

USER GUIDE

seen - seen A



SAGEMCOM

OVERVIEW

Introduction 3

Presentation of the telephone 4

 The base4

 Handset keys5

 Navigator5

 Installing the phone6

 Handset display7

 Status icons7

 Information field7

Menu structure 8

 Quick reference8

Call management 9

 Make a call9

 Answering a call9

 Ending a call 10

 Microphone mute function 10

 Checking your voice mailbox 10

 Calling an abbreviated number 10

 Inserting a pause (in dialling) 10

 Two outside calls 10

Call log 11

 Calling Line Identification Presentation (CLIP) 11

 Received/Missed call log 11

 Dialled call log 11

 Calling back a number in your call list 11

 Making an entry in the phonebook from the list of calls 11

 Deleting caller list record 12

Phonebook 12

 Calling a contact from your phonebook 12

 Adding a contact to the phonebook 12

 Display a contact 12

 Editing a contact 12

 Deleting a contact / the entire phonebook 12

 Directory capacity 13

 Assigning a shortcut 13

Using the multi-handset capabilities 13

 Intercom Call 13

 Answering an internal call 13

 Managing an external and an internal call 13

Customising the handset 14

 Select the ring tone (internal / external) 14

 Handset ringer level 14

 Activating/deactivating the warning beeps 14

Modifying the language	14
Handset naming	14
Answer calls automatically	14
Key lock	14
Setting the date and time	14
Setting the time	14
Setting the date	14
Hour format (12H/24H)	15
Date format	15
Setting the alarm	15
advanced settings.....	15
Association of other handsets with your base	15
Restoring the handset / base Default Settings	15
Deleting a handset	15
Modifying the dialing mode	15
Flash timing	16
Modifying Base master PIN code	16
Answering machine (Model Seen A only)	16
Enabling / disabling the answering machine	16
Playing messages	16
Delete all old messages	17
Record a memo	17
Listening to a message while it is being recorded	17
Answering machine setup (Models Seen A only).....	18
Modify the answering machine mode	18
Modifying the outgoing message (OGM)	18
Listening to your answer machine message	18
Number of rings	18
Recording time of incoming messages	18
Remote access control	19
Modify the remote enquiry code	19
Message compression	20
Answer machine memory capacity	20
Recommendations and safety instructions.....	21
Changing the battery	22
Troubleshooting	22
Packaging	23
Batteries	23
The product	23
Terms and Conditions for United Kingdom & Ireland only	24
Terms and Conditions for other countries	25

INTRODUCTION

Dear Customer,

You have just acquired a new generation Sagemcom telephone. Thank you for placing your confidence in us.

This device has been manufactured with the utmost care.

If you should have difficulties in operating it, we recommend that you consult this manual or contact the Sagemcom Support Team on **0845 0900 316***.

You can also find information on the following site:

www.sagemcomdigital.co.uk

For your comfort and safety, we ask that you read the following section carefully:
« **Recommendations and safety instructions** ».

The CE marking certifies that the product meets the essential requirements of Directive 1999/5/CE of the European Parliament and of the Council pertaining to microwave radio equipment and telecommunication terminal equipment, for the safety and health of users, for electromagnetic interference.



Furthermore, it efficiently uses the frequency spectrum attributed to ground and spatial communication to prevent damaging interference.

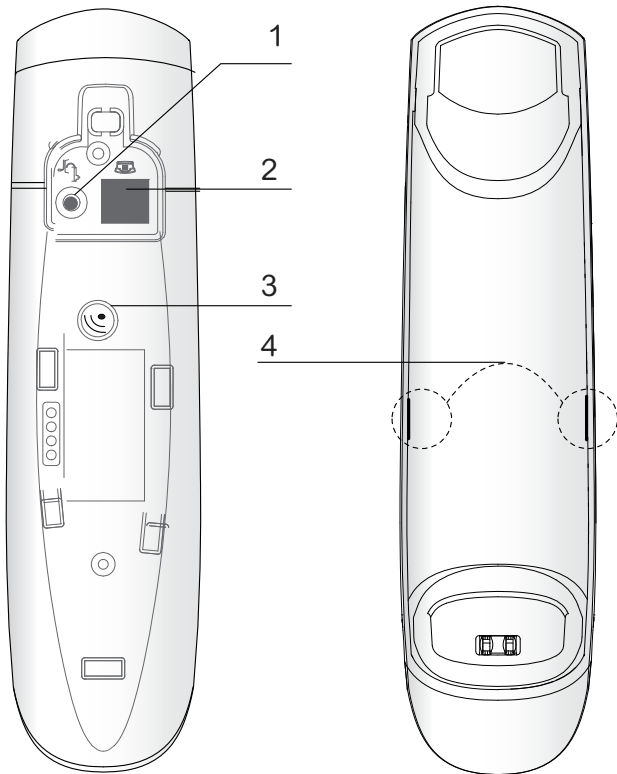
The declaration of compliance may be looked up on the **<http://support.sagemcom.com>** or can be obtained from the following address :

Sagemcom Broadband SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France

*: 3.95 pence per minute from all fixed lines, tariff cost effective from 01/09/2009

