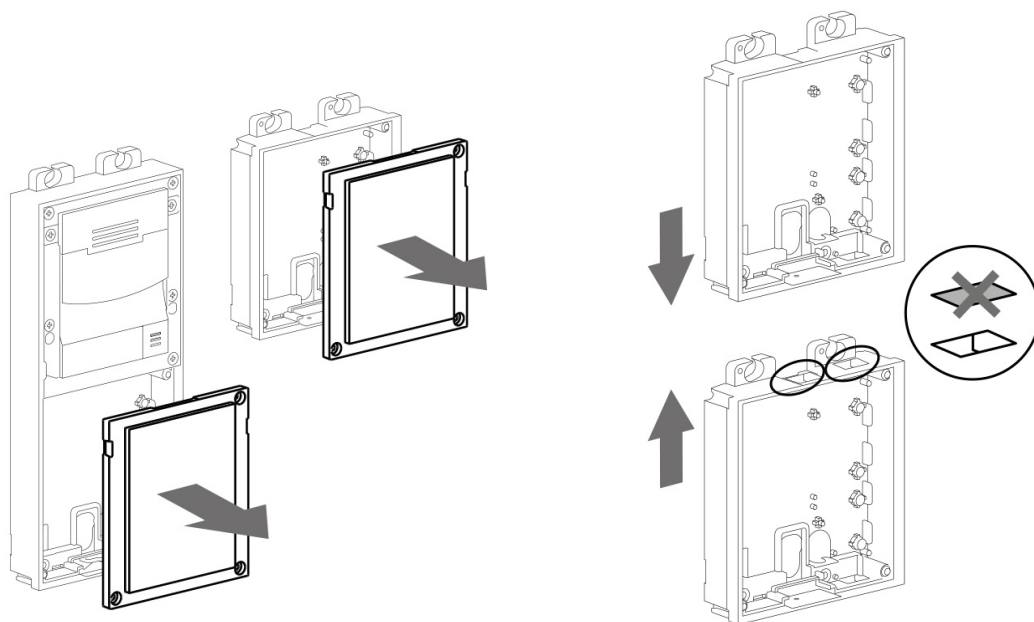


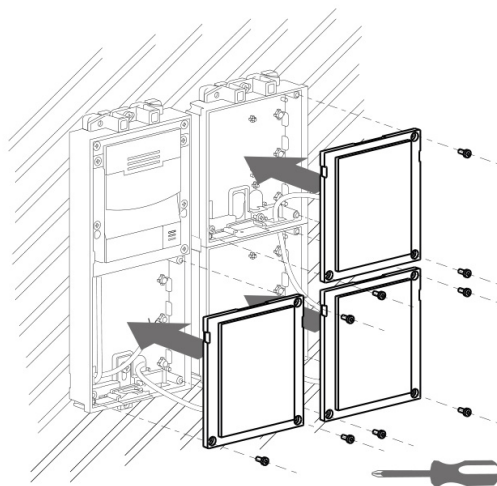
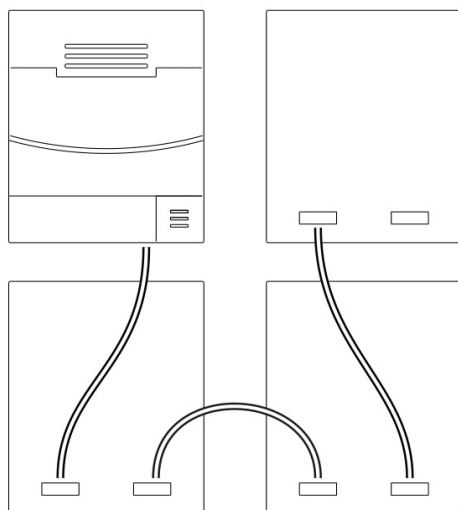
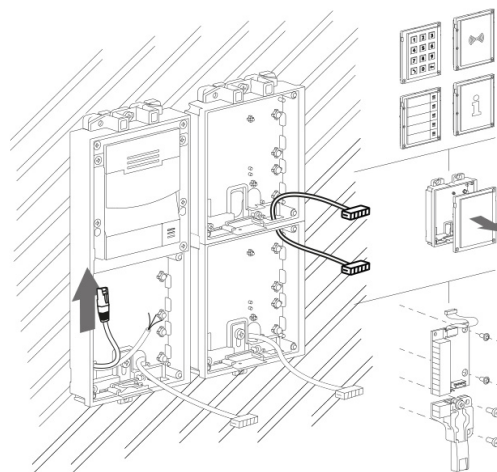
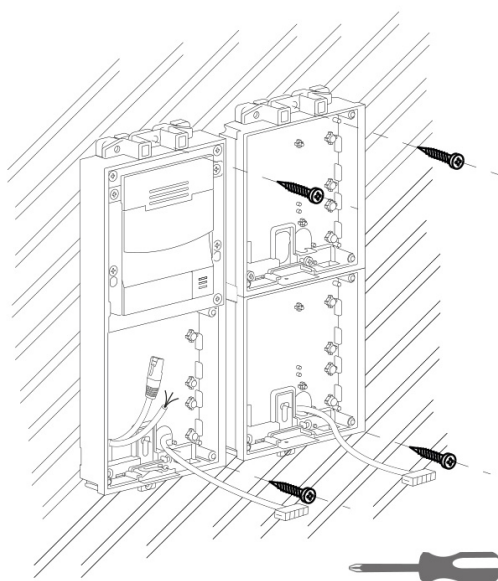


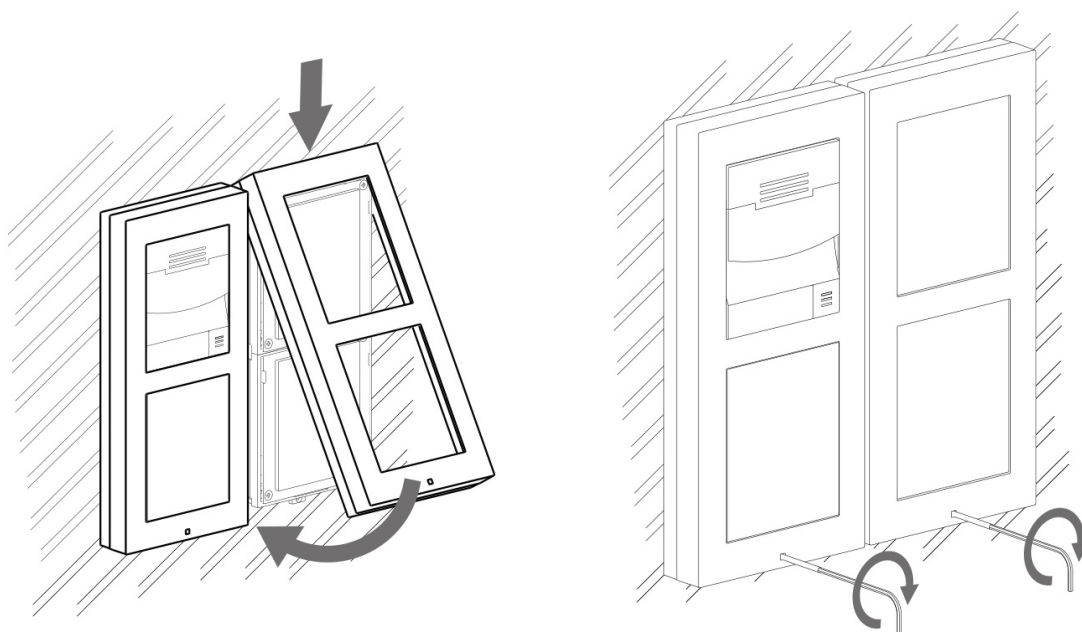


## Surface module mounting







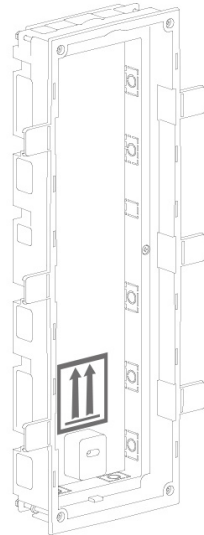




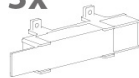
## 2.1.4 Three Modules Box

### Flush mounting box mounting – classics bricks

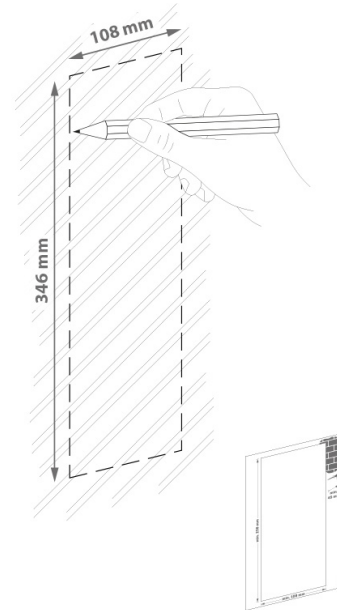
1x

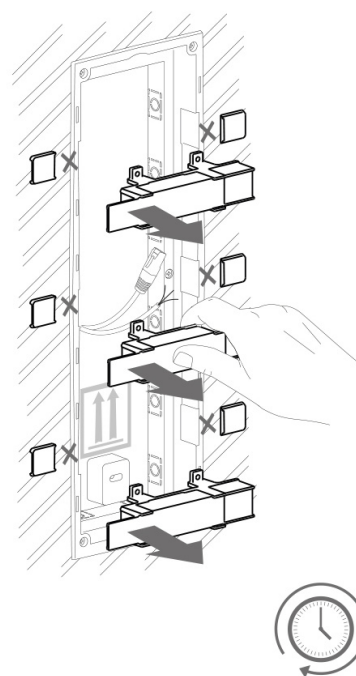
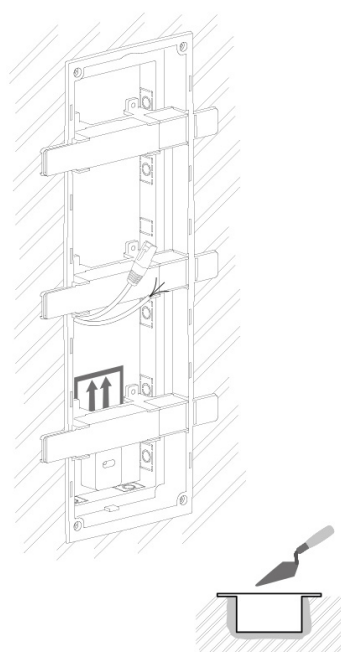
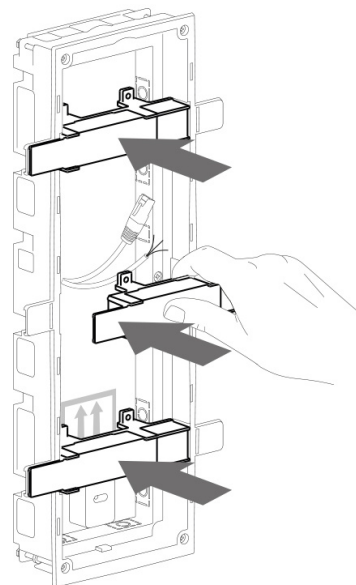
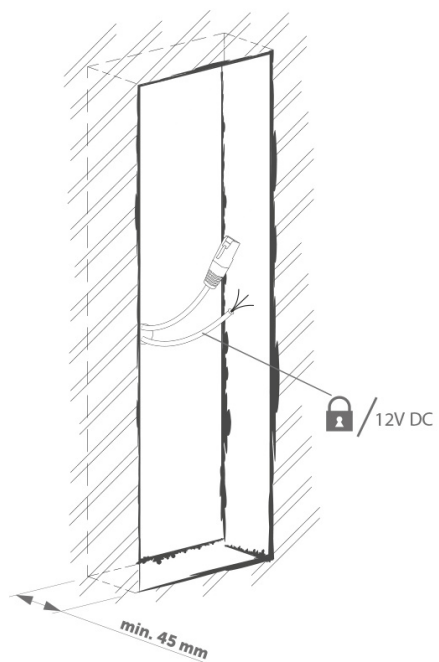


