GEEMARC



# **CL455**

# Amplified Big Button Telephone And Answering Machine



**English** 



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# INTRODUCTION

Congratulations on purchasing your Geemarc CL455. This is a multifunction telephone which offers features such as hands free use, caller ID\*, caller announce, dialling talking, a phone book, quick dial and an answering machine. It offers amplification, helpful for those with hearing difficulties. It has a large button, easy to see and use keypad, to help stop any misdialling. This telephone is compatible with hearing aids.

It is important that you read the instructions below in order to use your Geemarc telephone to its full potential. Keep this user guide in a safe place for future reference.

This guide explains how to use the following telephone:

**CL455** 

<sup>\*</sup>To use the caller display facility, you must subscribe to your network provider's caller display service.

# INTRODUCTION

#### **Unpacking the Telephone**

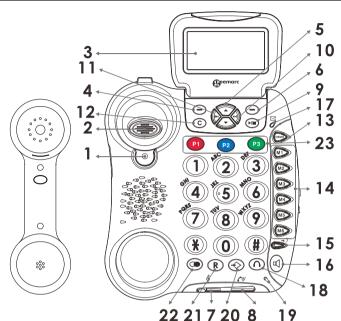
When unpacking the telephone, you should find the following in the box:

- 1 CL455 unit
- 1 CL455 handset with curly cord
- 1 Telephone line cord
- 1 Mains power adaptor
- 1 User Guide



For product support and help visit our website at <a href="https://www.geemarc.com">www.geemarc.com</a>
Telephone 01707 384438
Or fax 01707 372529

#### **General Description**



- 1. Handset Knob
- 2. Hook Switch
- 3. Large LCD Screen
- 4. Left Soft Key
- 5. Up/Down Scroll
- 6. Right Soft Key
- 7. Tone reception Adjustment
- 8. Volume reception

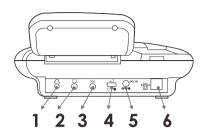
Adjustment

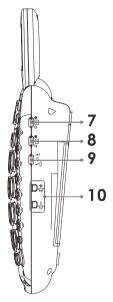
- 9. Play/Stop
- 10. Next
- 11. Previous
- 12. DEL (C)

- 13. MEMO
- 14. Speed Dial Key (M1-M6)
- 15. Additional Amplifier

key/indicator 😏

- 16. Speaker Key
- 17. Message waiting/new call LED
- 18. Headset Key
- 19. Microphone
- 20. Store Key
- 21. R Key
- 22. Redial Key
- 23. Emergency Speed Dial (P1-P3)





- 1. Headset jack
- 2. Audio neckloop jack
- 3. Optional Bed Shaker jack
- 4. Volume Reset Override Switch (ON/OFF)
- 5. Power jack
- 6. Phone Line Cord jack
- 7. Back Light Switch
- 8. New Call Indicator Switch
- 9. Shaker/Strobe/Strobe and Shaker Select Mode
- 10. Volume controls

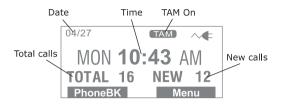
# **Key Description**

	Make/Answer/End a call.
	Activates the speakerphone if
	pressed during a call
	Last number redial
	Insert a pause when pre-
	dialing a number
	Scroll through the menu
	options.
	Enter the Caller ID list
	Soft keys. They perform the
	functions indicated by the text
	immediately over it (on the
	bottom line of the display)
	which changes depending on
	context
<b>→</b> ?	Press this button to turn the
	extra amplification ON or OFF
Mi) ~ Ms	The nine keys are used as
	one-touch speed dial keys
(P1)~(P3)	
	This key is used to store
	numbers
	This button is used to
R	disconnect a call and re-
	establish dial tone or to switch
	over to another caller
	provided you have requested
	these services i.e. call waiting
	from your service provider
	Press to start or stop the
	Message or Memo playing.

	Press to play the next
	message
	Press once to play the current message. Press twice to play the previous message
C	When playing a message press this key to delete the
	current message.
MEMO	Press and hold this key to
	record a memo
VOL- VOL+	Use them to adjust the volume of ringer, dialing talking, Caller ID announcing and
	speakerphone

#### **LCD Description**

In standby mode, the large LCD display will show as below



If you forget to connect the phone line cord, **No line** will show on the screen



When you press the **Menu** soft key, the main menu will be displayed. Use ▲ or ▼ to scroll through the menu until you find the desired option. Press the Select soft key to confirm.



On receiving an incoming call, the caller's phone number and/or name will be displayed (providing you have subscribed to the Caller ID service with your network provider).



10

The screen below shows the total calls and new calls needing reviewing. In this example you have 16 calls in total, which includes 12 new calls.



The screen below shows that you have 2 new answer machine messages.



If you subscribe to a Caller ID service -If the caller has exercised the option to prevent their name and number from being sent, **Private** will be shown on the display.

If you subscribe to a Caller ID service – **Out of Area** will display when someone calls from an area where the telephone company is not offering the caller identification services or is not yet providing number delivery to your area.

#### **Menu Navigation**

To access any menu function you must take the following steps:

- 1) Press the Menu soft key, the main menu will be displayed.
- 2) Use ▲ or ▼ to scroll through the menu until you find the desired option.
- 3) Press the Select oft key to confirm.



To exit any menu you must take the following step:

1) Press the **back** or the **exit** soft key, the phone will return to the previous screen.

#### Menu Map

Set Language
Set Contrast
Dim:Xx
Hour Format
Date Format
Set Ring
Call Waiting
Set Flash
Dialling Mode
Dialling Talking
CID Talking
Review Talking
Voice Prompt
TAM ON/OFF
Outgoing Msg
Ring Number
Security ID
ICM Voice Slow

#### INSTALLATION

### **Setting Up**

Connect one end of the curly cord to the handset. The other end of the curly cord plugs into the jack on the left hand side of the CL455 unit. Place the handset on the cradle.

Connect the line cord to the socket located at rear of telephone then connect the plug into the wall socket \*\*.