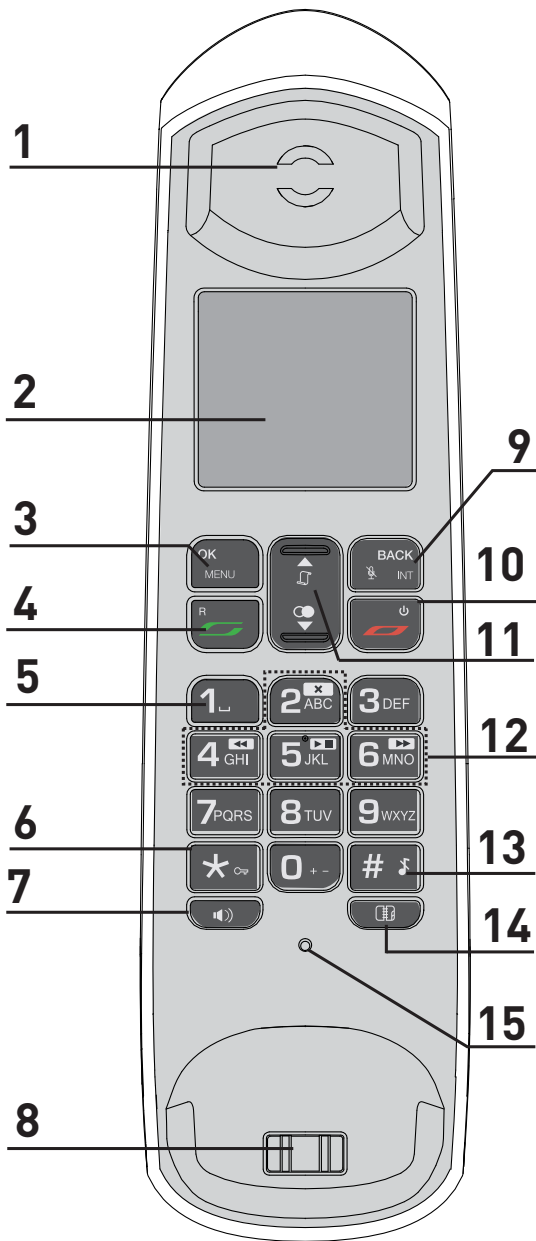
PRESENTATION OF THE TELEPHONE

The base



1	Power socket
2	Telephone socket
3	Paging button - Short press: find handset (Paging). - Long press: handset pairing mode.
4	Indicator light - Fixed: communication in progress / Answer machine on. - Flashing: base pairing mode / find handset (paging) / new message(s) on your voicemail / access to answer machine.

Handset keys



1	Earpiece
2	Screen
3	Access to main menu / Validation key
4	Pick-up/ R key: manage multiple calls
5	Access to voice messaging service (long press from home screen)
6	Activate / Deactivate keypad lock (long press from home screen)
7	Activate / deactivate handsfree mode
8	Handset charging contacts
9	BACK / Mute / INT Key : <ul style="list-style-type: none"> - Cancel the action - Return to previous menu - Call another handset (from the home screen)
10	Hang up (during a call) / return to main menu / Switch handset on/off (press and hold)
11	Browsing through the menus / Access to the call log (from home screen)
12	Answering machine control keys (refer to paragraph«Playing messages»)
13	Enabling/Disabling the silent mode (long press from home screen)
14	Access phonebook
15	Microphone

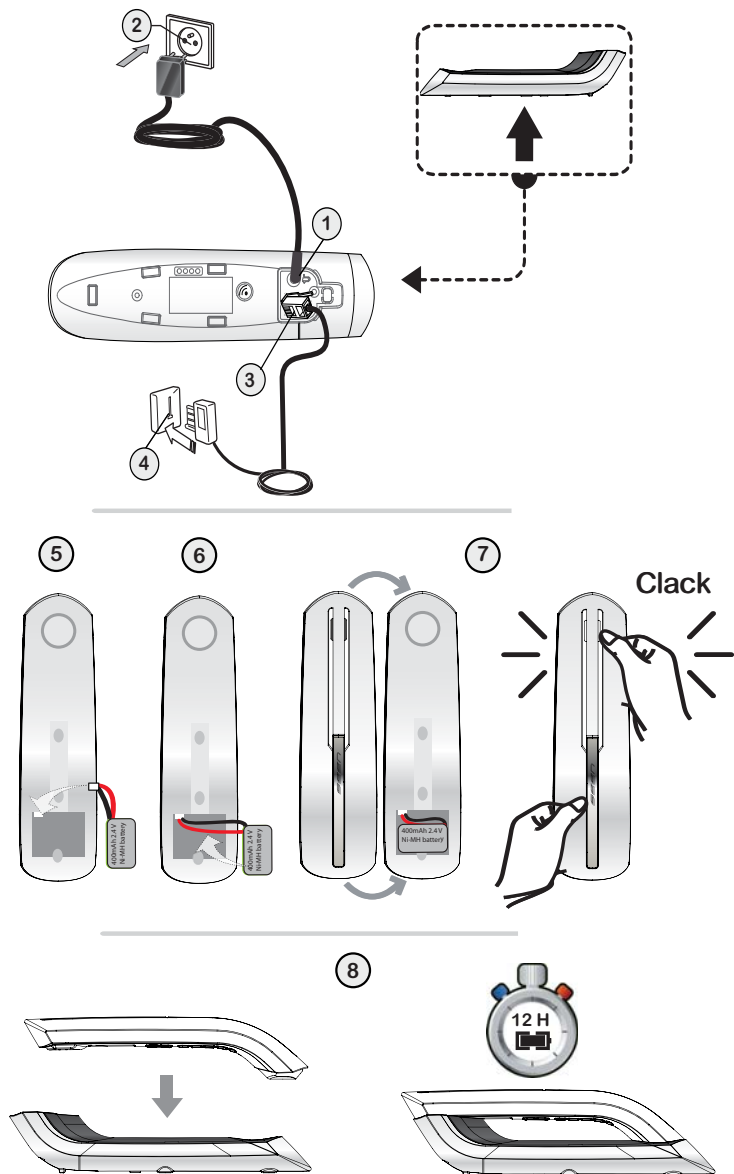
Navigator



- **From the Home screen:** access to the caller list.
- **On the menu:** navigation key up.
- **From the Home screen:** access to outgoing call list (Bis).
- **On the menu:** navigation key down.

