



**Opis 60s Micro hEar**

### **Opis 60 Micro hEar Retro Handset for use with mobile phone. Hearing aid compatible**

Our mobile phone receiver allows you to enjoy an interference free communication on your mobile phone while using your hearing aid. An especially clear signal can be obtained when you set your hearing aid to position T.

To use the 60s micro hEar, just connect it to your mobile telephone via the 3.5mm connector, and use it like you would a traditional phone receiver. You can enjoy a crystal clear conversation experience. You will be amazed by the sound quality.

### **Technical Specifications**

- supports induction mode (T-coil; H.A.C.)
- classic phone receiver
- simply "plug and phone"
- fits all devices with 3.5 mm socket
- adapter for old 3.5 mm standard included
- dimensions: length: 21 cm / width: 7 cm / height: 6 cm / weight: 0.35 kg

#### **How can I plug the Opis 60s micro into my iPhone 7/7 Plus or newer?**

From the iPhone 7/7+ and higher, Apple have decided to stop including the standard 3.5mm audio jack. However, Apple have also started shipping each iPhone with a **Lightning to 3.5mm audio jack adapter cable**.

To get your Opis 60s micro to work with your iPhone 7/7+ and higher, all you need to do is:

1. Plug the Lightning to 3.5mm adapter into your iPhone's Lightning port.
2. Plug the Opis 60s micro into the Lightning to 3.5mm adapter.

If you cannot find your Lightning to 3.5mm audio jack adapter that should have come with your iPhone 7/7+ and higher, please let us know and we will do our best to help you. You can reach us here: [info@phone-master.nl](mailto:info@phone-master.nl)

#### **Why doesn't my phone detect the Opis 60s micro?**

There are at least 2 reasons:

1. Maybe the plug is not all the way in. (This may for example happen if you use a phone case that has an opening that is too small for the plug.)
2. Maybe your phone follows the OMTP standard. Please see below.

#### **Why can I hear the other person but the other person can't hear me?**

This is probably due to your phone following the old OMTP connection standard as opposed to the new CTIA one used in most phones and in the Opis 60s micro. Unfortunately, two different industry standards exist and while you cannot tell the difference by looking at them, there are internal differences. These differences lead to bad or no audio being audible at the opposite end.

Fortunately, there is the possibility to get an adapter like this one, which will allow you to use your Opis 60s micro with your phone even if it follows the old OMTP standard. In case of questions you are always welcome to contact us: [info@phone-master.nl](mailto:info@phone-master.nl).

#### **How do I know my phone is compatible with the Opis 60s micro?**

First of all, check if there is a 3.5mm socket on your phone. The Opis 60s micro can only be used when this socket is present.

Here is a list of common phones and portable devices known to work directly (without adapter):

- All Apple iPhones, iPads, iPods and Macs

- All Samsung Galaxy Products
- All Sony Xperia devices built in 2012 or later
- All Nokia Lumia phones

Here is a list of common phones and portable devices with 3.5mm socket that need an adapter:

- All Nokia phones that are not Lumias and were built prior to 2012
- All Sony and Sony Ericsson Phones prior to 2012

If you have another device, please tell us your model and we will check what is needed. You can either send an email to [info@phone-master.nl](mailto:info@phone-master.nl).

**What if I cannot get my Opis 60s micro to work, even with an adapter?**

At this moment, we do not know of a phone with 3.5mm socket that doesn't work either with adapter or without.

Should you encounter one, please inform us of the manufacturer and model number and we will see if we can help you make the Opis 60s micro work, or at least will make a full refund upon return of the product.