For the LCD display, backlight and other special features you must insert the power adapter. Connect the power adaptor to the jack located at the rear of the telephone then plug the other end into a 13amp wall socket (\*). Please choose a socket near your telephone to enable you to unplug the mains power quickly in case of a problem.

<sup>(\*)</sup> Classified "hazardous voltage" according to EN60950 standard

<sup>(\*\*)</sup> Classified TNV-3 according to EN60950 standard.

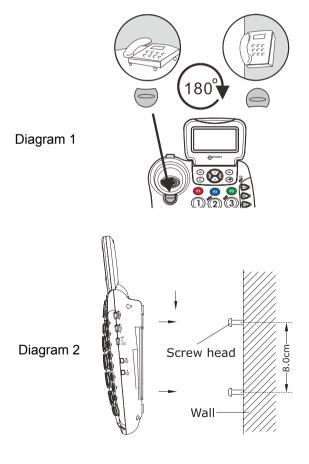
# **INSTALLATION**

#### **Wall Mounting**

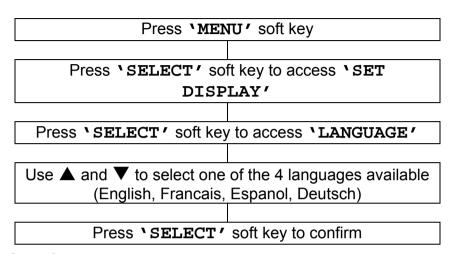
Turn the handset hanger clockwise and reverse its position (rotate it 180 degrees - see diagram 1). This will keep the handset from falling out of the cradle when it is mounted on the wall.

Knock two self-tapping screws (not supplied) into a wall at a distance of 80 mm from each other and placed in a vertical line.

Place the phone onto the screw-heads and slide down to secure (see diagram 2).

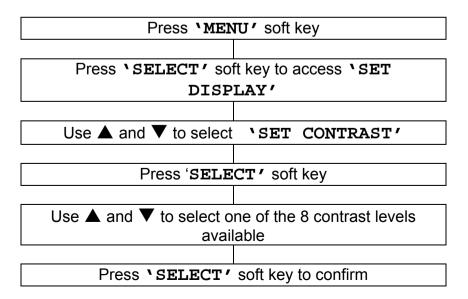


#### **Set Language**



#### **Set Contrast**

Your screen has a backlight which automatically switches off after 15 seconds of inactivity. The contrast of the backlight against the text can be increased or decreased.

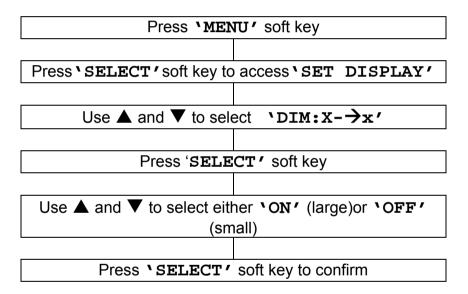


#### **Night Light Function**

If you wish to use the LCD back light as a night light, switch the back light switch to . In doing so the back light will be switched on constantly.

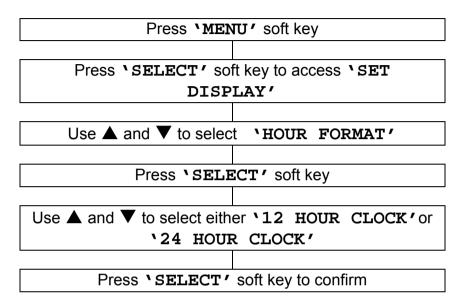
#### Set Font size

The text can be displayed on the LCD screen in either a large font or a small font.



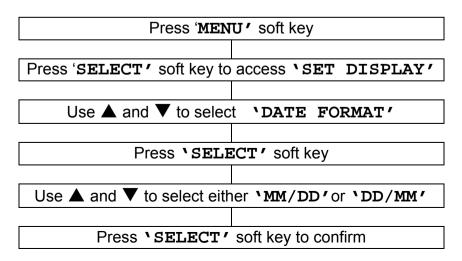
**Note:** If large font is **'ON'**, when you pre-dial a number – if the telephone number exceeds 8 digits, the font will be switched to the smaller size automatically.

#### **Hour Format Setting**



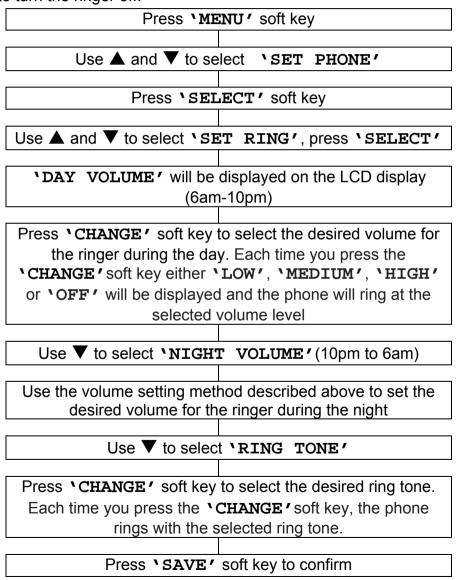
**Note:** If 12 hour clock is selected, AM or PM will be displayed on the right hand side of the time in standby mode.

#### **Date Format Setting**



#### **Ringer Setting**

You can select your own ring tone and adjust both the day volume and night volume. You can also adjust the volume to off in order to turn the ringer off.



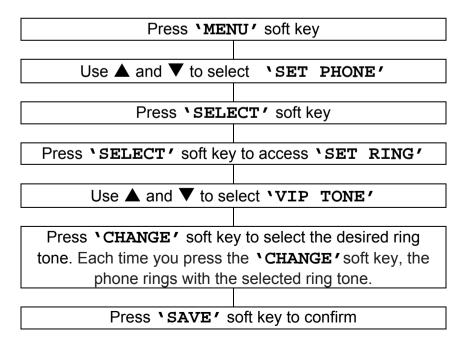
You can also adjust the ringer volume whilst in standby. Simply use the volume controls VOL+ and VOL- found on the right hand side of the telephone. The display will show the current level. For example: `RINGER LOW'.