Installing the phone

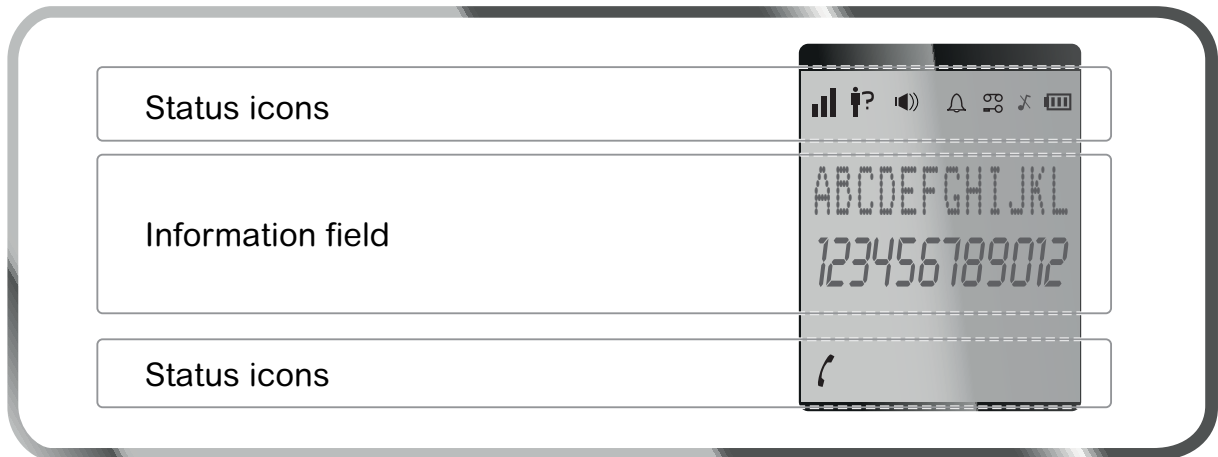
1. Connect the power adapter cord to the socket on the bottom of the base.
2. Connect the other end of the cable with the power wall socket.
3. Plug the phone cable into the socket of your base.
4. Connect the other end of the cable with the phone wall socket.
5. Insert the battery connector into the respective socket complying with its position.
6. Slide the battery pack into its housing.
7. Fit the rear part of the handset to the front part.
8. Place the handset in the base station to charge for 12 hours prior to first use.



IMPORTANT

If your handset battery is empty leave the handset in the charging unit for at least 4 minutes. You will then be able to switch it on again

Handset display



Status icons

	Flashes when the handset is out of range or when the base is disconnected from power.		Hands-free activated
	External call		Charging status icon Fixed : battery is full Blinks : charging in progress : battery is low
	Missed call		Keypad locked
	New voice messages		Alarm set
	Silent mode activated		On : answering machine activated. Blinks : new message(s) on your answering machine.


Information field

	In standby: the name and the number of the handset In the menu: the name of the menu / of the function		In standby: date and time During a call: - the caller's number - the duration of the call
--	---	--	---


MENU STRUCTURE

Quick reference

CALL LIST

Options 	ADD TO PB
	DELETE
	DELETE ALL
	DETAILS

PHONEBOOK

Options 	ADD
	VIEW
	EDIT
	DELETE
	DELETE ALL
	PB STATUS

BS SETTINGS

DELETE HS
DIAL MODE
FLASH TIME
CHANGE PIN

HS SETTINGS

ALARM
RING SETUP
tone SETUP
LANGUAGE
RENAME HS
AUTO ANSWER
DATE & TIME
DIRECT MEM.

REGISTRATION


DEFAULT

ANS. MACHINE*

MSG PLAYBACK
DEL ALL OLD
MEMO
TAM ON/OFF
TAM SETTINGS

* Seen A




How to navigate among the menus

To navigate among the menus, use the keys: , ,  (▲) and  (▼).





Step 1: access a menu

- Press .

Step 2: select a menu / a sub-menu

- Select "the desired menu" use the keys  (▲) or  (▼).
- Confirm by pressing the key .

Step 3: select a function

- Select "the desired function" use the keys  (▲) or  (▼).
- Confirm by pressing the key .
- Modify the parameter.
- Confirm by pressing the key .






Example: how to use the menu to change your handset ring tone.

Go to the menu *HS SETTINGS* → *RING SETUP*.


Step 1: access a menu

1. Press .

Step 2: select a menu

2. Select "*HS SETTINGS*" using the  (▲) or  (▼) key.
3. Press .
4. Select "*RING SETUP*" using the ▲ or ▼ key.
5. Press .
6. Select "*INT. RING*" (or "*EXT. RING*") using the ▲ or ▼.
7. Press .