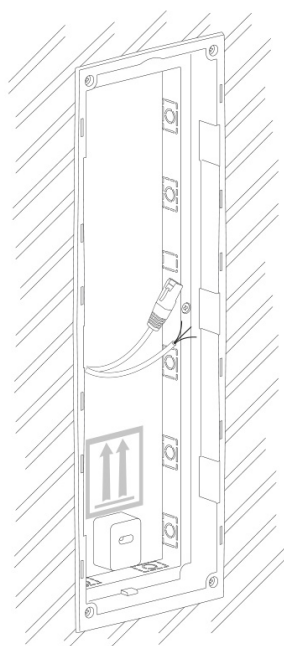
3x



min 108(W) x 346(H) x 45(D) mm

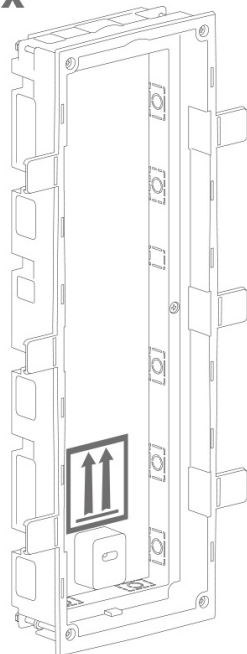




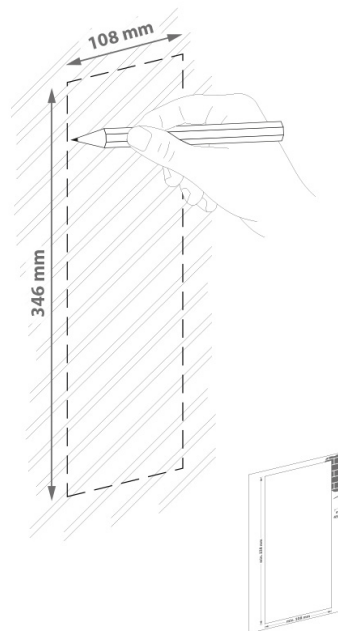


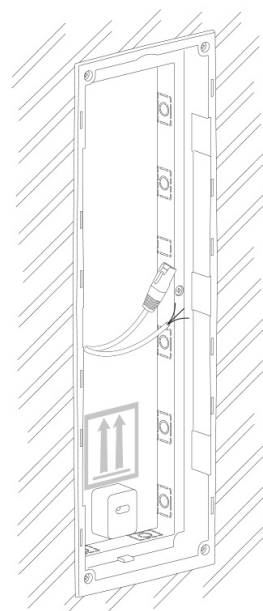
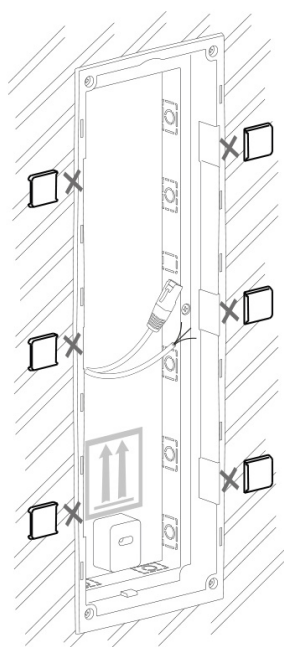
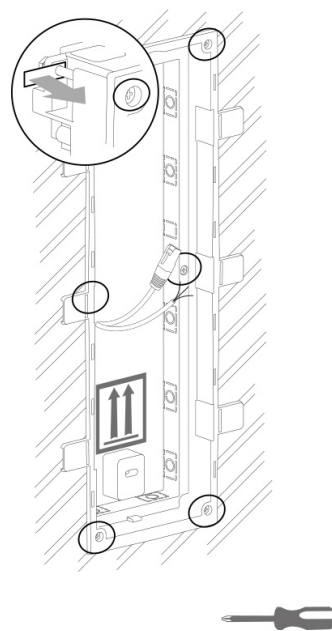
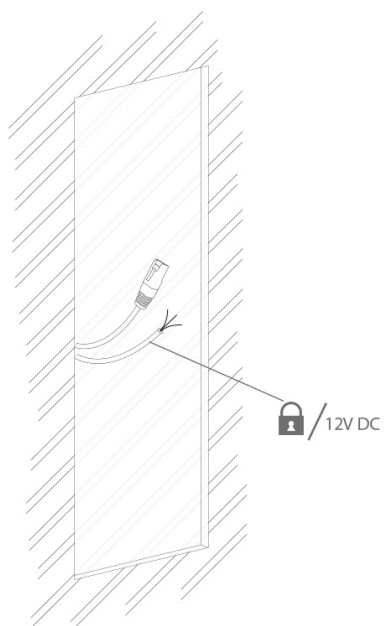
## Flush mounting box mounting – plasterboard

1x



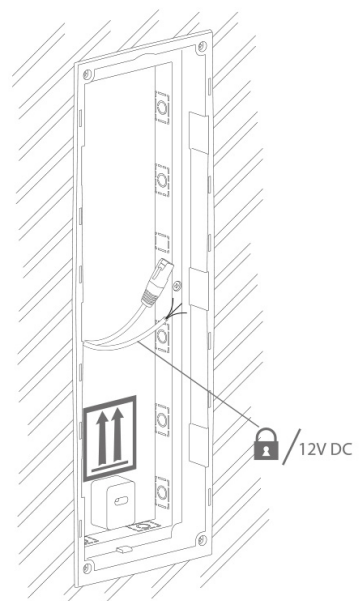
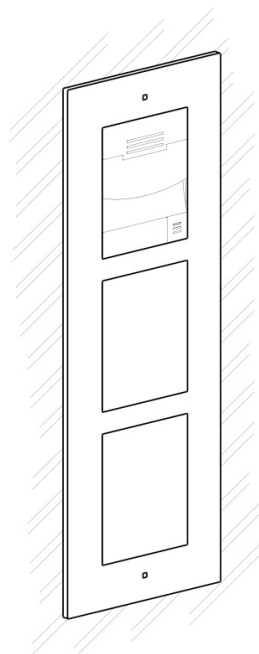
min 108(W) x 346(H) mm

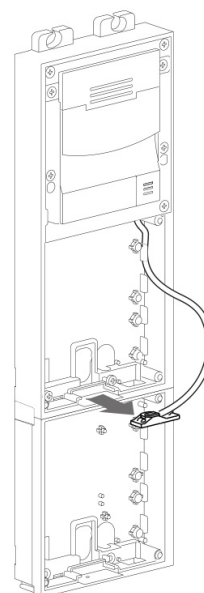
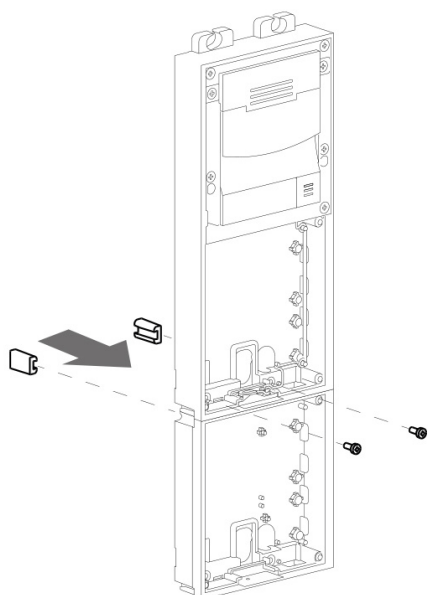
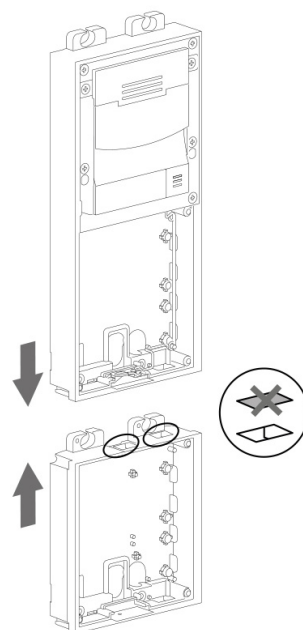
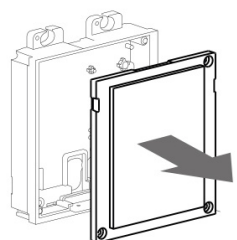
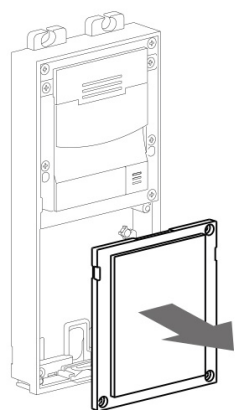


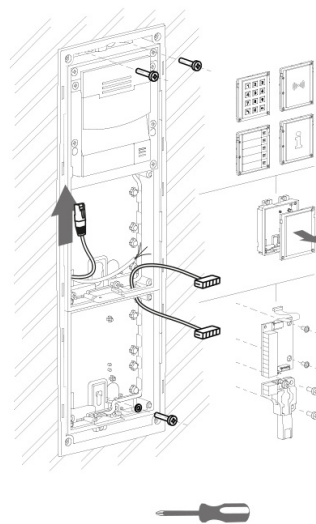
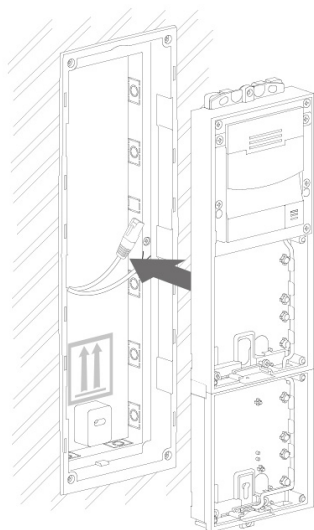
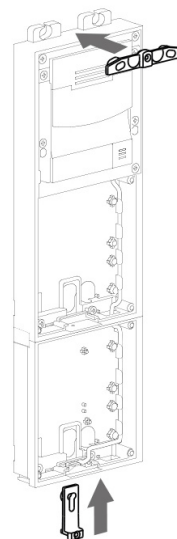
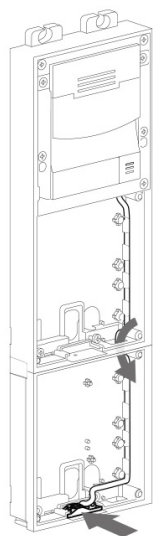


## Flush module mounting

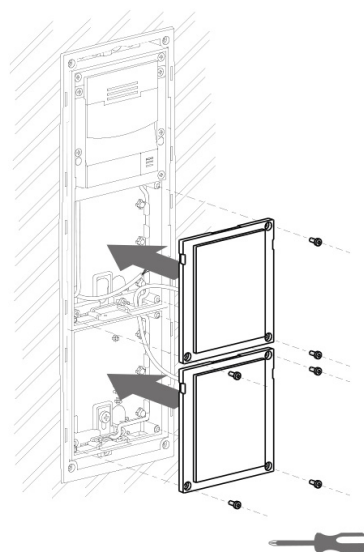
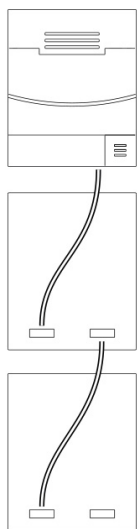
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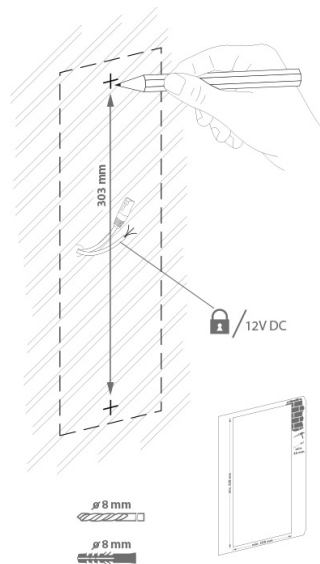
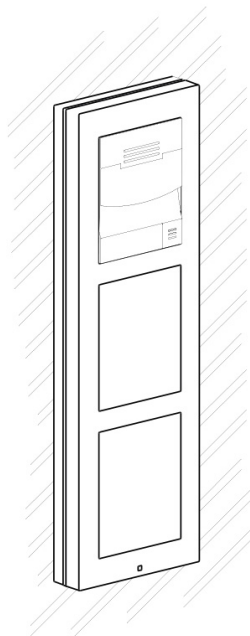