#### **Incoming Call Notification Setting**

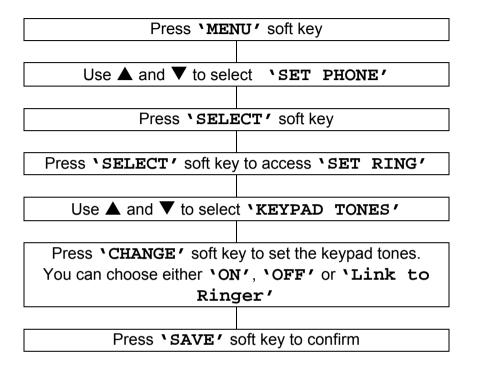
There is a Shaker/Strobe/Shaker and Strobe select switch on the right hand side of the telephone. This allows you to choose the way you wish to be notified of an incoming call. There is the adjustable ringer, a bright strobe that flashes on receiving a call and finally a bed shaker. You can choose one of these options or any combination of the three. If you have purchased the optional bed shaker, simply plug into the shaker jack and place it between your mattress and box spring.

#### **VIP Ringer Setting**

Any contact saved in the phone book will have the VIP ringer tone associated with their details automatically.



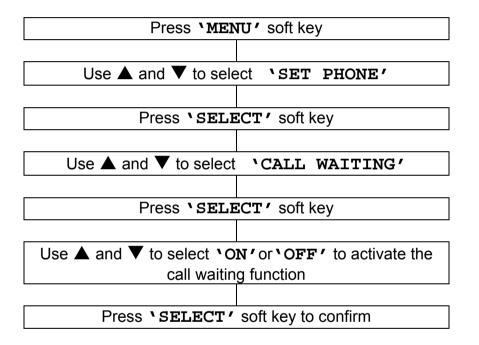
#### **Keypad Tones Setting**



**Note:** Link to ringer means the keypad tones will be heard at the same volume as the ringer volume. Any changes made to the ringer volume will automatically update the keypad tone volume.

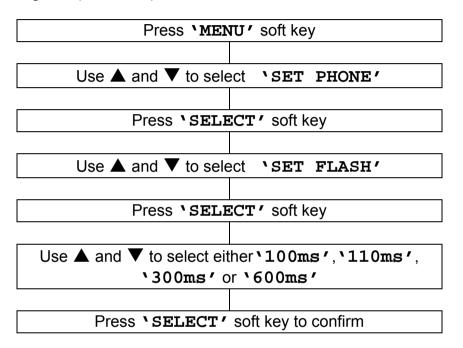
#### **Call Waiting**

If you subscribe to Call Waiting service from your service provider, you should activate the Call Waiting function on the telephone. The telephone will display the name (provided the name and number are stored in the phonebook) and number of a second caller while you are having a conversation.



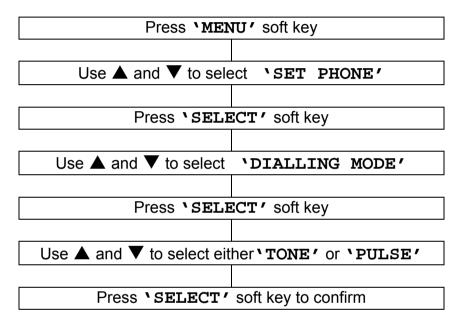
#### Flash Time Setting

You can adjust the flash time setting. There are four options available. Your telephone works with a flash time for United Kingdom (R=100ms).



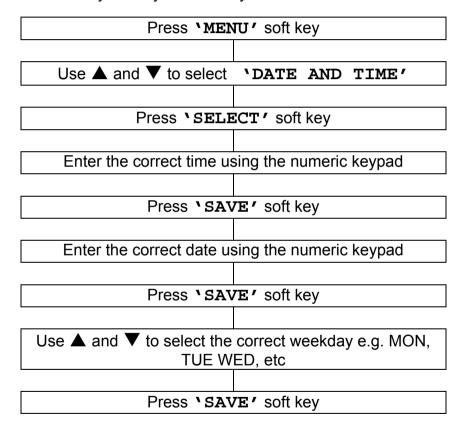
#### **Dialling Mode Setting**

In the UK, all telephone exchanges now use Tone dialing. If your telephone does not dial out, it is probably being used from an older private switch- board (PBX). In this case, the Tone/Pulse setting must be changed to Pulse.



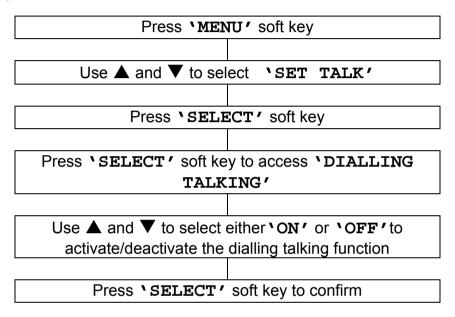
#### **Setting Date and Time**

In standby mode, the telephone displays the current date and time. You need to set the date and time so that when you receive calls they will appear in the call list with the correct date and time. If you subscribe to a Caller ID service, the time and date will be set automatically when you receive your first call.



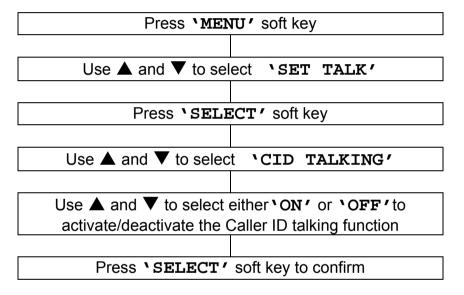
#### **Dialling Talking Setting**

This feature allows you to check the number you have entered in standby mode without looking at the display i.e. the number is announced when pressed.



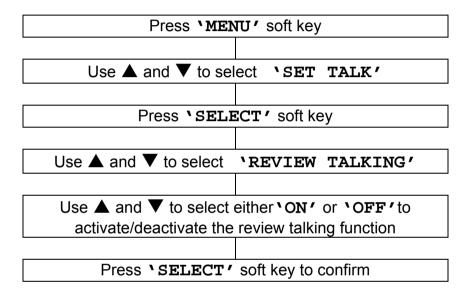
#### Caller ID Talking Setting

This feature allows you to check the Caller ID number on receiving a new call without looking at the display i.e. the telephone number is announced (provided the number has not been blocked by the caller). If you have stored the incoming telephone number in the phone book and recorded the corresponding name, the name will be announced.