Step 3: select a function







8. 10 melodies are available: "*MELODY 1*"... "*MELODY 10*".
Select the desired melody using the ▲ or ▼ key.
9. Press  key to confirm your selection.

CALL MANAGEMENT




Make a call

Ensure that the handset is switched on.


Hands-free mode:

1. Press . The icons  and  appear and you will hear the dial tone.
2. Enter the phone number.
- OR -
 1. Enter the phone number.
 2. Press . The icons  and  appears.


Normal mode:

1. Press . The icon  is displayed.
2. Enter the phone number.
- OR -
 1. Enter the phone number.
 2. Press .

Note!

During a phone call you can activate or deactivate the handset loudspeaker by pressing the key .

Answering a call

When the phone rings, press the  key to answer the call.



Note!

You can adjust the volume of your handset earpiece by pressing ▲ or ▼ key anytime during a conversation.

Ending a call

To end a call press .

Microphone mute function


- Enable Mute function: press , " *SECURITY ON* " is displayed on the screen.
- Disable Mute function: press , your conversation partner will be able to hear you again.

Checking your voice mailbox

If you have received a new voice mail message, the icon  is displayed on the screen.

NOTE!

To use this feature you need to set up a voice mailbox, please refer to section " Assigning a shortcut " on page 13.

1. Hold down the key **1**.
2. Follow the instructions.
3. Once you have consulted the messages, the icon  disappears.

Calling an abbreviated number

You can call the number you have assigned to one of the shortcut keys (**1, 2** or **3**).

Hold down the key on which the number was programmed **1, 2** or **3**. The number is automatically dialled.

NOTE!

To change the phone numbers assigned to keys **1, 2** or **3**, please refer to section " Assigning a shortcut ", page 13.

Inserting a pause (in dialling)

You can insert a pause in dialling a phone number if you want to wait before actually ringing.

While dialling the number you want to call, press and hold the key  to insert the pause.

The display shows a "P".

Two outside calls

Accepting a second call whilst being in another call

During a call, a beep is emitted by your operator to inform you that a second call is in the loop. On the display the number of this second caller is indicated.

Press  then the key **2** to accept the second call.


Your first contact is put on hold and you can talk with the second caller.

Making a second call whilst being in another call

During a conversation, press  then dial the number to be called.


The first call is put on hold and you can talk to the second caller.

Switching from one call to the other

To switch from one call to the other, press  then the key **2**.

The call in process is then put on hold and you can talk to the other call.

Ending one of the two calls

To end one call and continue with the other, press  then the key **1**.

The call in process is then ended finally and you can talk to the other call.

To set up a 3-way conference (2 caller and yourself)

During a conversation, press  then the key **3**.

You can then talk with the 2 contacts at the same time.

To end the 3-way conference, press the red key .

CALL LOG

Calling Line Identification Presentation (CLIP)

This CLIP phone stores and displays CLIP information provided by your local telephone company. If you have not subscribed to CLIP service or if the caller number is suppressed, the display shows unknown.




Display of numbers not available:

NOTE!

- **OUT OF AREA:** you are not in same area as your contact.
- **WITHHELD:** your contact does not want their number to be displayed.

Received/Missed call log

The list contains the numbers of the last 20 calls received.



1. Press (▲) .
2. The most recent name or call number is displayed (depending on whether or not your contact is stored in your phonebook).
3. Press the ▲ or ▼ key to go through the list. Press .
4. Select "DETAILS". Press .
5. The date and time when the selected call was received are displayed.
6. Press the ▲ or ▼ key to go through the list.

NOTE!


If the number of this caller exceeds 11 digits and cannot be displayed onscreen. Press ★ to view the complete number.

Consulting a missed call

When call(s) have been missed, the message " X NEW CALLS " is displayed on the screen (X is the number of missed calls).

1. Press .
2. The most recent name or call number is displayed (depending on whether or not your contact is stored in your phonebook).
3. Press the ▲ or ▼ key to go through the list. Press .


NOTE!

Missed calls are indicated by the icon  in the incoming call log.




Dialled call log

The dialled call log presents the calls you made (max. 10 calls).





To consult the list:



1. Press briefly (▼) .
2. The last dialled number is displayed. Press the ▲ or ▼ key to consult the list of the last 10 numbers dialled.

Calling back a number in your call list





1. Press the (▲)  or (▼)  key.
2. Press the ▲ or ▼ key to go through the list.
3. Press .

Making an entry in the phonebook from the list of calls

1. Press the (▲)  or (▼)  key.
2. Use ▲ or ▼ to select the desired caller number.
3. Press  key, then select " ADD TO PB ".
4. Enter the name of the entry. Press .

5. Press  to validate the number.
6. Choose a ring tone for the contact you create. Press .



Deleting caller list record

1. Press the (▲)  or (▼)  key.
2. Press ▲ or ▼ key to select a call record.
3. Press .
4. Select "DELETE" (or "DELETE ALL" to delete the entire Caller list).
5. Press  to confirm.




PHONEBOOK

You can store 100 phonebook entries (20 digits and 12 characters) in your phonebook


Calling a contact from your phonebook

1. Press  key to access to the contact list.
2. Press ▲ or ▼ to go through the list.
3. Once the contact to call is chosen, press .







Adding a contact to the phonebook

1. Go to the menu "PHONEBOOK" → "ADD".
2. Enter the name of the entry. Press .
3. Enter the number. Press .
4. Choose a ring tone for the file you create. Press .