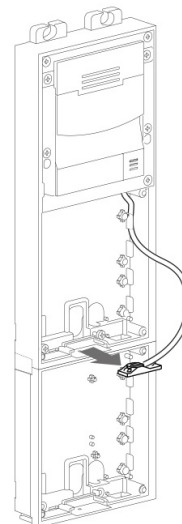
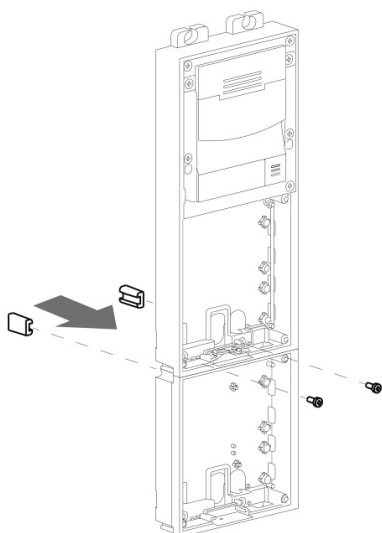
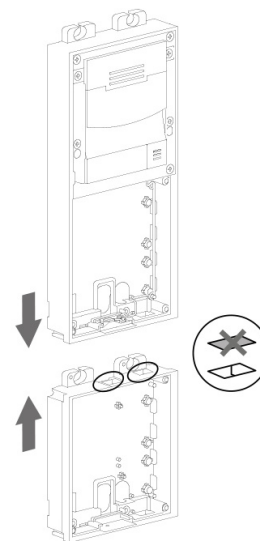
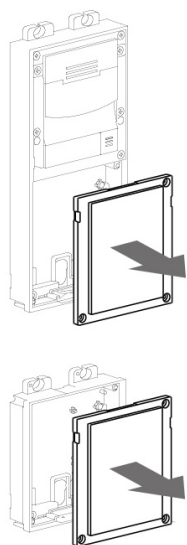


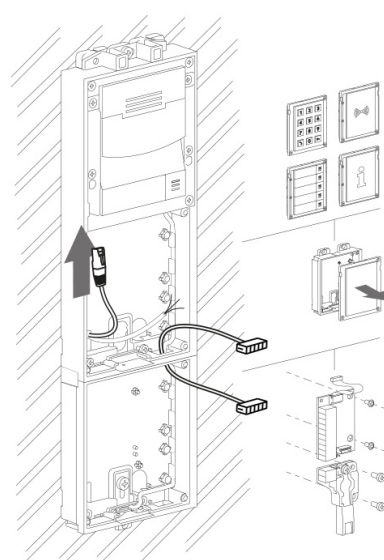
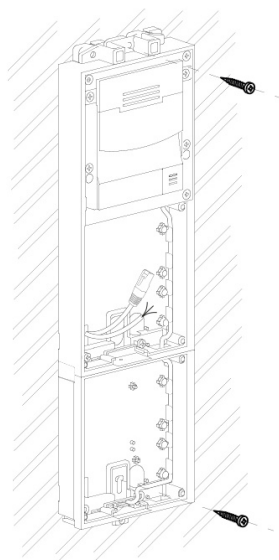
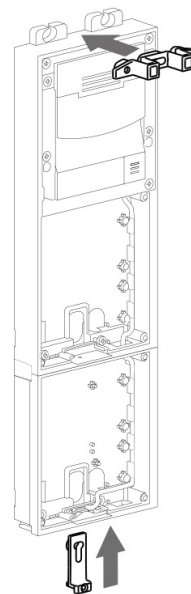
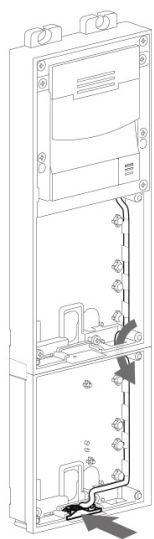


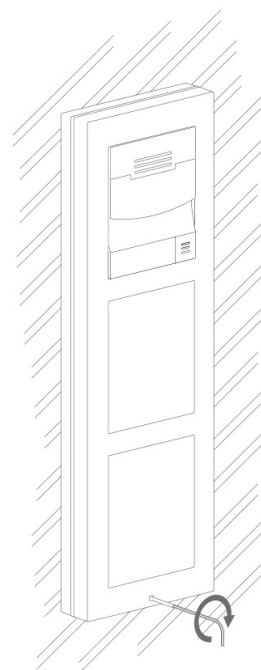
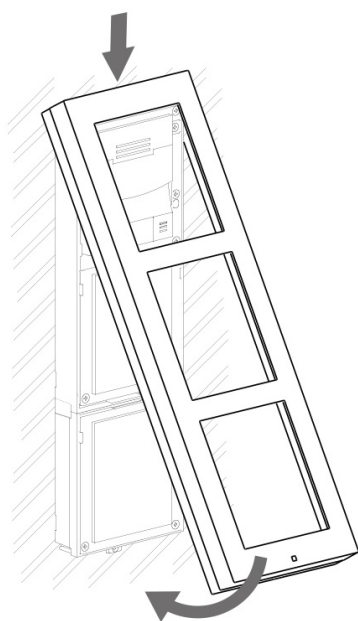
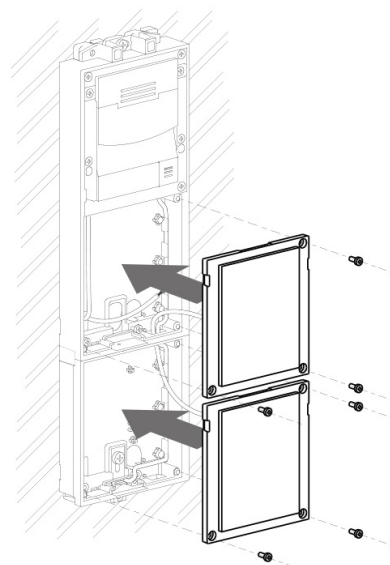
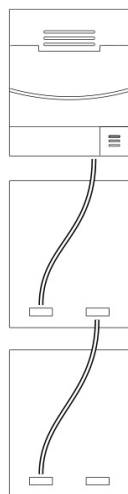


## Surface module mounting





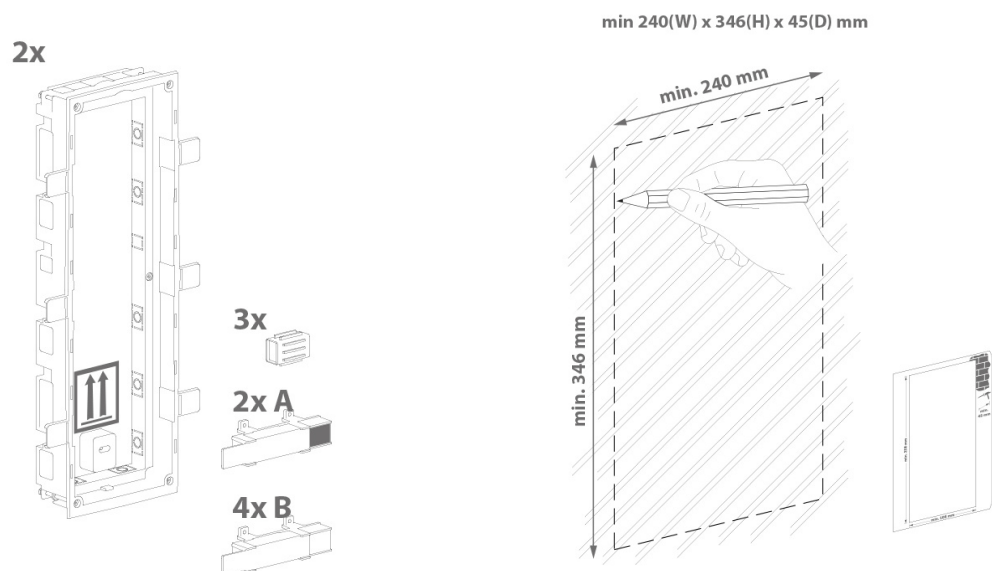


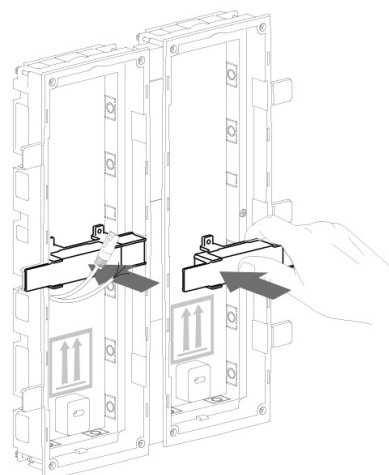
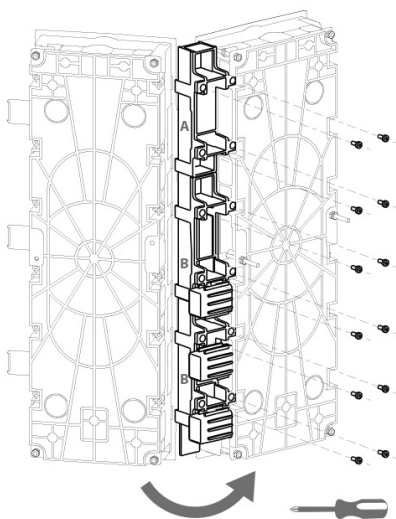
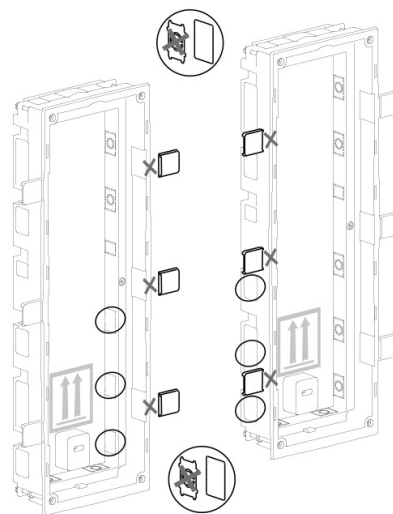
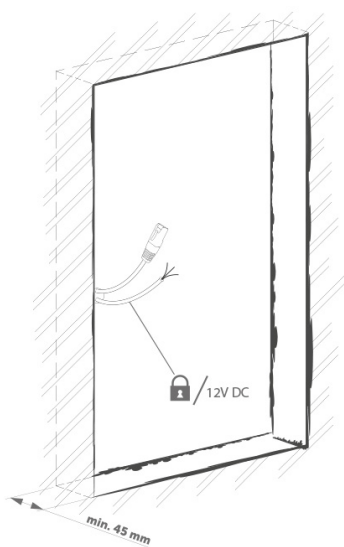




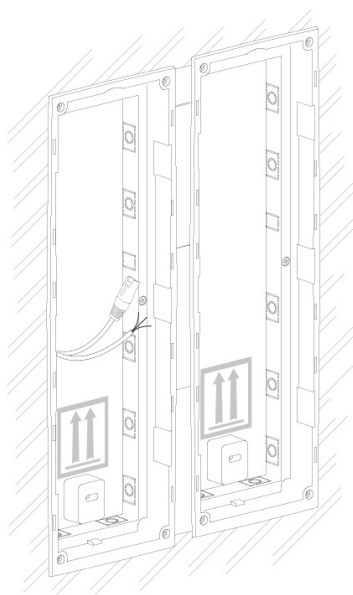
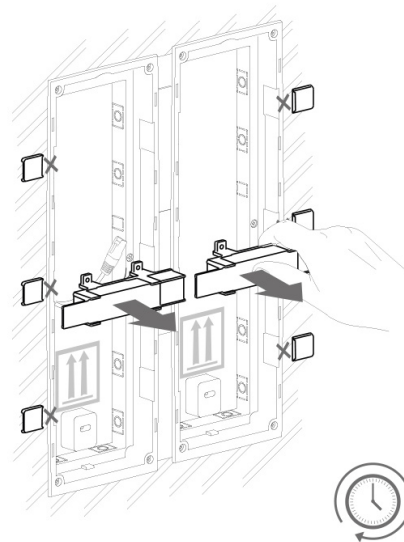
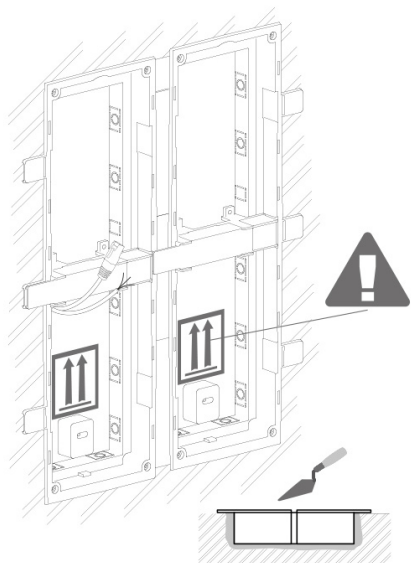
## 2.1.5 More Three Modules Boxes