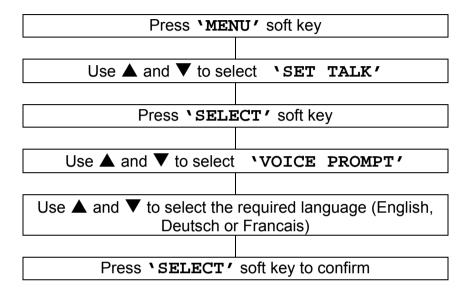
#### Review the Phonebook and Caller ID List

The telephone can announce numbers stored in the phonebook and the Caller ID list (except Private and Out of Area calls). If a name is stored with a telephone number, the name will be announced.



#### **Voice Prompt**

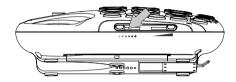
You can select the language in which to play the voice prompt.



#### **Receiving Volume and Tone Settings**

You can alter the receiving volume and tone during a conversation according to your hearing requirements.

Use the Volume slide control found at the front of the telephone base to adjust the level. The volume adjustment available is 0-15dB.



The → 2 button on the telephone base provides additional amplification of 15dB i.e the volume adjustment available is 15-30B. When the amplify function is activated, the Amplify LED is lit.



#### Setting a default for Amplification.

The Amplify **ON /OFF** ( $\mathcal{I}$ ) located at the rear allows the amplification facility to be switched ON or OFF as a default each time you use the telephone.

### AMPLIFY ON/OFF Switch at ON Position $(\mathcal{I})$

The additional amplification and tone controls are automatically activated each time you use the telephone. The amplify LED light will be lit when you use the telephone.

Pressing the Amplify key (→2)during a call will turn off the additional amplification and tone controls. However, you can still adjust the handset receive volume with the Volume slide bar.

Irrespective of how many times you press the Amplify key (→2) throughout a call, the next time you pick up the handset to make a new call, these functions will be activated once again.

#### AMPLIFY ON/OFF Switch at OFF Position ( $\mathcal{I}$ )

The additional amplification and tone controls are turned off each time you use the telephone. The Amplify LED will be off whenever you use the telephone.

Pressing the Amplify key  $(\rightarrow 2)$  once during a call will enable tone control and additional amplification. The LED light will turn on to reflect this change. If you press the Amplify key  $(\rightarrow 2)$  once more, the additional amplification and tone control features will be turned off once again. The LED light will turn off to reflect this change.

Irrespective of how many times you press the Amplify key ( $\rightarrow$ 2) throughout a call, the next time you pick up the handset, these functions will be turned off once again.

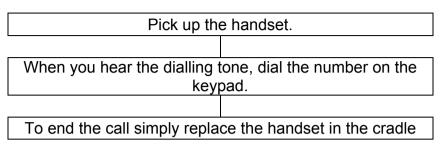
#### **Tone Receiving Adjustment**

If the receiver volume has been amplified, the tone control can also be adjusted. You can adjust and increase the low frequency or high frequency sounds with the tone slide control on the top of the unit.



**Note:** The tone adjustment function will not be affective when the amplify feature is not being used

#### Making a Call



#### Making a Call - Hands Free

Press the □ button to get a dialling tone then dial the telephone number on the keypad. The □ icon appears on the LCD. To end the call, simply press □ again. The □ icon will disappear.

To activate the Hands Free function during the call, press the button and replace the handset on the cradle at the same time.

To deactivate the Hands Free function during a call, lift the handset.

**Note:** When in hands free mode, only one person may talk at a time. The switch-over between speaker and microphone is automatic. This is dependent on the sound level of the incoming call and the microphone respectively. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the telephone, as this will disrupt the hands free function.

#### Speakerphone Volume Setting

In hands free mode you can adjust the speaker volume by using the volume controls VOL+or VOL- located on the right side of the phone.

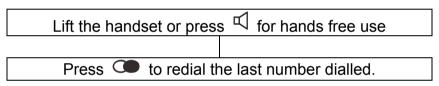
#### **Pre-Dialling a Telephone Number**

You can enter the desired phone number in standby mode, which allows you to make corrections before dialling. Follow these steps:

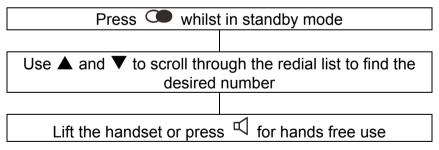
Enter a telephone number (up to 32 digits). Check it. If you make a mistake while entering a number, press the **`CLEAR'** soft key to edit it.

When the number appears correctly, lift the handset or press the  $\square$  button.

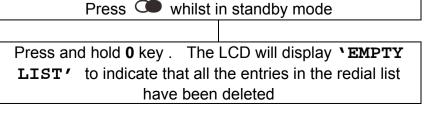
#### **Last Number Redial**



#### **Dialling a Number from the Redial List**



#### Clear the Redial List



#### **Mute Function**

If you wish, you can speak privately to someone else in the room without your caller overhearing. You will still be able to hear the caller but they cannot hear you during the mute operation.

To switch on the mute mode during a call press the **`MUTE'** soft key (**`MUTE'** will be displayed on the LCD). Your caller will not be able to hear you anymore. Press **`UNMUTE'** soft key to resume the conversation with your caller (**`MUTE'** will no longer displayed on the LCD).

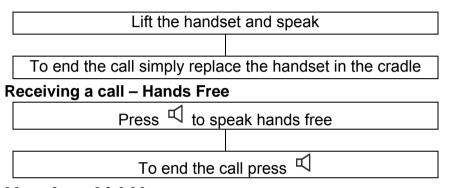
#### **Hold Function**

You can put a call on hold. Do this by simply pressing the **`HOLD'** soft key during a call. The LCD will display **`CALL ON HOLD'**. If you hang up now, the call will not be disconnected

To continue the conversation, simply pick up the handset or press the **'UNHOLD'** soft key.