Display a contact

1. Go to the menu "PHONEBOOK".
2. Choose the contact to display with the ▲ or ▼. Press .
3. Select "VIEW".
4. The number is displayed. Use keys ▲ or ▼ to display the name of the ring tone assigned to that file.

Editing a contact

1. Go to the menu "PHONEBOOK".
2. Select the entry you want to edit using ▲ or ▼. Press .
3. Select "EDIT".
4. You can now use the  key to delete the entire name or individual characters.
5. Enter the new name and press .
6. You can now use the  key to delete the entire number or individual digits
7. Enter the new number and press .
8. Choose a ring tone for the file you create. Press .

Deleting a contact / the entire phonebook

1. Go to the menu "PHONEBOOK".
2. Select the entry you want to delete using ▲ or ▼. Press .
3. Select "DELETE" (or "DELETE ALL" to delete the entire phonebook list).
4. To confirm the deletion of the entry, Press .

Directory capacity

Your directory has a capacity of 100 contacts.

When the memory is full, the message "PB FULL" is displayed and you cannot add any new contacts.

Assigning a shortcut

NOTE!


By default, the voicemail number is assigned to the **1** key.

1. Go to the menu " **REGL. COMB** " → " **DIRECT MEM.** " → " **KEY 1** " or " **KEY 2** " or " **KEY 3** ".
2. You can now use the  key to delete the registered number (if required). Press .
3. Enter the new number and press  key.

USING THE MULTI-HANDSET CAPABILITIES

These functions are used for handset management when two or more handsets are registered on the same base.





Intercom Call

1. Make sure your handset is on standby mode.
2. Press the  key.


If your installation has two handsets:

the second handset is directly called, and " **CALLING HS X** " appears on the screen (X is the number of the handset called).

If your telephone installation has more than two handsets:




1. Select the desired handset using  or  (or select " **ALL** " if you want to call all handsets).
2. Press . The handset rings.
3. Accept the call from the called handset.
4. When you have finished your call, press  key.

Answering an internal call

1. " **CALL FR HS** " followed by the calling handset number is displayed on the screen.
2. Press  to accept the call.

Managing an external and an internal call

Transferring an external call to another handset registered on same base



1. During a call, press .
2. Select " **INTERCOM** ", press . The incoming call is put on hold.
3. Enter the internal call number. When the user answers, you can announce the call.
4. Press  key to transfer the call.

NOTE!

If the called handset does not answer, press  to take back the call.


Making conference calls (3-way conversation)

You can connect one external call to two handsets registered at the base station. To set up a telephone conference from an external call:


1. During a call, press .
2. Select " **INTERCOM** ", press . The external user is put on hold.
3. Enter the internal call number. Wait until the internal user answers.
4. Press and hold **★** until you hear a confirmation tone to start a three-way conference. " **CONFERENCE** " is displayed on the handset screen.

CUSTOMISING THE HANDSET


Select the ring tone (internal / external)

1. Go to the menu "**HS SETTINGS**" → "RING SETUP" → "EXT. RING" (or "INT. RING").
2. Select the ring tone of your choice using ▲ or ▼. Press .


Handset ringer level

1. Go to the menu "**HS SETTINGS**" → "RING SETUP" → "RING VOLUME".
2. Use ▲ or ▼ to select the volume level then press  to confirm your selection.

Activating/deactivating the warning beeps



1. Go to the menu "**HS SETTINGS**" → "TONE SETUP" → "KEY TONE" or "BATTERY TONE" or "OUT OF RANGE".
2. Change the status using the keys ▲ ○ ▼.
3. Press .

Modifying the language

1. Go to the menu "**HS SETTINGS**" → "LANGUARGE".
2. Use ▲ or ▼ to choose the desired language.
Press  key to confirm your selection.


Handset naming

The default name of the handset is "HANDSET N" where N is the number of the registered handsets.

1. Go to the menu "**HS SETTINGS**" → "RENAME HS".
2. Use the keypad to enter the new name (up to 10 characters).
3. Use  key to delete wrong input if necessary. Press .

Answer calls automatically

This function allows you to take a call by simply taking the handset off its base.



1. Go to the menu "**HS SETTINGS**" → "AUTO ANSWER".
2. Change the status using the keys ▲ or ▼.
3. Press .

Key lock

1. Hold down the key  until the handset beeps and the icon  is displayed.
2. To unlock the keypad, hold down the key  until the handset beeps and the icon  disappears.

SETTING THE DATE AND TIME

Setting the time

1. Go to the menu "**HS SETTINGS**" → "DATE & TIME" → "SET TIME".
2. Current date is displayed.
 - To keep the time, press .
 - To change it, enter the new time in the HH : MM (24 hours format).
3. Press .

Setting the date

1. Go to the menu "**HS SETTINGS**" → "DATE & TIME" → "SET DATE".
2. A screen displays the current date.
 - To keep the date, press .


- To change it, enter the new date in DD/MM/YY or MM/DD/YY format.

3. Press .


NOTE!

If you make a mistake while entering data, use keys ▲ or ▼.




Hour format (12H/24H)


1. Go to the menu " **HS SETTINGS** " → " **DATE & TIME** " → " **TIME FORMAT** ".
2. Change the status using the keys ▲ or ▼.
3. Press .

Date format

1. Go to the menu " **HS SETTINGS** " → " **DATE & TIME** " → " **DATE FORMAT** ".
2. Change the status using the keys ▲ or ▼. Press .