### Flush mounting box mounting – classics bricks

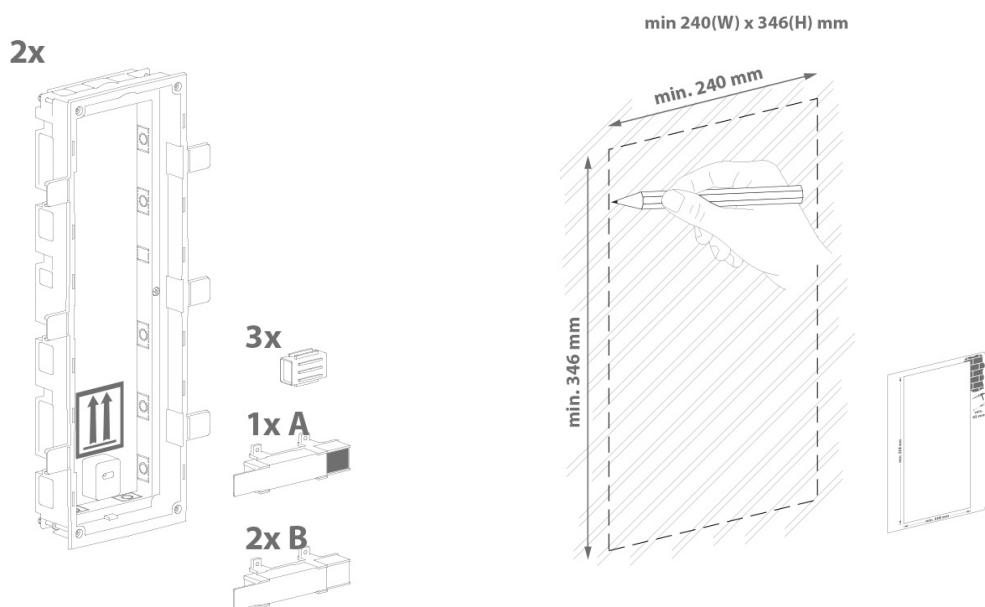


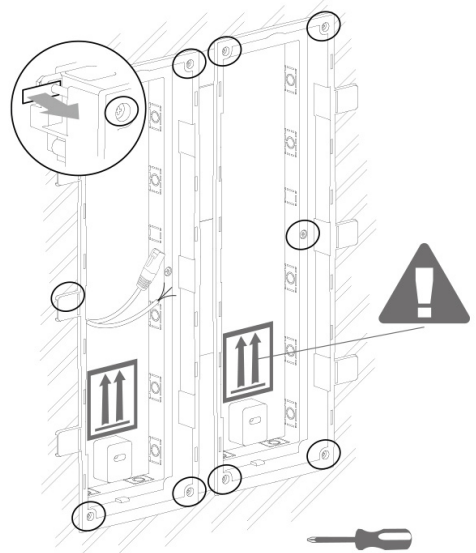
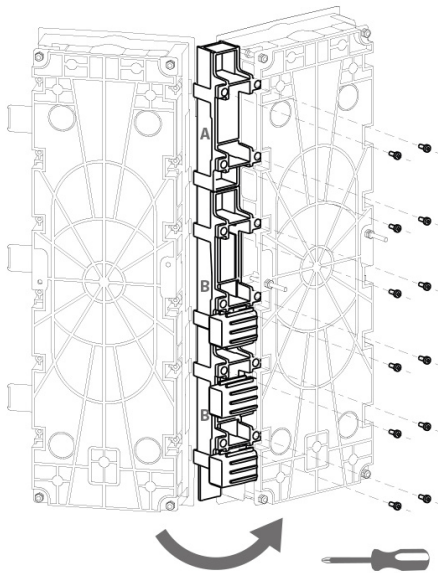
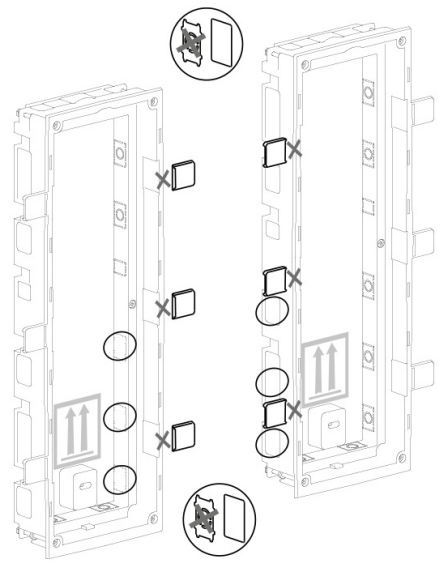
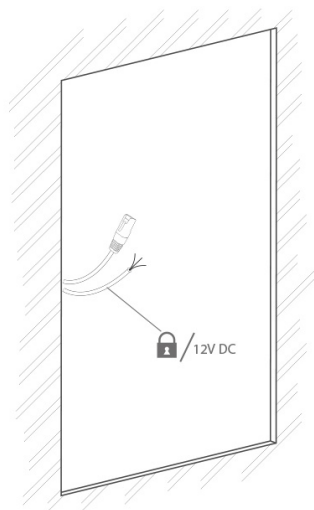


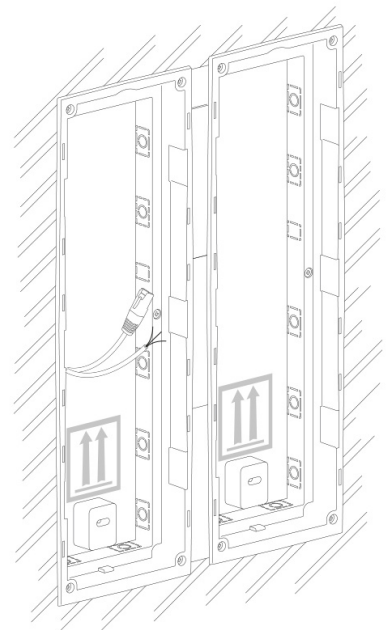
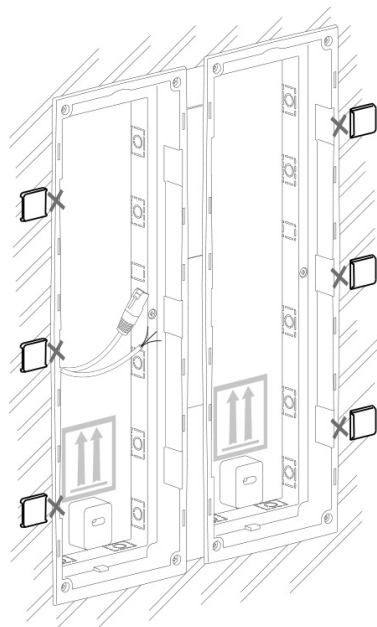




## Flush mounting box mounting – plasterboard

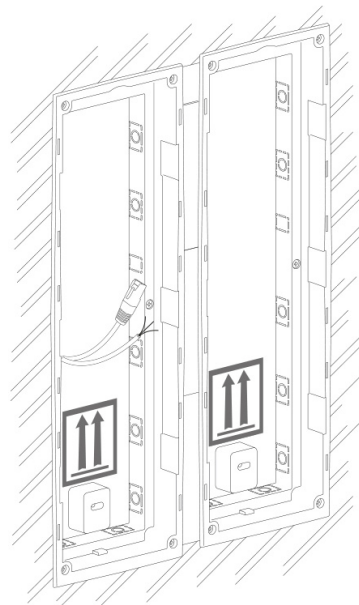
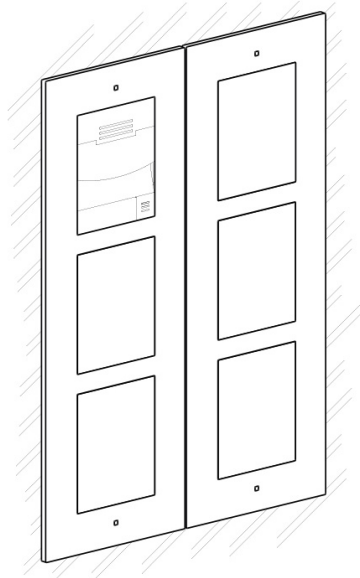


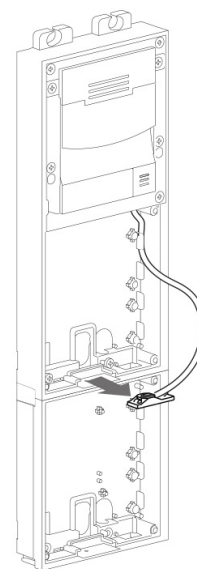
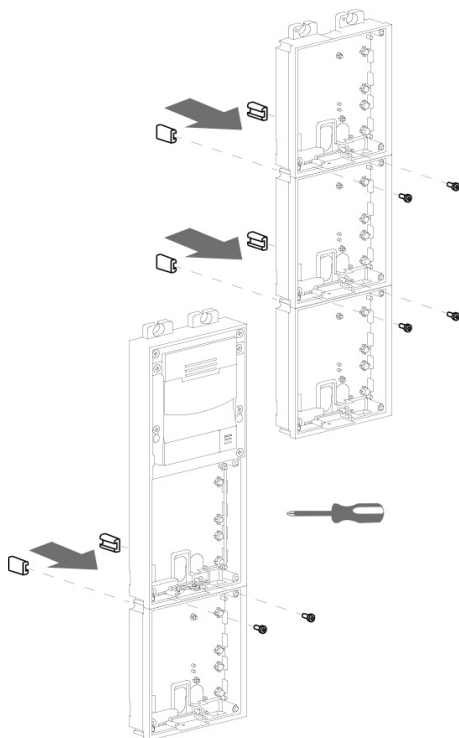
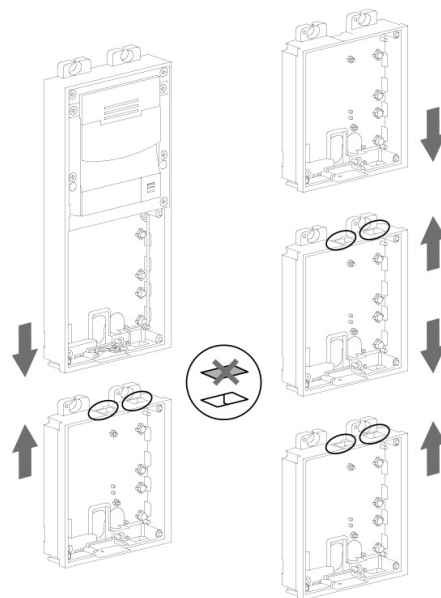
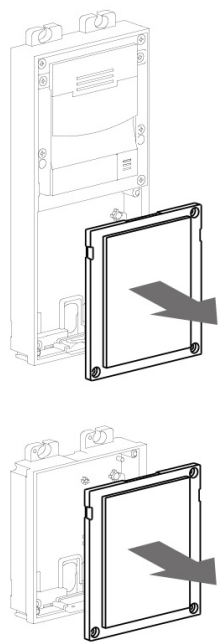