#### Receiving a Call

When an incoming call is received, the telephone rings and the incoming call indicator lights up. If you have a voice message, NEW VOICE MAIL will be shown on the LCD. To delete the voice message, press **\( \Lambda \)** in standby then press and hold **4**.



#### **Hearing Aid Use**

This telephone is hearing aid compatible. Select the T mode on your hearing aid to enable this feature.

#### Flash Signal

The **R** button can be used with special services such as Call Waiting (if provided by your service provider) or transferring external calls to another extension within a private switchboard.

#### OPTIONAL ACCESSORIES

#### Shaker

At the rear of the telephone, there is a 3.5mm shaker jack (O). You can connect an optional shaker device. When you are receiving an incoming call, the shaker will vibrate. (See Incoming Call Notification Settings)

#### **Headset and Audio Neck Loop Use**

Your phone is equipped with both an Audio and Headset jack at the rear of the telephone. Both the two jacks are amplified, allowing you to adjust both the tone and volume.

The Audio Neckloop jack allows you to listen through your Neckloop whist speaking into the handset or the speakerphone

The Headset jack allows you to listen and speak through your hands free headset. Connect the headset at the rear side of the base in the 2.5mm jack . Press to get a dial tone

The features described in this section are only available if you subscribe to a Caller ID service from your network provider. Caller ID means you can see who is calling on your handset display (provided the number is not withheld, unavailable or is an international call).

The display shows **`PRIVATE'** for a witheld number.

The display shows **`Out of Area'** when someone calls from an area where the telephone company is not offering caller identification services or is not yet providing number delivery to your area.

Whether you take a call or not, the caller's telephone number/name together with the date and time of the call are stored in the Caller ID list. This book stores the last 30 incoming calls of up to 15 digits.

The New Call LED will flash to notify you of a new call. If you do not want the New Call LED to be lit to notify you of a new call,

switch the new call indicator switch (found on the right side of the unit) to Off.

#### View Caller ID List

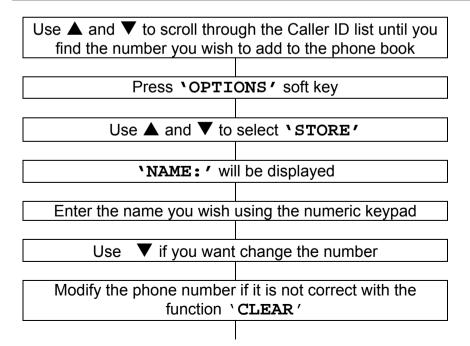
Use ▲ and ▼ to scroll through the Caller ID list. The numbers will be listed in the order they were received. Scrolling through this list in order to review any new calls sets the New Call count to zero and the New Call LED will be switched off

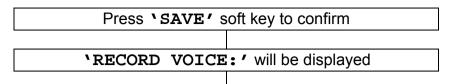
#### Dial a Number from the Caller ID List

Use ▲ and ▼ to scroll through the Caller ID list until you find the desired number

Pick up the handset or press the key, the number is automatically dialled. (If the number is 10 or 11 digits, you can add or remove a 1 from in front of the number. E.g. if the original number in the Caller ID list was 800-965-9043, press the key repeatedly to change it to 1-800-965-9043 or 965-9043. Or if the number is 1-987-654-3210, press the key repeatedly to change it to 987-654-3210 or 654-3210)

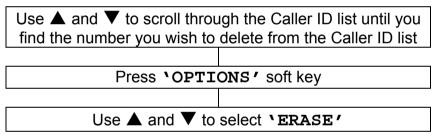
# Add a Number from the Caller ID List to the Phone Book



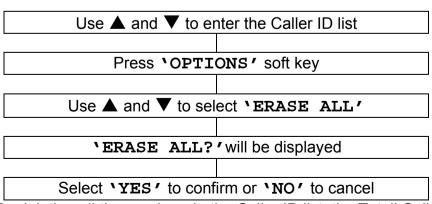


Select 'YES' to confirm or 'NO' to cancel. If you confirm, you can record the name of the phonebook entry (up to 6 seconds). You can also press 'End' to confirm and end the recording. Your recording will play back for you immediately

#### Delete a Number from the Caller ID List



#### **Delete All Numbers from the Caller ID List**



By deleting all the numbers in the Caller ID list, the Totall Call count will be set to zero

### **Caller ID on Call Waiting**

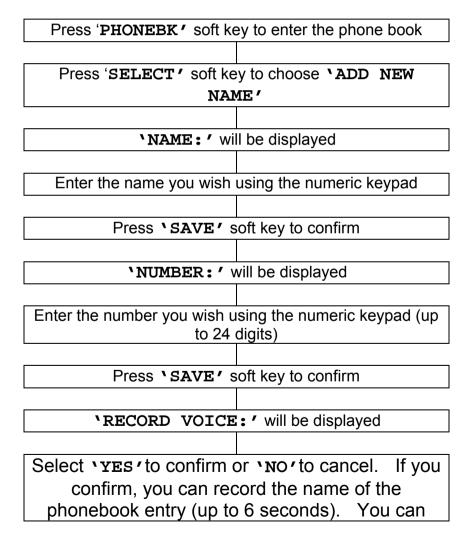
When you are using the telephone, if you have subscribed to Call Waiting with your service provider, the name and number of a second caller will be displayed.

Press the R key and '2' to answer the second caller.

When you have finished with the second caller, press **R** and **'2'** again to resume conversation with the original caller.

Telephone numbers can be stored in the phone book. It allows you to store frequently used numbers so that you can easily make a call without having to remember or enter the telephone number. The phone book can contain 39 entries. Each phone number can contain up to 24 digits.