Setting the alarm

1. Go to the menu " **HS SETTINGS** " → " **ALARM** ".
 - To deactivate the alarm, select " **OFF** ".
 - To activate the alarm once, select " **ON** ".
2. Press .
3. Enter the time at which you would like the alarm clock to sound: " **HH - MM** ".
4. Press . « **SNOOZE** » (repetition) is displayed on the screen. Press .
 - " **ON** " : to activate alarm repetition every 5 minutes.
 - " **OFF** " : to deactivate alarm repetition.


The icon  is displayed on the screen. Your alarm is now set.

ADVANCED SETTINGS



Association of other handsets with your base

1. Press and hold the pairing button on the base for 5 seconds (If no handset has been detected within a minute the pairing mode will stop and your base return to standby).
2. Go to the menu " **REGISTRATION** ".
3. Enter the 4 digit base master PIN code (default 0000). Press .
4. The screen will display the number of the handset that has been paired with the base.

Restoring the handset / base Default Settings


1. Go to the menu " **DEFAULT** ".
2. Enter the base master PIN code (default 0000). Press .
3. A screen displays a request to confirm.
4. Press .

Deleting a handset

1. Go to the menu " **BS SETTINGS** " → " **DELETE HS** ".
2. Enter the base master PIN code (default 0000). Press .
3. Select the handset you want to delete using the ▲ or ▼ key then press  key.

Modifying the dialing mode

Most telephone systems use the tone dialling mode. You can, however, use the pulse dialling mode:

1. Go to the menu " **BS SETTINGS** " → " **DIAL MODE** ".
2. Change the status using the keys ▲ or ▼.
3. Press .





Flash timing

If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call. Contact your administrator, who will supply the appropriate time period, and proceed to the new settings.

1. Go to the menu "**BS SETTINGS**" → "**FLASH TIME**".
2. Select the appropriate time period, press .

Modifying Base master PIN code

Your base station code (default setting 0000) is required to access certain security functions. This must contain 4 digits.

1. Go to the menu "**BS SETTINGS**" → "**CHANGE PIN**".
2. Enter your old code first, press .
3. Enter your new PIN code.
Each time a digit is entered the «--» is replaced by a «*». Press .
4. Enter the new base code again, using the keypad. Press .
5. Press  key to confirm. You will hear a confirmation tone.

NOTE!


Carefully note your base station code. You will need it to change certain settings.

ANSWERING MACHINE (MODEL SEEN A ONLY)

The answering machine function of your telephone has two operating modes:

- **Basic answering machine:** a message indicates that you are not available. Your caller cannot leave any messages.
- **Recording answering machine:** a message tells your correspondents that they can leave you a message.


Enabling / disabling the answering machine




1. Go to the menu "**ANS. MACHINE**" → "**TAM ON/OFF**".
2. Select "**ON**" or "**OFF**" using ▲ or ▼ to activate your answering machine. Press .

NOTE!

Each time you power on your base, the answering machine goes to its previous state.





Playing messages

If you have received new messages, the indicator light on the base will flash and the icon  flashes on the handset.



1. Go to the menu "**ANS. MACHINE**" → "**MSG PLAYBACK**".
2. Press  to play the messages. New messages are read first.
3. Press  to access the various message options. The list of options is displayed on the screen:
 - **STOP**: stop reading the messages.
 - **FORWARD**: play the following message.
 - **PREVIOUS**: return to previous message.
 - **DELETE**: delete the current message.
4. Press the key  to quit the menu.

5. If there are no messages, the handset indicates " 00--00 00--00".

While playing you can use the handset keys:



Key	Action	Key	Action
2  ABC	delete the current message	5  JKL	- start playback of the messages. - stop playback of the messages.
4  GHI	- 1 press: return to beginning of the message. - 2 presses: return to previous message.	6  MNO	play the following message

Delete all old messages

1. Go to the menu " **ANS. MACHINE** " → " **DEL ALL OLD** ".
2. Press , the message " **CONFIRM?** " is displayed.
3. Press  to confirm the deletion of all old messages.

Record a memo

With this function you can leave a personal message on your answer machine. Until it has been listened to, it will be considered as a new message by the answer machine.

1. Go to the menu " **ANS. MACHINE** " → " **MEMO** ".
2. Press  to record the memo. the message " **RECORDING** " is displayed. You can now record your memo.
3. Press  to stop the recording of the memo.
4. The message " **PLAYING** " is displayed and the memo you have just recorded is played.


Listening to a message while it is being recorded

While a caller is recording a message, " **SCREENING ?** " is displayed on your handset screen.

Press the key  to listen to the message.



ANSWERING MACHINE SETUP (MODELS SEEN A ONLY)

Modify the answering machine mode

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**ANSWER MODE**".
2. Select "**ANS & REC**" or "**ANSWER ONLY**" using the ▲ or ▼ key to activate or deactivate your answering machine, press . A confirmation beep is issued.

Modifying the outgoing message (OGM)

Recording a personal outgoing message

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**OGM SETTINGS**" → "**ANS & REC**" (or "**ANSWER ONLY**").
2. Select "**RECORD MESS**" using the ▲ or ▼ key, press .
3. Record your message.
4. At the end of your message, press . A beep will confirm that your message is now being used.

If you make a mistake while recording the message, repeat the operations described above until you are satisfied with your message.


NOTE!

The recording of a new message will automatically replace the previous message.

NOTE!