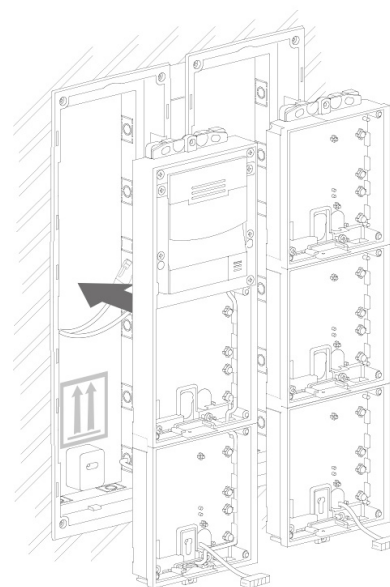
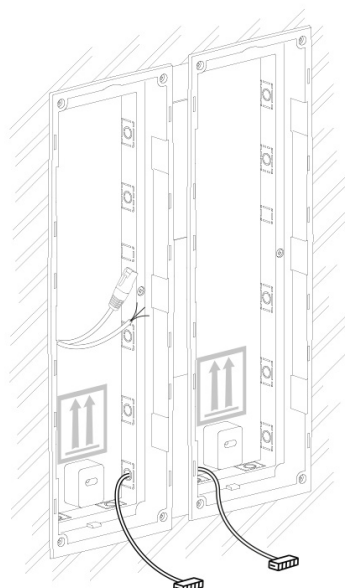
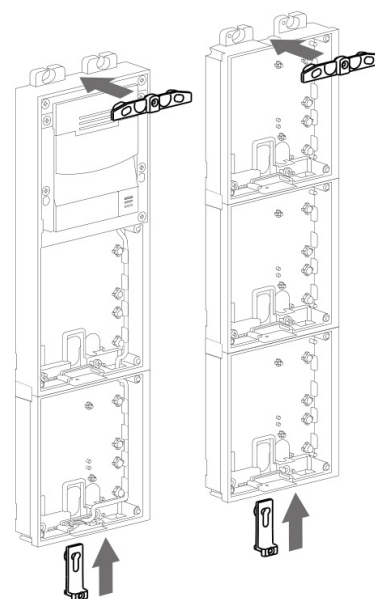
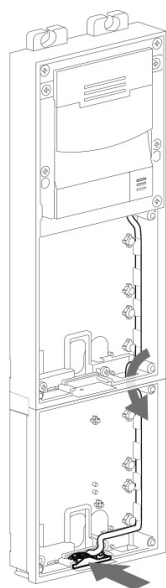


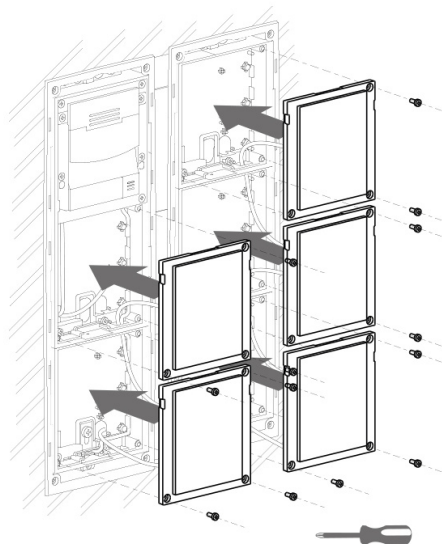
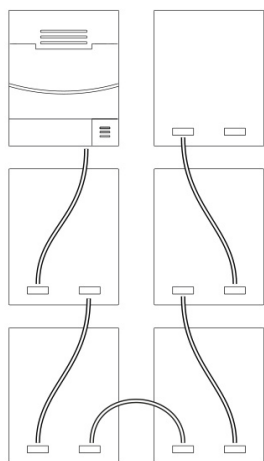
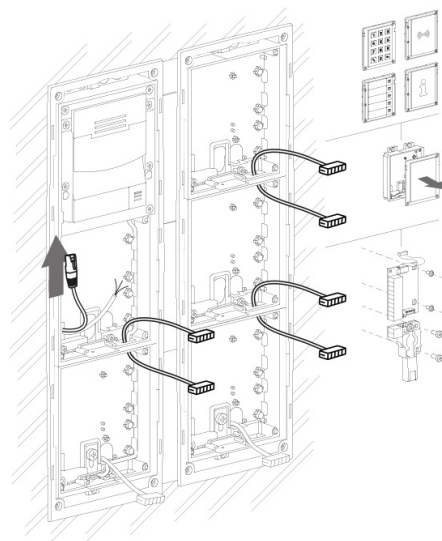
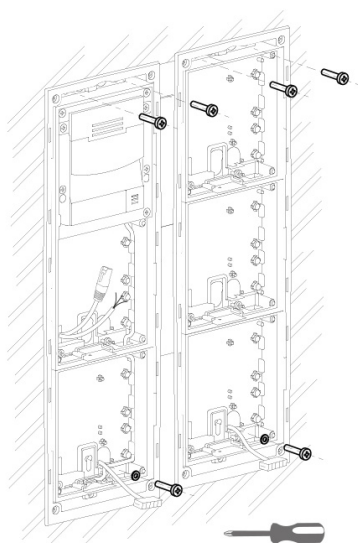
## Flush module mounting

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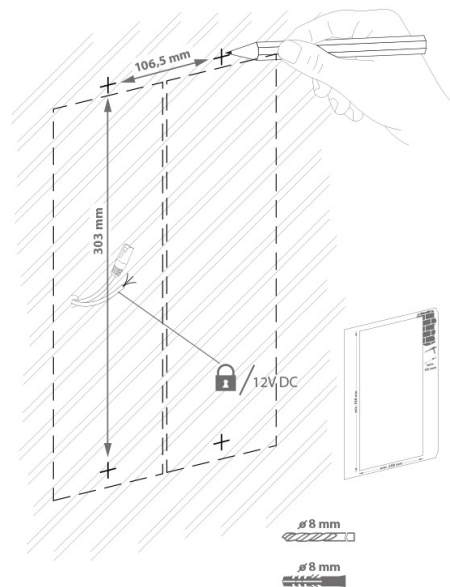


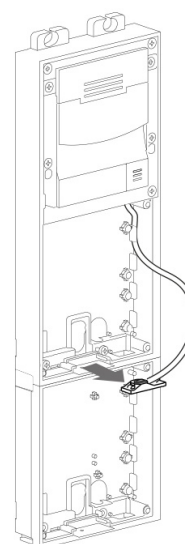
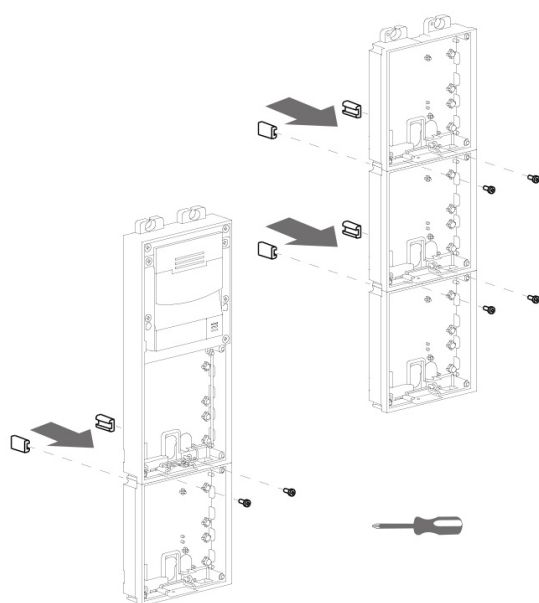
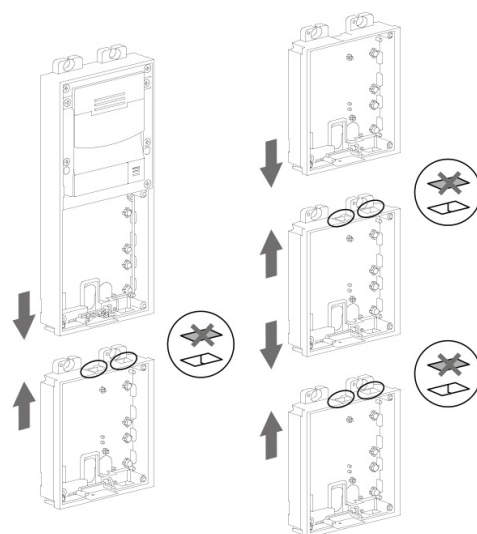
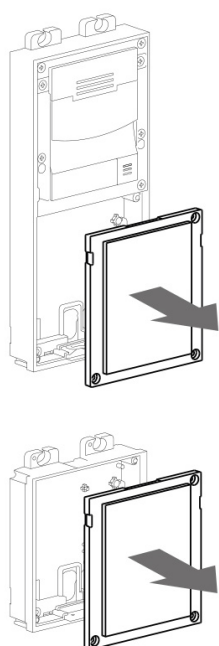


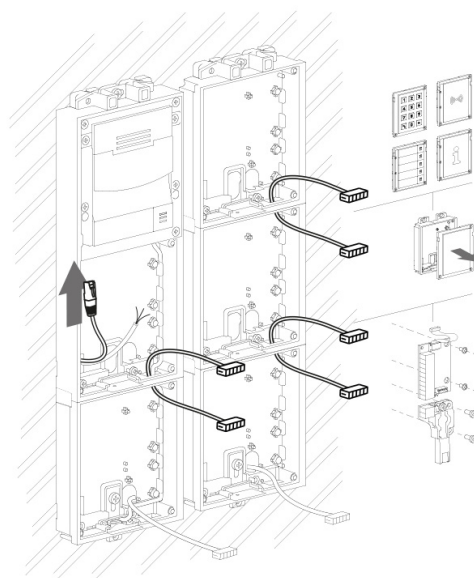
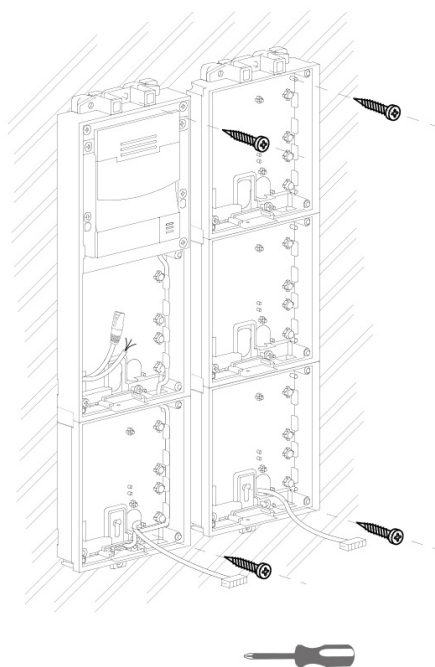
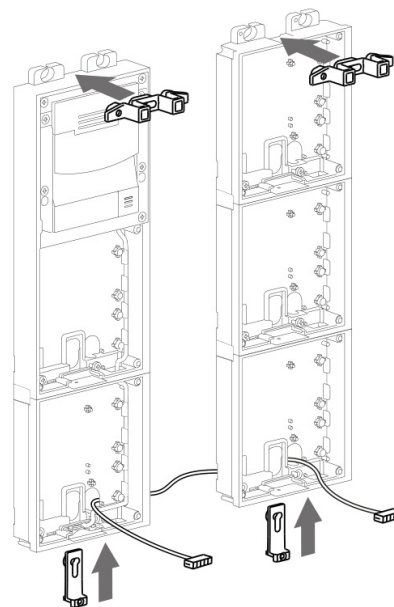
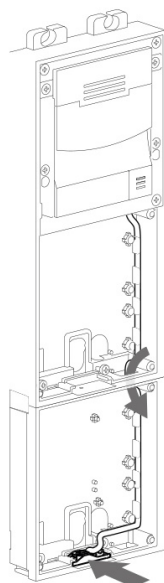


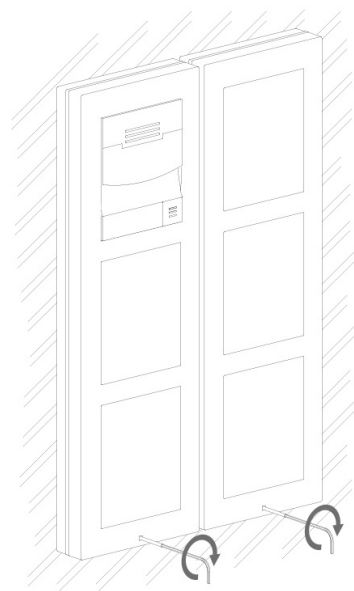
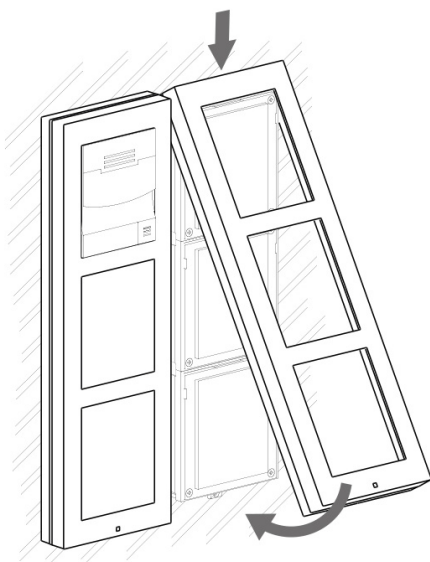
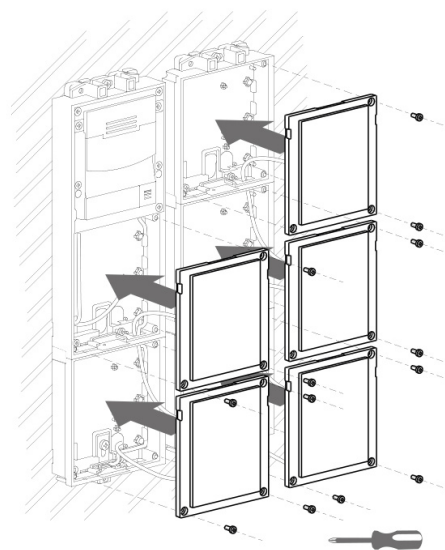
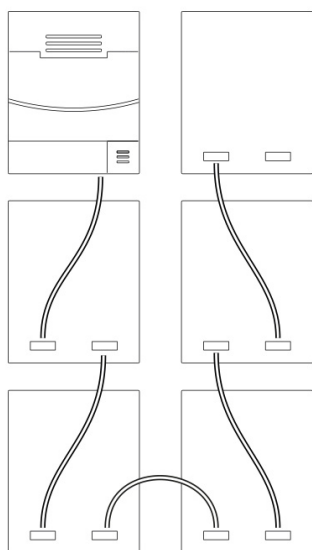