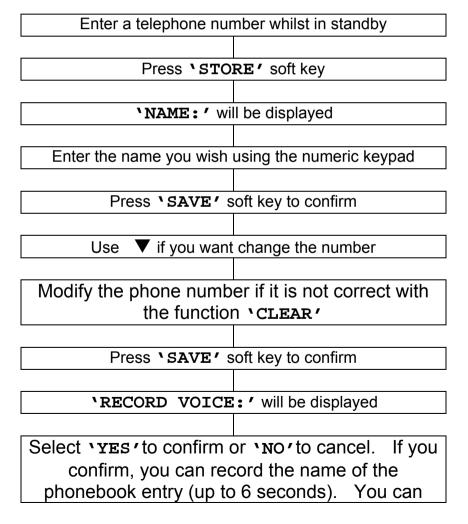
### Create a Phone Book Entry using the Menu



also press **`End**' to confirm and end the recording. Your recording will play back for you immediately

Repeat if you want to add more entries to the phone book

### **Create a Phone Book Entry in Standby Mode**



also press **`End'** to confirm and end the recording. Your recording will play back for you immediately

Repeat if you want to add more entries to the phone book

**Note:** If you make a mistake while entering a name or number, press **\CLEAR'** soft key to clear the last character/digit and then enter the correct character/digit. If a voice prompt is recorded with a phonebook entry, an icon will be displayed alongside the name.

#### **Insert Pause**

Inserting a pause provides a delay of 3 seconds. This is necessary with some telephone systems.

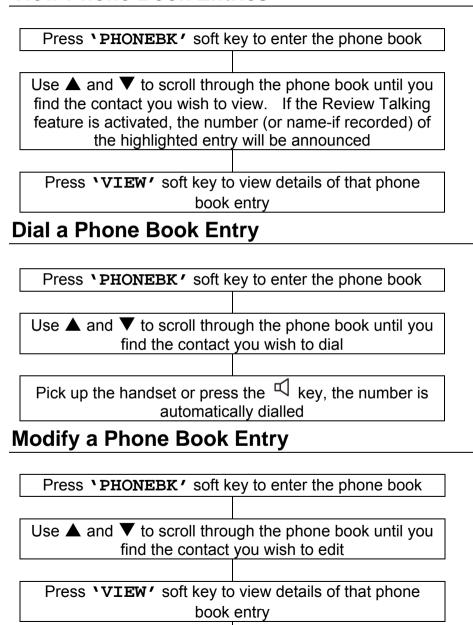
To insert a dialling pause between numbers when storing a number, press until **'P'** appears in the LCD display

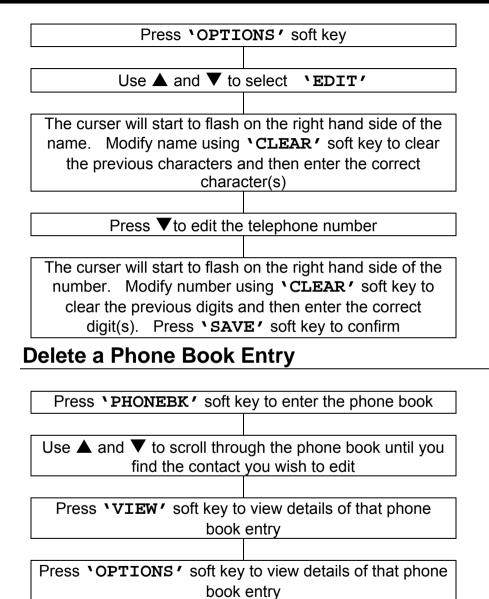
#### **Character Map**

Key	Characters				
	in order				
0	0				
1	Space	_	*	,	1
2	Aa	Bb	Cc	(	2
3	Dd	Ee	Ff	)	3
4	Gg	Hh	li	#	4
5	Jj	Kk	LI	1	5
6	Mm	Nn	Oo		6
7	Pp	Qq	Rr	Ss	7
8	Tt	Uu	Vv	?	8
9	Ww	Xx	Yy	Zz	9

When entering letters, you can shift between upper and lower case by pressing \* key. If you need to enter the same letter twice or another letter with the same key, wait a few seconds and the cursor will move automatically to the next space.

#### **View Phone Book Entries**

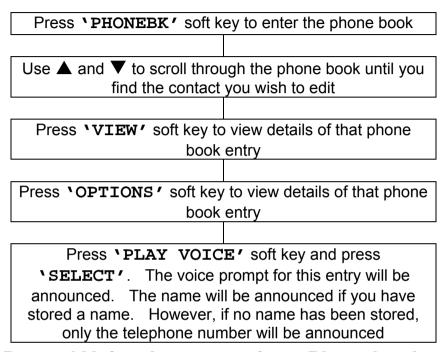




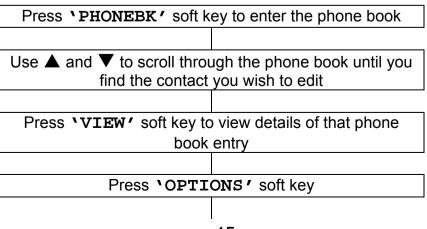
`SELECT'

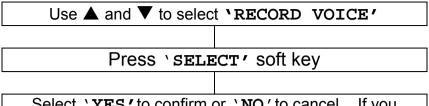
Use ▲ and ▼ to select **`ERASE'** and press

### **Voice Announce a Phonebook Entry**



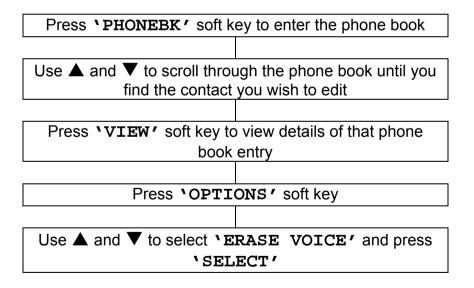
# Record Voice Announce for a Phonebook Entry





Select 'YES' to confirm or 'NO' to cancel. If you confirm, you can record the name of the phonebook entry (up to 6 seconds). You can also press 'End' to confirm and end the recording. Your recording will play back for you immediately

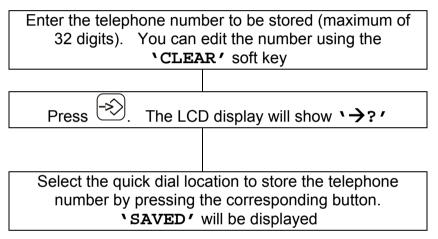
# Delete Voice Announce for a Phonebook Entry



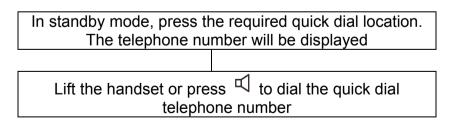
# **QUICK DIAL**

This telephone has 9 quick dial memory buttons. Six of these buttons are speed dials and the other three are emergency dials. The Emergency buttons are an ideal location to store the doctor or a close friend's number in case of a problem. Once a number has been stored in a memory location, you only need to press one button to make the call.