The maximum recording duration for a message is **180 seconds**. The recording start and end beeps are not part of your message.

Listening to your answer machine message

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**OGM SETTINGS**" → "**ANS & REC**" (or "**ANSWER ONLY**").
2. Select "**PLAYBACK**" using the ▲ or ▼ key, press .
3. Your current answer machine message will be played. Your handset will automatically return to the previous menu.


NOTE!

If you have not saved a personal message, the answering machine will automatically use the pre-recorded message.

Number of rings


This parameter enables you to set the number of times your telephone rings before the answering machine answers a call. The number of rings can be set between 2 and 8.

You can also select the "**TIME SAVER**" mode. The "**TIME SAVER**" mode automatically determines the number of rings: If there are no new messages on the answering machine, the number of rings will be 4, otherwise the number of rings will be 2.

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**ANSWER DELAY**".
2. In the list, select the desired number of rings (between 2 and 8) using the ▲ or ▼ key or the "**TIME SAVER**" mode, press .

Recording time of incoming messages


Define the maximum time a caller has to leave their message.

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**RECORD TIME**".
2. Choose the desired recording time (**60 S**, **120 S**, **180 S** or **UNLIMITED**) by using keys ▲ or ▼, then press .

Remote access control

This function allows you to check your voice messages and change your answer machine settings even when you are not at home.

Activate/deactivate remote access

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**REMOTE ACC.**".
2. Use ▲ or ▼ to select "**ON**" or "**OFF**" setting.
3. Press  key to confirm your selection. You will hear a confirmation tone.

By default, the remote enquiry function is activated. You should modify the remote enquiry code (0000 by default).

NOTE!

It can be modified from the **ANS. MACHINE** → **TAM SETTINGS** → **CHANGE PIN** menu (refer to the paragraph "**Modify the remote enquiry code**" page 19).

Remote access control

To remotely access your answering machine: dial your telephone number and wait for the answering machine to come on. When your outgoing message is played, press ★ and enter your remote access code (0000 by default).

NOTE!

If no key is pressed for 5 seconds, the answer machine will stop automatically.

A beep will indicate access to the answering machine. You can carry out the following operations:




Key	Action	Key	Action
4	- 1 press: return to beginning of the message. - 2 presses: return to previous message.	2	Delete the current message.
5	Start playback of the messages.	9	Switch OFF the answering machine.
6	Go to the next message.	7	Activate the answer machine.
8	Stop playing the messages.		

Modify the remote enquiry code

With the enquiry code you can make remote access to your answer machine messages secure from another telephone.


NOTE!

By default, the remote enquiry function is activated. You should modify the remote enquiry code (0000 by default).

1. Go to the menu "**ANS. MACHINE**" → "**TAM SETTINGS**" → "**CHANGE PIN**".
2. Enter the remote enquiry code (0000 by default) using the keys on the keypad. Press .
3. Enter the new remote enquiry code, press .
4. Enter the new remote enquiry code a second time, press  to confirm deletion. A confirmation beep is issued.

Message compression

With this function, you can choose the compression level of messages recorded by your answer machine.

- A low compression level will reduce the answer machine capacity but will give better sound quality to recorded messages.
 - A high compression level will increase the answer machine capacity but will give a poorer sound quality to recorded messages.
1. Go to the menu "**AMS. MACHINE**" → "**TRM SETTINGS**" → "**COMPRESSION**".
 2. Choose the desired compression level (*HIGH*, *MID* or *LOW*) using keys ▲ or ▼.
 3. Press  key to confirm your selection. You will hear a confirmation tone.

Answer machine memory capacity

Compression	Capacity	Recording quality
<i>HIGH</i>	16 min	Standard quality
<i>MID</i>	14 min	Medium quality
<i>LOW</i>	7 min	High quality

NOTE!

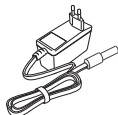
When your answering machine reaches its maximum recording capacity, the answering machine switches to Answer only mode automatically.

When your answer machine reaches its maximum recording capacity, you cannot receive any new messages. The handset displays "**TRM FULL**".

RECOMMENDATIONS AND SAFETY INSTRUCTIONS



Your DECT telephone must not be installed in a humid room (wash-up room, bathroom, laundry room, kitchen, etc.) unless it is 1.50 m away from a water point or outside. Your telephone must be operated at temperatures ranging from 5°C and 45°C.



Only use the supplied power adapter, connect it to the base socket according to the installation instructions provided in this booklet and the indications on the identification label affixed to it (voltage, current, electric network frequency).

As a precaution, in case of danger, the mains adapters act as a disconnecting mechanism for the 230V power supply. They should be placed near the device and should be easily accessible.



This product is intended to be connected to the public analogue telephone network of any British or Irish network operator. Should you experience any problems, contact your nearest specialist dealer or the Sagemcom Support Team on 0845 0900 316.



For your personal safety, never place your handset on the base without the batteries, or without the battery cover, you could get an electric shock.

To avoid damaging your handset, only use certified rechargeable AAA batteries NiMH 2.4 V 400 mAh, never use non rechargeable batteries. Insert the batteries in the handset battery compartment respecting polarity.



At the end of their useful life, batteries must be disposed of according to the recycling instructions presented in this booklet.



Your DECT telephone has an inside radio range of about 50 metres and up to 300 metres in open space. The immediate presence of metal parts, (of a television for example), of any electric appliance may result in range reduction.