## Surface module mounting



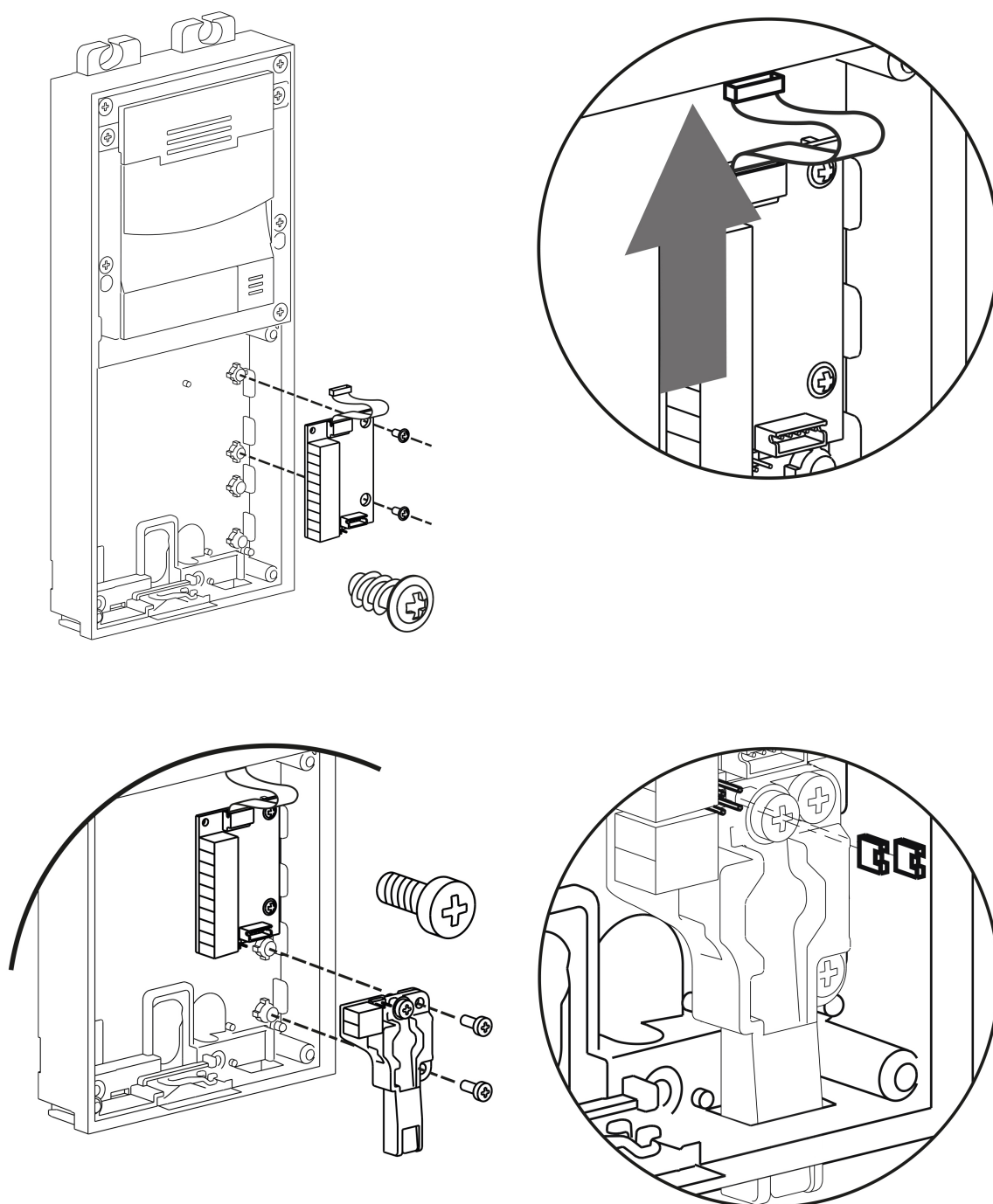








## 2.1.6 Tamper and I/O Module



## 2.2 Electric Installation

This subsection describes how to install the modules, how to connect the **2N® Helios IP Verso** basic unit to the power supply and LAN and how to connect other elements.

### Mounting Preparation

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1. Unscrew the second module cover on the basic unit base.
2. Use a flat screwdriver to take out the module cover.

#### Version A – 2-Module Base

1. Place the base on the flush mounting box / predrilled holes with dowels and pull the cables through the bottom holes. Pull the Ethernet cable including the connector through the bottom hole to the left if necessary.
2. Insert the metal fitting elements up and down and screw the base plate tight. You can level the base slightly if you are mounting just one base.

#### Version B – 3-Module Base

1. Unscrew the cover of the additional base.
2. Use a flat screwdriver to take out the cover.
3. Slide the additional base to the basic unit base and secure its position with the small side wedges and screws.
4. Remove the microphone from the basic unit base and loosen the microphone cable.
5. Lead the microphone to the third module base as shown in the figure.
6. Place the joined bases on the flush mounting box / predrilled holes with dowels and pull the cables through the bottom holes. Feed the Ethernet cable without the connector from the additional base to the basic unit base if necessary.

#### Version C – Additional Columns

1. Unscrew the cover of the additional bases and take it out with a flat screwdriver.
2. Insert the bases into each other as projected and secure their position with the small side wedges and screws.
3. Place the cover on the flush mounting box / predrilled holes with dowels and pull the cables if any through the bottom holes.
4. Pull the bus using the cable bushing available in the flush mounting box.

### Basic Unit

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#### Power Supply Connection

**2N® Helios IP Verso** can be powered either from an external 12 V / 2 A DC source or directly from the LAN equipped with PoE 802.3af supporting network elements. Owing to different power outputs, the power supply selection affects the maximum count and applicability of the modules connected of the basic unit.



## External power supply

Use a 12 V  $\pm 15\%$  SELV supply dimensioned to the minimum current consumption of 2 A (Part No. 91341481E) to make your system work reliably. This power supply provides **2N<sup>®</sup> Helios IP Verso** with 24 W for feeding of the basic unit and connected modules.

## PoE Power Supply

**2N<sup>®</sup> Helios IP Verso** is compatible with the PoE 802.3af (Class 0 – 12,95 W) technology and can be fed directly from the LAN via the compatible network elements. If your LAN does not support this technology, insert a PoE injector, Part No. 91758100E, between **2N<sup>®</sup> Helios IP Verso** and the nearest network element. This power supply provides **2N<sup>®</sup> Helios IP Verso** with 12 W for feeding of the basic unit and connected modules.

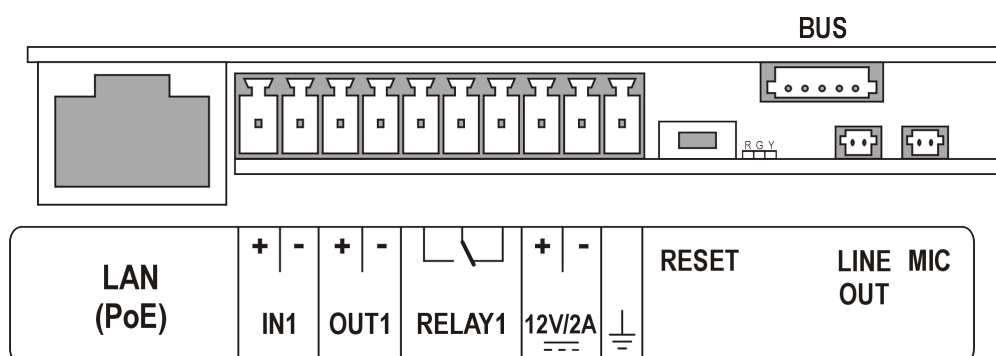
## Combined Power Supply

**2N<sup>®</sup> Helios IP Verso** can be fed from an external power supply and PoE at the same time. In this configuration, the maximum power for the connected modules is available.

## LAN Connection

**2N<sup>®</sup> Helios IP Verso** is connected to the Local Area Network (LAN) via the UTP/STP cable (Cat 5e or higher) terminated with an RJ-45 (LAN) connector. As the device is equipped with the Auto-MDIX function, both the straight and crossed cable can be used.

## Basic Unit Connector Configuration



Legend	
LAN (PoE)	LAN (PoE according to 802.1af) connector
IN1	IN1 terminals for input in passive/ active mode (–30 V to +30 V DC)  OFF = open OR $U_{IN} > 1.5 \text{ V}$  ON = closed contact OR $U_{IN} < 1.5 \text{ V}$
OUT1	OUT1 terminals of active input for <b>2N® Helios IP Security Relay</b> or electric lock connection 8 up to 12 V DC depending on power supply (PoE: 10 V; adaptor: power supply voltage minus 2 V), max 400 mA
RELAY1	RELAY1 terminals with accessible 30 V / 2 A AC/DC NO/NC contact
12V/2A	External 12 V / 2 A DC supply terminals
GND	Grounding terminal
RESET	RESET / FACTORY RESET button
RGY	LED indicators (red/green/yellow)
LINE OUT	LINE OUT connector (1 $V_{RMS}$ )
MIC	MIC connector for microphone connection
BUS	<b>2N® Helios IP Verso</b> bus connector

## Device Restart

Press the RESET button shortly to restart the device.

## Factory Reset

**2N® Helios IP Verso** is equipped with a RESET button. Press the button shortly (< 1 s) to restart the system without changing configuration.

Follow the instructions below to **identify the current IP address**:

- Press and hold the RESET button.
- Wait until the red and green LEDs on the device come on simultaneously (approx. 20 s).
- Release the RESET button.
- The device announces the current IP address via the loudspeaker connected automatically.

Follow the instructions below to switch on the **Static IP address** mode (DHCP OFF):

- Press and hold the REST button.
- Wait until the red and green LEDs on the device come on simultaneously (approx. 20 s).
- Wait until the red LED goes off (approx. 5 s).
- Release the RESET button.

The following network parameters will be set after restart:

- IP address: 192.168.1.100

- Network mask: 255.255.255.0
- Default gateway: 192.168.1.1

Follow the instructions below to switch on the **Dynamic IP address** mode (DCHP ON):

- Press the RESET button.
- Wait until the red and green LEDs on the device come on simultaneously (approx. 20 s).
- Wait until the red LED goes off (approx. 5 s).
- Wait until the green LED goes off and the red LED comes on again (another 5 s).
- Release the RESET button.

Follow the instructions below to **reset the factory default values**:

- Press the RESET button.
- Wait until the red and green LEDs on the device come on simultaneously (approx. 20 s).
- Wait until the red LED goes off (approx. 5 s).
- Wait until the green LED goes off and the red LED comes on again (approx. 5 s).
- Wait until the green LED goes off (another 5 s).
- Release the RESET button.

## 2.3 Extending Module Connection

### Module Bus Interconnection

All the **2N® Helios IP Verso** modules, except for the Tamper Switch, are interconnected via a bus. The bus starts on the basic unit and goes over all the modules. The order of modules on the bus is irrelevant. And it also irrelevant which bus connector on the module is used as the input and which is used as the output.

The modules include a 220 mm long interconnecting cable; the Wiegand (9155037) and I/O modules (9155034) include an 80 mm long interconnecting cable.