#### **Create a Quick Dial Number**



#### View/Dial a Quick Dial Number



**Note**: You can also press and hold one of the speed dial numbers/emergency numbers for about 1 second to automatically turn on the speakerphone and dial the required number.

# **QUICK DIAL**

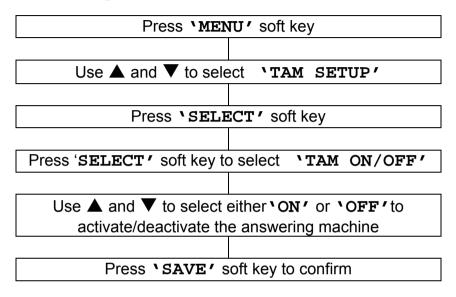
#### Clear a Quick Dial Number

Press -> The LCD display will show > •

Select the quick dial location to be cleared **SAVED** will be displayed. The location will be cleared of the number. Alternatively, store a new number – this will automatically erase the previous telephone number

### **Switching the Answering Machine On/Off**

The answering machine can be switched on and off as follows:



When switched to ON position, incoming calls will be answered by the answering machine after a certain number of rings (see Answering Machine Settings). When the answering machine answers an incoming call, the caller will hear your outgoing message. After a short beep they can then leave a message.

If the Answering Machine is OFF, it will answer a call after 10 rings. This is to allow some features to be accessed remotely.

Your CL455 answering machine can be operated from either:

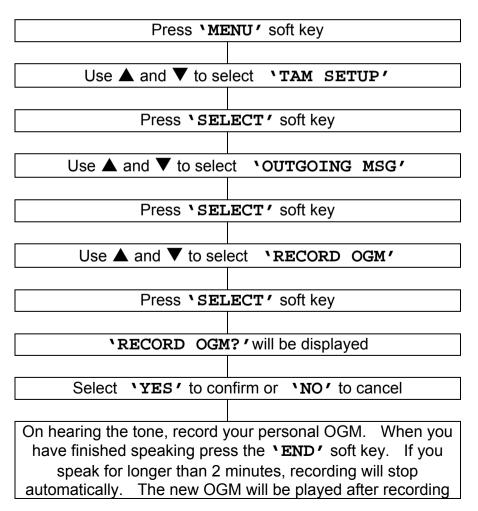
- the telephone unit
- remotely from any external telephone.

### **Outgoing Message**

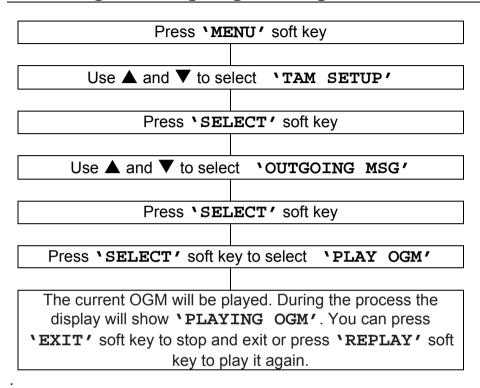
Before you use the answering machine you should record an outgoing message. The outgoing message is your message to an incoming caller and may be up to 2 minutes in length.

The default OGM is "Please leave your message after the tone". If you prefer, you can record your own OGM.

### **Recording an Outgoing Message**



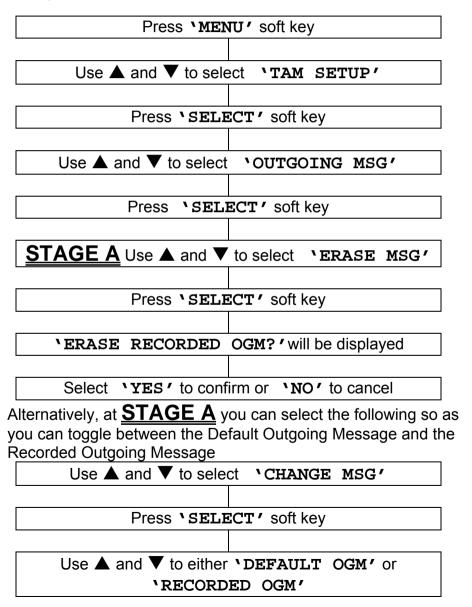
### **Checking the Outgoing Message**



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### **Restore the Outgoing Message**

You can delete your personal recorded OGM and restore the factory default OGM.

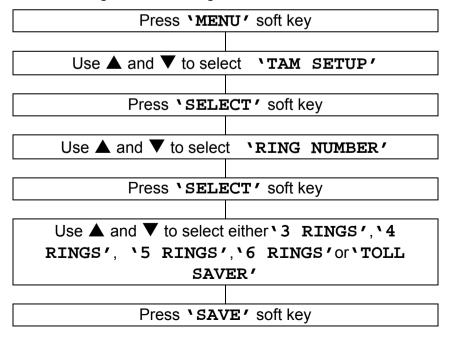


### **Answering Machine Settings**

You can select the number of rings before the answering machine is activated and responds to an incoming call. You can choose from the following:

- 3 = calls are answered after three rings
- 4 = calls are answered after four rings
- 5 = calls are answered after five rings
- 6 = calls are answered after six rings
- TS (TOLL SAVER) = activates the toll saver function

In Toll Saver mode incoming calls are answered after five rings until the first new message has been recorded. Once a message has been recorded the answering machine will answer after three rings. This is useful when trying to remotely access the answering machine. If the answering machine has not answered at the fourth ring, no messages have been recorded and you can hang up before you are charged for the call. If the machine answers after three rings, new messages have been recorded.



### **Listening to Messages**

If you have a new message the display will show how many new messages have been received and new message LED will be lit.