Some sensitive medical equipment and safety equipment may be affected by the radio-frequency transmissions of your telephone. In all cases, we ask that you respect the safety recommendations.



In areas where storms are frequent, we recommend that you protect your telephone line using a surge protection device.

This equipment does not function in the case of an electric network shutdown: for emergency calls, it is recommended to use another unit during power cuts.

BATTERIES SAFETY PRECAUTIONS

To avoid any risk of explosion:

- Make sure you have inserted the batteries correctly.
- Use only with 2.4 V 400mAh type or equivalent rechargeable battery.
- Do not dispose of the battery in a fire. The cell may explode.
- Check with local code for possible special disposal instructions.
- Do not burn, disassemble, mutilate or puncture. Like other battery of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the user's guide.
- Keep battery out of the reach of children.
- Remove battery if storing over 30 days.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

Changing the battery

Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Remove old battery.
3. Insert the new battery.
4. Put the battery compartment door back on.
5. Place handset in the base to charge.

TROUBLESHOOTING

Causes of poor reception:

- Aluminium siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You are too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base installed in the basement or lower floor of the house.
- Handset battery is low.
- You are out of range of the base.

Troubleshooting

Problem	Solution
No display	<ul style="list-style-type: none"> • Make sure the battery is properly installed and connected. • Place the handset on the charger and fully charge the battery (at least 15 hours).
Handset does not ring	<ul style="list-style-type: none"> • Make sure the RINGER setting on the handset is programmed to ON. • You may have added too many handsets to your phone line. Try disconnecting some of your phones and try again.
Not possible to make a call despite dial tone	<ul style="list-style-type: none"> • Check that your handset is within range and move close to the base unit (approximately 50 meters indoors and up to 300 meters in open space). • Check if the base unit is plugged into a wall socket that is shared with other household appliances. Unplug other device and try again.

ENVIRONMENT

Environmental protection and sustainable development is an important priority for Sagemcom. Sagemcom has a policy of using environmentally- friendly systems and makes environmental protection an essential part of the life-cycle of its products – from manufacturing, to installation, operation and disposal.

Packaging



The presence of the logo (green dot) means that a contribution is paid to an approved national organisation to improve packaging recovery and recycling infrastructures.

To facilitate recycling, please respect the sorting rules set up locally for this kind of waste.

Batteries

If your product contains batteries, they must be disposed of at appropriate collection points.

The product



The crossed-out waste bin stuck on the product or its accessories means that the product belongs to the family of electrical and electronic equipments.

In this respect, the European regulations ask you to dispose of it selectively:

- At sales points in the event of the purchase of similar equipment.
- At the collection points made available to you locally (drop-off centre, selective collection, etc.).

In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment Waste, which can have an effect on the environment and human health.

TERMS AND CONDITIONS FOR UNITED KINGDOM & IRELAND ONLY

In order to apply the guarantee, or for technical assistance, you should contact the Sagemcom Helpdesk (0845 0900 316) or the retailer you purchased your equipment from. Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions. Sagemcom do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage.

Should any malfunction arise, the Sagemcom Helpdesk or your retailer will advise you how to proceed.

A) General Guarantee Conditions

Your DECT phone (excluding batteries) is covered by a 24 (twentyfour) month warranty starting on the original date of purchase. During the warranty period, Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises.

The customer must however return the defective equipment at his/her own expense, to the address supplied by the Sagemcom Helpdesk or by the retailer. In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee.

In the case that no proof of purchase is enclosed, the Sagemcom repair centre will use the production date as its reference for establishing the guarantee status of the product. Apart from all legal obligatory rules, Sagemcom, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee.

If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee. This guarantee does not affect the Customer statutory rights.

B) Exclusions From Guarantee

Sagemcom shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:
 - Failure to properly follow the installation process and instructions for use;
 - An external cause to the equipment (including but not limited to: lightning, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
 - Modifications made without the written approval of Sagemcom
 - Unsuitable operating conditions, particularly of temperature and humidity
 - Repair or maintenance of the equipment by persons not authorised by Sagemcom.
- Wear and tear from normal daily use of the equipment and its accessories
- Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
- Usage of new versions of software without the previous approval of Sagemcom
- Work on any equipment or software modified or added without the prior written consent of Sagemcom
- Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment. Communication problems related to an unsuitable environment including:
 - Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
 - Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)
 - Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network

- Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product.
- Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.
- Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment.
- Please note that consumable items (batteries) are not covered by the warranty.

C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised Sagemcom Repair Centre for a cost estimation prior to work being carried out.

In such cases, the repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland.

www.sagemcomdigital.co.uk

TERMS AND CONDITIONS FOR OTHER COUNTRIES

If, despite our best efforts, your product presents any defects, you should refer to your retailer and present the proof of purchase that they gave you on the day of purchase.

Should any malfunctioning arise, the retailer will advise you what to do.

For the warranty to apply, you should ensure that the product was used in accordance with the instructions for use and the purpose for use, and that you have at your disposal the sales invoice or receipt stating the date of purchase, the name of the retailer, the reference and the serial number of the product.

No coverage shall be given under this warranty if the following conditions are applicable:

- The required documents have been modified or altered in order to take advantage of the warranty.
- The manufacturing numbers, product brands or labels have been altered or made illegible.
- Interventions on the product have been made by an unauthorized person.
- The product has been subjected to abnormal or improper use.
- The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

This present warranty does not affect the consumer rights that you may have under the laws in effect in your country.

Important:

Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product.