You can order a separate 1 m long bus cable (9155050) for remote installation of the **2N® Helios IP Verso** modules. Typically, it helps install an RFID card reader on the opposite side of the wall on which the **2N® Helios IP Verso** intercom is installed.

The modules can be combined in each base as follows:

Module	Externally mounted (visible module)	Internally mounted (invisible module)	Internally mounted on the bottom base edge
Infopanel	X		
Keypad	X		
RFID card reader, 125 kHz	X		
RFID card reader, 13 MHz	X		
I/O module		X	
5-button module	X		
Electronic buttons	X		
Wiegand module		X	
Tamper switch			X
Blank module	X		

### Infopanel Module

The Infopanel module is one of the **2N® Helios IP Verso** intercom elements and is used for inserting and backlighting printed information.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes a 220 mm long interconnecting cable.

## Keypad Module

---

The Keyboard module is one of the **2N® Helios IP Verso** intercom elements and provides a numerical input in the system.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes a 220 mm long interconnecting cable.

## RFID Card Reader Module, 125 kHz

---

The 125 kHz RFID card reader is one of the **2N® Helios IP Verso** intercom elements and is used for reading RFID card Ids in the 125 kHz band.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes a 220 mm long interconnecting cable.

The following RFID cards can be read:

- EM4100, EM4102, HID Proximity

## RFID Card Reader Module, 13.56 MHz

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The 13.56 MHz RFID card reader is one of the **2N® Helios IP Verso** intercom elements and is used for reading RFID card Ids in the 13.56 MHz band.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes a 220 mm long interconnecting cable.

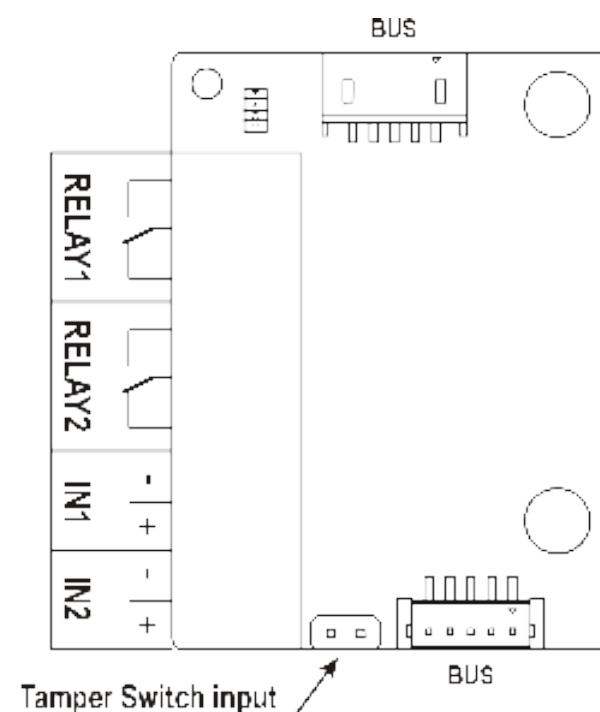
The following RFID cards can be read:

- ISO14443A – Mifare Classic 1k & 4k, DESFire EV1, Mini, Plus S&X, SmartMX, Ultralight, Ultralight C, SLE44R35, my-d move (SLE66Rxx), PayPass, Legic Advant
- ISO14443B – Calypso, CEPAS, Moneo, SRI512, SRT512, SRI4K, SRIX4K, PicoPass, HID iCLASS

## I/O Module

The I/O module is one of the **2N® Helios IP Verso** intercom elements and is used for extending the number of inputs and outputs.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes an 80 mm long interconnecting cable.
- The inputs / outputs are addressed as follows: **<module\_name>.<input/output\_name>**, e.g. module5.relay1. The module name is configured in the Module name parameter in the Hardware / Extenders menu.



RELAY1	RELAY1 terminals with accessible 30 V / 2 A AC/DC NO/NC contact
RELAY2	RELAY2 terminals with accessible 30 V / 2 A AC/DC NO/NC contact
IN1	IN1 terminals for input in passive/ active mode (–30 V to +30 V DC) OFF = open OR $U_{IN} > 1.5 \text{ V}$ ON = closed contact OR $U_{IN} < 1.5 \text{ V}$
IN2	IN2 terminals for input in passive/active mode (–30 V to +30 V DC) OFF = open OR $U_{IN} > 1.5 \text{ V}$ ON = closed contact OR $U_{IN} < 1.5 \text{ V}$
TAMPER	Tamper switch (9155038) input

## 5-Button Module

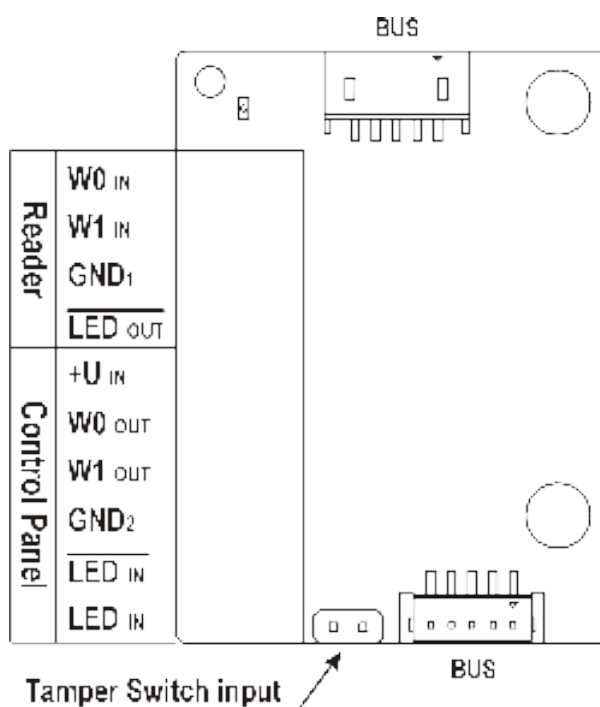
The 5-button module is one of the **2N® Helios IP Verso** intercom elements and is used for extending the number of buttons.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes a 220 mm long interconnecting cable.

## Wiegand Module

The Wiegand module is one of the **2N® Helios IP Verso** intercom elements and is used for connecting an external Wiegand device (RFID card reader, fingerprint or other biometric data reader) and/or connecting the **2N® Helios IP Verso** system to an external security exchange. All the inputs and outputs are galvanically isolated from the **2N® Helios IP Verso** system with insulation strength of 500 V DC.

- The module contains two **2N® Helios IP Verso** bus connectors.
- These two connectors are fully interchangeable and can be used both as inputs from the basic unit and outputs to other modules.
- If this module is the last one on the bus, one of the connectors remains unconnected.
- The module package includes an 80 mm long interconnecting cable.
- The input is addressed as follows: **<module\_name>.<input\_name>**, e.g. module2.tamper. The module name is configured in the Module name parameter in the Hardware / Extenders menu.







## 2.4 Completion

### Installation Completion

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Check the connection of all wires and the RJ-45 plug to the board connector.

#### Nametag Placing

Every intercom package includes a piece of transparent foil, which can be laser printed. Cut the printed foil and insert the nametags in the buttons.

You can insert the whole piece of printed foil in the 5-button module without cutting. Refer to [www.2n.cz](http://www.2n.cz) for nametag printing templates.

#### Caution

- Always use waterproof foil (enclosed or other) for the nametags. Never use paper or ink jet printing to avoid damage due to water leakage!

#### Tag Inserting/Replacing

1. Remove the frame.
2. Lift up the button door. The 5-button module buttons have just one door.
3. Remove the used nametag and insert a new one.
4. Close the button door.
5. Replace the frame.

### Frame Replacement

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Check the frame sealing before replacing the frame.

#### Version A:

- Screw the flush mounting frame in the upper and bottom part.

#### Version B

- Hang the surface mounting frame on the hook in the upper part and then screw it tight in the bottom part.

#### Caution

- Improper mounting may deteriorate the intercom waterproofness and water may damage the electronic part.
- You can use silicone or some other sealant to seal the box against the wall if uneven to avoid water leakage and wall damping. Sealing, however, is unnecessary for the proper function of the intercom.

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## 3. Function and Use

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This section describes the basic and extending functions of the the **2N<sup>®</sup> Helios IP Verso** product.

Here is what you can find in this section:

- [3.1 Configuration](#)
- [3.2 Intercom Control as Viewed by External User](#)
- [3.3 Display-Equipped Intercom as Viewed by External User](#)
- [3.4 Intercom Control as Viewed by Internal User](#)
- [3.5 Maintenance](#)

## 3.1 Configuration

Configure **2N® Helios IP Verso** using your PC with any internet browser:


- Launch your internet browser (Internet Explorer, Firefox, etc.).
- Enter the IP address of your intercom (http://192.168.1.100/, e.g.).
- Log in using the username **Admin** and password **2n**.

You have to know your intercom IP address to log in to the integrated web server. Upon purchase, **2N® Helios IP Verso** is set to the dynamic IP address mode – it retrieves the IP address automatically if there is a properly configured DHCP server in the LAN. If no DHCP is available, operate **2N® Helios IP Verso** in the static IP address mode. Refer to the **2N® Helios IP Configuration Manual** for the **2N® Helios IP Verso** configuration details.

If your device remains inaccessible (you have forgotten the IP address, the network configuration has changed, etc.), you can change the network configuration using the device buttons.

### IP Address Retrieval

Take the following steps to retrieve the **2N® Helios IP Verso** IP address:



- Connect (or, if connected, disconnect and reconnect) **2N® Helios IP Verso** to the power supply.
- Wait for the second sound signal .
- Press the quick dial button on the basic unit five times.
- **2N® Helios IP Verso** will read its IP address.
- If the address is 0.0.0.0, it means that the intercom has not obtained the IP address from the DHCP server.

#### Note

- Be sure to press the button sequence within thirty seconds after the sound signal for security reasons. Up to 2 s intervals are allowed between the presses.

## Dynamic/Static IP Address Switching

Take the following steps to switch the dynamic and static IP address mode in **2N<sup>®</sup> Helios IP Verso** :

- Connect (or, if connected, disconnect and reconnect) **2N<sup>®</sup> Helios IP Verso** to the power supply.
- Wait for the first sound signal .
- Press the quick dial button on the basic unit fifteen times.
- Switching is signalled with the sound signal .
- Wait until the device is restarted automatically.
- Upon restart, the static IP address mode will be switched to the dynamic IP address mode and vice versa.

The following network parameters will be set after the static IP address mode is switched on and the device is restarted:

- IP address: 192.168.1.100
- Network mask: 255.255.255.0
- Default gateway: 192.168.1.1

 **Note**

- Be sure to press the button sequence within thirty seconds after the sound signal for security reasons. Up to 2 s intervals are allowed between the presses.



## 3.2 Intercom Control as Viewed by External User

### Quick Dial Buttons

---

Press the quick dial button on the basic unit to dial the first position in the phone directory (Phone Book) depending on the model type. Use extending modules to extend the number of quick dial buttons to up to 146.

By pressing the quick dial buttons you dial the phone numbers assigned to the particular Phone Book position. Call setup is signalled by a long intermittent or any other tone depending on the configuration of the PBX connected.

Repeated pressing of one and the same quick dial button during call setup may initiate call hangup or call termination plus dialling the next phone number of the called subscriber, or may be assigned no function; refer to the Miscellaneous subsection in the Configuration Manual.

You can also press the # button anytime to hang up if enabled so in the **Hang up by #** parameter; refer to the Miscellaneous subsection in the Configuration Manual.

### Calling to Phone Book Position

---

The **2N® Helios IP Verso** Phone Book can contain up to 1999 programmable positions. The quick dial buttons can only be used for positions 1 through 146, depending on the number of actually installed buttons. You can dial the other positions using the numeric keypad if the **Quick dialling with digits** function is enabled; refer to the Miscellaneous subsection in the Configuration Manual.

#### Procedure:

Enter the position number using the numeric keypad (05, 15, 200, e.g. – two digits at least and four digits at most) and press the \* button for confirmation.

You can also press the # button anytime to hang up if enabled so in the **Hang up by #** parameter; refer to the Miscellaneous subsection in the Configuration Manual.

### Calling to User-Defined Phone Number

---

If the **Telephone function enabled** (refer to the Miscellaneous subsection in the Configuration Manual) parameter is selected, you can dial a user-defined phone number using the **2N® Helios IP Verso** numeric keypad.