To play the messages, press the key. To play the messages through the speaker, press whilst on hook. To

play the messages through the receiver, press after lifting the handset. The telephone will announce, "You have N new messages" or "You have N old messages". The messages will be played one by one. During playback, you can do the following:

Press c to delete the current message

Press once to re-play the current message

Press twice to re-play the previous message

Press by to play the next message

Press or **EXIT** soft key to stop the playing and exit

To adjust the playback volume use VOL+ or VOL- on the right side of the telephone. You can also use the amplify function\*\*
whilst using the answering machine.

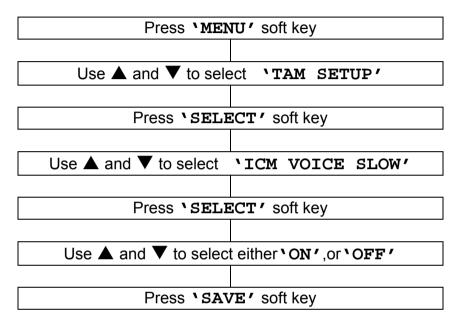
When playback is finished the machine will return to standby mode. All incoming messages are saved (unless you have erased any during playback, see above), new messages will then be recorded after the old ones.

### **Call Screening**

Incoming messages can be heard through the Speakerphone as they are received. If there is no sound, adjust the volume using the control on the right hand side of the telephone. If you want to speak to the caller, lift the handset.

#### **Incoming Message Voice Slow**

If you are struggling to hear or understand the message left by a caller, you can play it back in a slow mode.

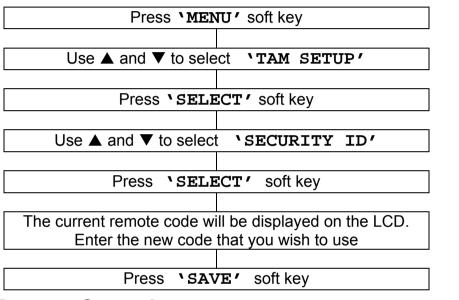


### **Operating the Answering Machine Remotely**

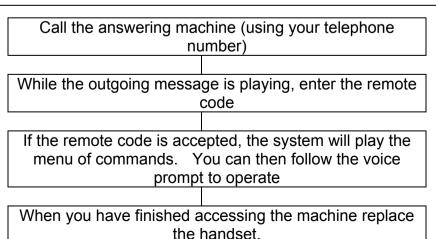
This answering machine can be accessed remotely using the keys of an ordinary tone dialling telephone.

#### Remote Code

A confidential three digit code is required to listen to your messages from a remote external telephone. The default remote code is 123. For security reasons it is advisable to change this code.



#### **Remote Control**



#### **Remote Control Commands**

#### **Command Functions**

2 Play new messages

2 twice Stop playback

Erase single message during

playback

1 Review

3 Skip to next message

4 Switch the answering machine

on/off

7 Repeat the menu again

### **Recording a Memo**

You can leave a memo for other answering machine users (up to 3 minutes).

To record the memo, press and hold the MEMO key in standby mode. The display will show **RECORDING MEMO** and start the recording. The MEMO key should be pressed and held down whilst recording. Release the MEMO key to end the recording.

The message can be played by pressing of the answering machine or via the remote access function using a normal telephone.

### **Out of Memory**

The total capacity of the answering machine's memory is approximately 40-50 minutes. The memory space is shared between the outgoing message, personal memos, and regular incoming messages. The answering machine will answer after 10 rings to allow remote playback and deletion of messages, no new messages will be accepted until the existing messages have been played and erased.

# **TROUBLESHOOTING**

#### No display

- Make sure that the power adaptor is plugged in correctly and is not damaged
- Check for a power cut in the area

#### CL455 does not ring

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line
- Check the Ringer is not switched to OFF
- Check the Volume level of the ringer

#### No dial tone

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line
- Check that the dialing mode is set to the correct setting (tone or pulse)

#### Interference on the line

 Ensure a filter is fitted to all telephone sockets if you have a DSL line

#### No Caller ID information displayed

 Ensure you have requested the Caller ID service from your network provider

#### No Amplification

 Check the Amplify key has been pressed and the LED is lit (red).

# **SAFETY INFORMATION**

#### General

Only use the power supply included with the product.

Do not open the unit. Contact the helpline for all repairs.

The phone is capable of amplifying sounds to a loud volume. It is important to instruct all potential users of its proper operation. It is advised to adjust the volume control to its minimum level (Low) when not in use and alert other users that hearing damage can potentially result from misuse

#### Cleaning

Clean the telephone with a soft cloth. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

#### **Environmental**

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

The telephone is designed for working within a temperature range of 5°C to 45°C.

# **GUARANTEE**

From the moment your Geemarc product is purchased, Geemarc guarantee it for the period of one year. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact our help line or visit our website at <a href="www.geemarc.com">www.geemarc.com</a>. The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorized Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

**IMPORTANT:** YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM.

Please note: The guarantee applies to the United Kingdom only

**DECLARATION:** Geemarc Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 2. The telephone does not operate if the line current is lower than 18 mA.

The declaration of conformity may be consulted at www.geemarc.com



# **GUARANTEE**

**Electrical connection:** The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN60950 standard). The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

**Telephone connection:** Voltages present on the telecommunication network are classified TNV-3 (Telecommunication Network Voltage) according to the EN60950 standard.

# **RECYCLING DIRECTIVES**

The WEEE (Waste Electrical and Electronic Equipment) has been put in place for the products at the end of their useful life are recycled in the best way.

When this product is finished with, please do not put it in your domestic waste bin.

Please use one of the following disposal options:

- Remove the batteries and deposit them in an appropriate WEEE skip. Deposit the product in an appropriate WEEE skip.
- Or, hand the old product to the retailer. If you purchase a new one, they should accept it.

Thus if you respect these instructions you ensure human health and environmental protection.





For product support and help visit our website at <a href="https://www.geemarc.com">www.geemarc.com</a>

Telephone 01707 384438 Or fax 01707 372529

UGCL455\_En\_v1.1







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