#### Procedure:

Press \*. You will hear a continuous tone from the speaker. Enter the phone number via the numeric keypad and press \* again to confirm your dialling.

You can also press the # button anytime to hang up if enabled so in the **Hang up by #** parameter; refer to the Miscellaneous subsection in the Configuration Manual.

## Incoming Call Answering/Rejecting

---

If the automatic incoming call answering function is disabled (refer to the Miscellaneous subsection in the Configuration Manual), the incoming call to **2N® Helios IP Verso** is signalled with loud ringing. Press \* to answer the call and # to reject the call.

## Door Opening (Switch Activation) by Code

---

**2N® Helios IP Verso** is equipped with a door unlocking switch. Enter the valid code (refer to the Miscellaneous subsection in the Configuration Manual) using the numeric keypad to activate this switch.

### Procedure:

Enter the switch activating numerical code using the numeric keypad and press \* for confirmation.

A valid code is notified visually and by a continuous switch activation tone or a predefined unlocking user sound. An invalid code is signalled by the **----** sound or a user sound.

## User Activation/Deactivation

---

Activate/deactivate a user using the numeric keypad in order to route calls directly to the phone numbers assigned to the user; refer to the Miscellaneous subsection in the Configuration Manual for details.

**Procedure:** Enter the user activating/deactivating numerical code using the numeric keypad and press \* for confirmation.

A valid code is signalled by the **---** or **---** sound according to the code type. An invalid code is signalled by the **----** sound.

## Profile Activation/Deactivation

---

Activate/deactivate a profile using the numeric keypad in order to route calls directly to the phone numbers tied with the profile; refer to the Miscellaneous subsection in the Configuration Manual for details.

### Procedure:

Enter the profile activating/deactivating numerical code using the numeric keypad and press \* for confirmation.

A valid code is signalled by the **---** or **---** sound according to the code type. An invalid code is signalled by the **----** sound.

## 3.3 Display-Equipped Intercom as Viewed by External User

The electronic button unit is unavailable yet.





## 3.4 Intercom Control as Viewed by Internal User

### Call Answering

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You can answer the incoming calls to the **2N® Helios IP Verso** intercom using your phone like any other calls. You can unlock the door, activate/deactivate a user/profile via your phone keypad during the call. The calls, however, are time-limited to avoid unintentional blocking of the **2N® Helios IP Verso** line. Set the maximum call duration in the **Call time limit** (refer to the Miscellaneous subsection in the Configuration Manual). Press # on your phone anytime to extend the call time. The automatic call termination is signalled with a short beep 10s before the call end.

### Calling to 2N® Helios IP Verso

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**2N® Helios IP Verso** allows you to answer incoming calls. Set the required parameters in the Incoming calls group; refer to the Miscellaneous subsection in the Configuration Manual.



### Door Opening (Switch Activation) by Code

---

**2N® Helios IP Verso** is equipped with a door unlocking switch. Enter the valid code (refer to the Miscellaneous subsection in the Configuration Manual) using your phone keypad to activate this switch.

#### Procedure:

Enter the switch 1 or 2 activating code using your phone keypad and press \* for confirmation. Confirmation is unnecessary if the **Lock code without confirmation** is enabled, refer to the Miscellaneous subsection in the Configuration Manual.

A valid code is signalled by the  sound. An invalid code is signalled by the  sound.

### User Activation/Deactivation

---

Activate/deactivate a user using your phone in order to route calls directly to the phone numbers assigned to the user, refer to the Miscellaneous subsection in the Configuration Manual for details.

#### Procedure:

Enter the user activating/deactivating code using your phone keypad and press \* for confirmation.

A valid code is signalled by the  or  according to the code type. An invalid code is signalled by the  sound.




## Profile Activation/Deactivation

---

Activate/deactivate a profile using your phone in order to route calls directly to the phone numbers tied with the profile, refer to the Miscellaneous subsection in the Configuration Manual for details.

### **Procedure:**

Enter the profile activating/deactivating code using your phone keypad and press \* for confirmation.

A valid code is signalled by the  or  sound according to the code type. An invalid code is signalled by the  sound.

## 3.5 Maintenance

If used frequently, the device surface, the keypad in particular, gets dirty. Use a piece of soft cloth moistened with clean water to clean the device.

⚠ Do not use aggressive detergents (such as abrasives or strong disinfectants).

⚠ Prevent water from getting inside the intercom.

✔ Clean the device in dry weather so that waste water can evaporate quickly.

# 4. Technical Parameters

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## Signalling protocol

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- **SIP (UDP, TCP, TLS)**

## Buttons

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- **Button design:** White-backlit transparent buttons with replaceable nametags
- **Button count:** 1 and increments of 5
- **Button extenders:** Up to 30 modules, limited by power supply
- **Numeric keypad:** Optional

## Audio

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- **Microphone:** 1 integrated microphone
- **Amplifier:** 2 W (class D) amplifier
- **Speaker:** 2 W / 8  $\Omega$
- **Output LINE OUT:** 1 VRMS / 600  $\Omega$
- **Volume control:** Adjustable with automatic adaptive mode
- **Full duplex:** Yes (AEC)

## Audio stream

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- **Protocols:** RTP/RTSP
- **Codecs:** G.711, G.729

## Camera

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- **Sensor:** 1/3" colour CMOS
- **JPEG resolution:** Up to 1280 (H) × 960 (V)
- **Video resolution:** 640 (H) × 480 (V)
- **Frame rate:** Up to 30 snapshots/s
- **Sensitivity:** 5.6 V/lux-sec (550 nm)
- **View angle:** 120° (H), 90° (V), 145° (D)
- **Infrared light:** Yes

## Video stream

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- **Protocols:** RTP/RTSP/HTTP
- **Codecs:** H.263, H.263+, H.264, MPEG-4, M-JPEG
- **IP camera function:** Yes, ONVIF v2.2 profile S compatible

## Interface

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- **Power supply:** 12 V ±15 % / 2 A DC or PoE
- **PoE:** PoE 802.3af (Class 0 – 12.95 W)
- **LAN:** 10/100BASE-TX with Auto-MDIX, RJ-45
- **Recommended cabling:** Cat-5e or higher
- **Supported protocols:** SIP2.0, DHCP opt. 66, SMTP, 802.1x, RTSP, RTP, TFTP, HTTP, HTTPS, Syslog
- **Passive switch:** NO/NC contact, up to 30 V / 1 A AC/DC
- **Active switch output:** 8 up to 12 V DC depending on power supply (PoE: 10 V; adaptor: power supply voltage minus 2 V), max 400 mA

## RFID card reader

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- **Optionally 125 kHz or 13.56 MHz**
- **Supported cards, 125 kHz:** EM4100, EM4102, HID Prox
- **Supported cards, 13.56 MHz**
  - ISO14443A
    - Mifare Classic 1k & 4k, DESFire EV1, Mini, Plus S&X, SmartMX, Ultralight,
    - Ultralight C, SLE44R35, my-d move (SLE66Rxx), PayPass, Legic Advant
  - ISO14443B
    - Calypso, CEPAS, Moneo, SRI512, SRT512, SRI4K, SRIX4K, PicoPass, HID iCLASS

## Mechanical properties

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- **Cover:** Robust zinc casting with surface finish
- **Working temperature:** -40°C – 60°C
- **Working relative humidity:** 10% – 95% (non-condensing)
- **Storing temperature:** -40°C – 70°C
- **Dimensions**
  - Surface mounting frame:
    - 1 modul: 107 (W) x 130 (H) x 28 (D) mm
    - 2 moduls: 107 (W) x 234 (H) x 28 (D) mm
    - 3 moduls: 107 (W) x 339 (H) x 28 (D) mm
  - Flush mounting frame:
    - 1 modul: 130 (W) x 153 (H) x 5 (D) mm
    - 2 moduls: 130 (W) x 257 (H) x 5 (D) mm
    - 3 moduls: 130 (W) x 361 (H) x 5 (D) mm
  - Flush mounting box (minimum hole dimensions):
    - 1 modul: 108 (W) x 131 (H) x 45 (D) mm
    - 2 moduls: 108 (W) x 238 (H) x 45 (D) mm
    - 3 moduls: 108 (W) x 343 (H) x 45 (D) mm
- **Weight** – Max net weight: 2 kg / max gross weight: 2.5 kg - based on configuration
- **Covering level** – IP54

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# 5. Supplementary Information

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Here is what you can find in this section:

- [5.1 Troubleshooting](#)
- [5.2 Directives, Laws and Regulations](#)
- [5.3 General Instructions and Cautions](#)



## 5.1 Troubleshooting



For the most frequently asked questions refer to [faq.2n.cz](http://faq.2n.cz).

## 5.2 Directives, Laws and Regulations

### Europe

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**2N® Helios IP Verso** conforms to the following directives and regulations:

Directive 1999/5/EC of the European Parliament and of the Council, of 9 March 1999 – on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity

Directive 2006/95/EC of the European Parliament and of the Council of 12 December 2006 on the harmonisation of the laws of Member States relating to electrical equipment designed for use within certain voltage limits

Directive 2004/108/EC of the Council of 15 December 2004 on the harmonisation of the laws of Member States relating to electromagnetic compatibility

Commission Regulation (EC) No. 1275/2008, of 17 December 2008, implementing Directive 2005/32/EC of the European Parliament and of the Council with regard to ecodesign requirements for standby and off mode electric power consumption of electrical and electronic household and office equipment

Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment

Regulation (EC) No. 1907/2006 of the European Parliament and of the Council of 18 December 2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), establishing a European Chemicals Agency, amending Directive 1999/45/EC and repealing Council Regulation (EEC) No. 793/93 and Commission Regulation (EC) No. 1488/94 as well as Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC

Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003 on waste electrical and electronic equipment.

### Industry Canada

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This Class B digital apparatus complies with Canadian ICES-003. / Cet appareil numérique de la classe B est conforme a la norme NMB-003 du Canada.

## FCC

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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

## 5.3 General Instructions and Cautions

Please read this User Manual carefully before using the product. Follow all instructions and recommendations included herein.

Any use of the product that is in contradiction with the instructions provided herein may result in malfunction, damage or destruction of the product.

The manufacturer shall not be liable and responsible for any damage incurred as a result of a use of the product other than that included herein, namely undue application and disobedience of the recommendations and warnings in contradiction herewith.

Any use or connection of the product other than those included herein shall be considered undue and the manufacturer shall not be liable for any consequences arisen as a result of such misconduct.

Moreover, the manufacturer shall not be liable for any damage or destruction of the product incurred as a result of misplacement, incompetent installation and/or undue operation and use of the product in contradiction herewith.

The manufacturer assumes no responsibility for any malfunction, damage or destruction of the product caused by incompetent replacement of parts or due to the use of reproduction parts or components.

The manufacturer shall not be liable and responsible for any loss or damage incurred as a result of a natural disaster or any other unfavourable natural condition.

The manufacturer shall not be held liable for any damage of the product arising during the shipping thereof.

The manufacturer shall not make any warrant with regard to data loss or damage.

The manufacturer shall not be liable and responsible for any direct or indirect damage incurred as a result of a use of the product in contradiction herewith or a failure of the product due to a use in contradiction herewith.

All applicable legal regulations concerning the product installation and use as well as provisions of technical standards on electric installations have to be obeyed. The manufacturer shall not be liable and responsible for damage or destruction of the product or damage incurred by the consumer in case the product is used and handled contrary to the said regulations and provisions.

The consumer shall, at its own expense, obtain software protection of the product. The manufacturer shall not be held liable and responsible for any damage incurred as a result of the use of deficient or substandard security software.

The consumer shall, without delay, change the access password for the product after installation. The manufacturer shall not be held liable or responsible for any damage incurred by the consumer in connection with the use of the original password.

The manufacturer also assumes no responsibility for additional costs incurred by the consumer as a result of making calls using a line with an increased tariff.

## Electric Waste and Used Battery Pack Handling

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Do not place used electric devices and battery packs into municipal waste containers. An undue disposal thereof might impair the environment!

Deliver your expired electric appliances and battery packs removed from them to dedicated dumpsites or containers or give them back to the dealer or manufacturer for environmental-friendly disposal. The dealer or manufacturer shall take the product back free of charge and without requiring another purchase. Make sure that the devices to be disposed of are complete.

Do not throw battery packs into fire. Battery packs may not be taken into parts or short-circuited either.

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